

TennCare Benefit Packages

There are different health services for different groups of TennCare members.

The cards that enrollees get from their health plans may have a Benefit Indicator (a letter from **"A"** to **"H"**) on the front. This Benefit Indicator tells the provider and the enrollee what group of services, or "Benefit Package," the enrollee gets.

Providers or enrollees can also find out what an enrollee's Benefit Package is by looking at the chart below. Please note that Benefit Packages are different when an enrollee also has Medicare.

"Long term care" (LTC) means care in a Nursing Facility (NF), a facility serving persons with mental retardation (ICF/MR), or a Home and Community Based Services (HCBS) waiver. Today, TennCare health plans do not pay for LTC benefits. Persons enrolled in LTC get their non-LTC benefits through their health plans. Only benefits that could be covered by TennCare health plans are included in the charts below.

	Your Benefit Package is:
<i>If you DO NOT have Medicare and you are:</i>	
A child under age 21	A
A TennCare Medicaid adult age 21 and older who DOES NOT get long-term care that TennCare pays for	B
A TennCare Standard adult age 21 and older who DOES NOT have Standard Spend Down (SSD)	C
A TennCare Standard adult age 21 and older who has Standard Spend Down (SSD)	D
A TennCare Medicaid adult age 21 and older who gets long-term care that TennCare pays for	E
<i>If you DO have Medicare and you are:</i>	
A TennCare adult age 21 and older who DOES NOT get long-term care that TennCare pays for	F
A TennCare Medicaid adult age 21 and older who gets long-term care that TennCare pays for	G
A child under age 21	H

A list of the services in each Benefit Package appears on the following pages.

Persons who have questions about any TennCare services should call their health plan or the Family Assistance Center at 1-866-311-4287.

Persons who have questions about any Medicare services should call Medicare at 1-800-MEDICARE.

Benefit Packages for Children Under 21

The information in the chart below is for general use only. More information on the specific coverage requirements and exclusions can be found in TennCare rules.¹ All TennCare covered services must be medically necessary, as defined in TennCare rules.²

“Yes” means that TennCare covers the service. “Medicare is primary” means that Medicare pays first for those services that are covered both by Medicare and TennCare.

TennCare Benefits for Children Under 21	“A” Benefits (Child does not have Medicare)	“H” Benefits (Child has Medicare)
Chiropractic services	Yes	Yes, but Medicare is primary
Community health clinic services	Yes	Yes, but Medicare is primary
Dental services	Yes	Yes, but Medicare is primary
Durable medical equipment (DME)	Yes	Yes, but Medicare is primary
Emergency air and ground ambulance	Yes	Yes, but Medicare is primary
Home health services	Yes	Yes, but Medicare is primary
Hospice care	Yes	Yes, but Medicare is primary
Inpatient and outpatient substance abuse benefits	Yes	Yes, but Medicare is primary
Inpatient hospital services	Yes	Yes, but Medicare is primary
Lab and X-ray services	Yes	Yes, but Medicare is primary
Medical supplies	Yes	Yes, but Medicare is primary
Mental health case management	Yes	Yes (not covered by Medicare)
Mental health crisis services	Yes	Yes (not covered by Medicare)
Non-emergency transportation	Yes	Yes, but Medicare is primary
Occupational therapy	Yes	Yes, but Medicare is primary
Organ transplant and donor procurement	Yes	Yes, but Medicare is primary
Outpatient hospital services	Yes	Yes, but Medicare is primary
Outpatient mental health services	Yes	Yes, but Medicare is primary
Pharmacy services	Yes	Yes, but Medicare is primary
Physical exams and check-ups,	Yes	Yes, but Medicare is primary

¹ Rules [1200-13-13](http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-13.20090511.pdf) and Rules. [1200-13-14](http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-14.20090511.pdf). (<http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-13.20090511.pdf> and (<http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-14.20090511.pdf>)

