



Tennessee Anytime Step-By-Step Online TennCare Eligibility Verification

1. Type in www.tn.gov/tenncare
2. Click “For Providers” at left of page
3. Click “Verify Eligibility” under Provider Links
4. Click “Online Eligibility Verification” in center of page.
5. Click “OK” in message box that pops up telling you that you are being taken to a different webpage:
TennCare Online Services
<https://www.tennesseeanytime.org/tcmis/tennessee/Security/logon.asp>
6. Type in User Name and Password in the Log In section at bottom left of page and click “Log In”
7. Click “Eligibility Verification”
8. Enter either the “Recipient ID” **or** “Recipient SSN and Recipient Date of Birth”

How to subscribe for Online TennCare Eligibility Verification

1. Type in www.tn.gov/tenncare
2. Click “For Providers” at left of page
3. Click “Verify Eligibility” under Provider Links
4. Click “Online Eligibility Verification” in center of page.
5. Click “OK” in message box that pops up telling you that you are being taken to a different webpage:
TennCare Online Services
<https://www.tennesseeanytime.org/tcmis/tennessee/Security/logon.asp>
6. Click “Learn how to subscribe” in center of page
7. Under Sign Up in Three Easy Steps- click “Create a TN.gov account”
8. Under Subscription Services – check mark “TennCare Eligibility Information Search”
9. Complete Business/Account Information – click “Continue”
10. Complete Technical Contact Information – click “Continue”
11. Setup Username, Password and Security Questions – click “Continue”
12. Complete Billing Information – click “Continue”
13. Print the Service Agreement, Sign and Mail to address indicated within 7 business days or account will be disabled

Who Can I contact for Assistance?
NIC, TN - TN.gov Help Desk
(615) 313-0300 or 1-866-8TN-EGOV
E-mail help@egovtn.org