

TENNCARE

Attention: Physician and Pharmacy Professional Medicare/Medicaid Crossover Providers

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Date: November 27, 2009
To: Medicare/Medicaid Professional Crossover Providers
RE: URGENT NOTICE—Adjustments for July 1, 2009, TennCare Crossover Payments
(Pursuant to Rule 1200-13-17)

The purpose of this notice is to inform you that TennCare has put into production some crossover reimbursement adjustments that were mandated by the General Assembly during the last session. These adjustments are being made for services delivered on or after July 1, 2009.

For claims submitted **prior to November 11, 2009**, we are reprocessing them according to the new methodologies.

If we received your claim **on or after November 11, 2009**, we are processing it according to the new methodologies.

It will take us four to six weeks to complete the reprocessing of the pre-November 11 claims. Please do not submit paper adjustments to correct these claims during that time.

We appreciate your patience as we put these changes in place for you. If you have questions or need more information, please contact the Provider Inquiry Unit at 1-800-852-2683.

November -2009