² Rule [1200-13-16](http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-16.20090218.pdf). (<http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-16.20090218.pdf>)

TennCare Benefits for Children Under 21	"A" Benefits <i>(Child does not have Medicare)</i>	"H" Benefits <i>(Child has Medicare)</i>
diagnostic and treatment services		
Physical therapy services	Yes	Yes, but Medicare is primary
Physician services	Yes	Yes, but Medicare is primary
Private duty nursing	Yes	Yes (not covered by Medicare)
Psychiatric inpatient facility services	Yes	Yes, but Medicare is primary
Psychiatric rehabilitation services	Yes	Yes (not covered by Medicare)
Psychiatric residential treatment services	Yes	Yes, but Medicare is primary
Reconstructive breast surgery	Yes	Yes, but Medicare is primary
Renal dialysis services	Yes	Yes, but Medicare is primary
Speech therapy services	Yes	Yes, but Medicare is primary
Vision services	Yes	Yes, but Medicare is primary

Benefit Packages for Adults Age 21 and Older Who DO NOT have Medicare

The information in the chart below is for general use only. More information on the specific coverage requirements and exclusions can be found in TennCare rules.³ All TennCare covered services must be medically necessary, as defined in TennCare rules.⁴

“Long term care” (LTC) means care in a Nursing Facility (NF), a facility serving persons with mental retardation (ICF/MR), or a Home and Community Based Services (HCBS) waiver. Today, TennCare health plans do not pay for LTC benefits. Persons enrolled in LTC get their non-LTC benefits through their health plan. Only benefits that could be covered by TennCare health plans are included in the charts below.

“Standard Spend Down” is a special category of non-pregnant adults who are aged, blind, disabled, or caretaker relatives.

“Yes” means that TennCare covers the service.

TennCare Benefits for Adults Age 21 and Older Who Do Not Have Medicare	“B” Benefits (Medicaid Adult Who Does Not Get Long Term Care)	“C” Benefits (TennCare Standard Adult Who Does Not have Standard Spend Down)	“D” Benefits (Standard Spend Down Adults)	“E” Benefits (Medicaid Adults Who Get Long Term Care)
Chiropractic services	No	No	No	No
Community health clinic services	Yes	Yes	Yes	Yes
Dental services	No	No	No	No
Durable medical equipment (DME)	Yes	Yes	Yes	Yes
Emergency air and ground ambulance	Yes	Yes	Yes	Yes
Home health services	Yes, with limits (See Note 1)	Yes, with limits (See Note 1)	Yes, with limits (See Note 1)	Yes, with limits (See Note 1)

³ Rules [1200-13-13](http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-13.20090511.pdf) and [1200-13-14](http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-14.20090511.pdf). (<http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-13.20090511.pdf>) and <http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-14.20090511.pdf>)

⁴ Rule [1200-13-16](http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-16.20090218.pdf). (<http://www.tennessee.gov/sos/rules/1200/1200-13/1200-13-16.20090218.pdf>)

TennCare Benefits for Adults Age 21 and Older Who Do Not Have Medicare	"B" Benefits (Medicaid Adult Who Does Not Get Long Term Care)	"C" Benefits (TennCare Standard Adult Who Does Not have Standard Spend Down)	"D" Benefits (Standard Spend Down Adults)	"E" Benefits (Medicaid Adults Who Get Long Term Care)
Hospice care	Yes	Yes	Yes	Yes
Inpatient and outpatient substance abuse benefits	Yes, with limits (see Note 2)	Yes, with limits (see Note 2)	Yes, with limits (see Note 2)	Yes, with limits (see Note 2)
Inpatient hospital services	Yes	Yes	Yes	Yes
Lab and X-ray services	Yes	Yes	Yes	Yes
Medical supplies	Yes	Yes	Yes	Yes
Mental health case management	Yes	Yes	Yes	Yes
Mental health crisis services	Yes	Yes	Yes	Yes
Non-emergency transportation	Yes	Yes	Yes	Yes
Occupational therapy	Yes	Yes	Yes	Yes
Organ transplant and donor procurement	Yes	Yes	Yes	Yes
Outpatient hospital services	Yes	Yes	Yes	Yes
Outpatient mental health services	Yes	Yes	Yes	Yes
Pharmacy services	Yes, with limits (see Note 3)	No	Yes, with limits (see Note 3)	Yes
Physical therapy services	Yes	Yes	Yes	Yes
Physician services	Yes	Yes	Yes	Yes
Private duty nursing	Yes, with limits (see Note 4)	Yes, with limits (see Note 4)	Yes, with limits (see Note 4)	Yes, with limits (see Note 4)

TennCare Benefits for Adults Age 21 and Older Who Do Not Have Medicare	"B" Benefits (Medicaid Adult Who Does Not Get Long Term Care)	"C" Benefits (TennCare Standard Adult Who Does Not have Standard Spend Down)	"D" Benefits (Standard Spend Down Adults)	"E" Benefits (Medicaid Adults Who Get Long Term Care)
Psychiatric inpatient facility services	Yes	Yes	Yes	Yes
Psychiatric rehabilitation services	Yes	Yes	Yes	Yes
Psychiatric residential treatment services	Yes	Yes	Yes	Yes
Reconstructive breast surgery	Yes	Yes	Yes	Yes
Renal dialysis services	Yes	Yes	Yes	Yes
Speech therapy services	Yes	Yes	Yes	Yes
Vision services	Yes, with limits (see Note 5)	Yes, with limits (see Note 5)	Yes, with limits (see Note 5)	Yes, with limits (see Note 5)

Note 1. Home health services for adults aged 21 and older are limited to 8 hours per day and 27 hours per week of nursing care, with a limit of 30 hours per week for enrollees who qualify for Level 2 Nursing Facility care. Home health aide and home health nursing services *combined* are limited to 8 hours per day and 35 hours per week, with a limit of 40 hours per week for enrollees who qualify for Level 2 Nursing Facility care.

Note 2. Inpatient and outpatient substance abuse benefits for adults aged 21 and older are limited to 10 detox days and \$30,000 per lifetime. *Effective January 1, 2010, these limits will be removed.*

Note 3. Pharmacy services for adults aged 21 and older who are not receiving long-term care are limited to 5 prescriptions and/or refills per month, of which no more than 2 can be for brand name drugs. Certain exceptions may apply.

Note 4. Private duty nursing services for adults aged 21 and older are limited to certain services needed to support ventilator equipment or other life-sustaining medical technology.

Note 5. For adults aged 21 and older, vision services are limited to medical evaluation and management of abnormal conditions and disorders of the eye. The first pair of cataract glasses or contact lens/lenses following cataract surgery are covered.

Benefit Packages for Adults Age 21 and Older Who DO have Medicare

The information in the chart below is for general use only. Specific coverage requirements and exclusions are set out in TennCare rules.⁵ All TennCare covered services must be medically necessary, in accordance with TennCare rules.⁶

“Long term care” (LTC) means care in a Nursing Facility (NF), a facility serving persons with mental retardation (ICF/MR), or a Home and Community Based Services (HCBS) waiver. At present, LTC benefits are covered outside of the TennCare managed care program and are therefore not included in this chart. Persons enrolled in LTC get their non-LTC benefits through the managed care program.

“Yes” means that TennCare covers the service. “Medicare is primary” means that Medicare pays first for those services that are covered both by Medicare and TennCare.

TennCare Benefits for Adults Aged 21 and Older Who Have Medicare	“F” Benefits (Adult Does Not Get Long Term Care)	“G” Benefits (Adult Gets Long-Term Care)
Chiropractic services	No, but Medicare covers this benefit	No, but Medicare covers this benefit
Community health clinic services	Yes, but Medicare is primary	Yes, but Medicare is primary
Dental services	No, but Medicare covers limited dental benefits	No, but Medicare covers limited dental benefits
Durable medical equipment (DME)	Yes, but Medicare is primary	Yes, but Medicare is primary
Emergency air and ground ambulance	Yes, but Medicare is primary	Yes, but Medicare is primary
Home health services	Yes, with limits, but Medicare is primary (see Note 1)	Yes, with limits, but Medicare is primary (see Note 1)
Hospice care	Yes, but Medicare is primary	Yes, but Medicare is primary
Inpatient and outpatient substance abuse benefits	Yes, with limits, but Medicare is primary (see Note 2)	Yes, with limits, but Medicare is primary (see Note 2)
Inpatient hospital services	Yes, but Medicare is primary	Yes, but Medicare is primary
Lab and X-ray services	Yes, but Medicare is	Yes, but Medicare is

⁵ Rules 1200-13-13 and 1200-13-14.

⁶ Rules 1200-13-16.

TennCare Benefits for Adults Aged 21 and Older Who Have Medicare	"F" Benefits (Adult Does Not Get Long Term Care)	"G" Benefits (Adult Gets Long-Term Care)
	primary	primary
Medical supplies	Yes, but Medicare is primary	Yes, but Medicare is primary
Mental health case management	Yes (not covered by Medicare)	Yes (not covered by Medicare)
Mental health crisis services	Yes (not covered by Medicare)	Yes (not covered by Medicare)
Non-emergency transportation	Yes, but Medicare is primary	Yes, but Medicare is primary
Occupational therapy	Yes, but Medicare is primary	Yes, but Medicare is primary
Organ transplant and donor procurement	Yes, but Medicare is primary	Yes, but Medicare is primary
Outpatient hospital services	Yes, but Medicare is primary	Yes, but Medicare is primary
Outpatient mental health services	Yes, but Medicare is primary	Yes, but Medicare is primary
Pharmacy services	No (available through Medicare Part D)	No (available through Medicare Part D)
Physical therapy services	Yes, but Medicare is primary	Yes, but Medicare is primary
Physician services	Yes, but Medicare is primary	Yes, but Medicare is primary
Private duty nursing	Yes, with limits (not covered by Medicare) (see Note 3)	Yes, with limits (not covered by Medicare) (see Note 3)
Psychiatric inpatient facility services	Yes, but Medicare is primary	Yes, but Medicare is primary
Psychiatric rehabilitation services	Yes (not covered by Medicare)	Yes (not covered by Medicare)
Psychiatric residential treatment services	Yes, but Medicare is primary	Yes, but Medicare is primary
Reconstructive breast surgery	Yes, but Medicare is primary	Yes, but Medicare is primary
Renal dialysis services	Yes, but Medicare is primary	Yes, but Medicare is primary
Speech therapy services	Yes, but Medicare is primary	Yes, but Medicare is primary
Vision services	Yes, with limits, but Medicare is primary (see Note 4)	Yes, with limits, but Medicare is primary (see Note 4)

Note 1. Home health services for adults aged 21 and older are limited to 8 hours per day and 27 hours per week of nursing care, with a limit of 30 hours per week for enrollees who qualify for Level 2 Nursing Facility care. Home health aide and home health nursing services *combined* are limited to 8 hours per day and 35 hours per week, with a limit of 40 hours per week for enrollees who qualify for Level 2 Nursing Facility care.

Note 2. Inpatient and outpatient substance abuse benefits for adults aged 21 and older are limited to 10 detox days and \$30,000 per lifetime. *Effective January 1, 2010, these limits will be removed.*

Note 3. Private duty nursing services for adults aged 21 and older are limited to certain services needed to support ventilator equipment or other life-sustaining medical technology.

Note 4. For adults aged 21 and older, vision services are limited to medical evaluation and management of abnormal conditions and disorders of the eye. The first pair of cataract glasses or contact lens/lenses following cataract surgery are covered.