



**STATE OF TENNESSEE
BUREAU OF TENNCARE
DEPARTMENT OF FINANCE AND ADMINISTRATION
729 CHURCH STREET
NASHVILLE, TENNESSEE**

This notice is to advise you of information regarding the Point-of-Sale (POS) system used for processing pharmacy claims for the *TennCare Program*. First Health Services will implement three new edits on June 7, 2005. A list and description of the edits is below.

Provider Education Conference Call

Provider Conference Calls have been scheduled for June 16 and 17, 2005 to address processing questions resulting from the newly implemented pharmacy edits. The format of this session will be Question and Answer. Due to the one hour time limit, please fax your questions to 615-532-7681 by Monday, June 13. Please note the following Conference Call dates and times:

- **Thursday, June 16:** 3:00 p.m. to 4:00 p.m. CDST (4:00 p.m. to 5:00 p.m. EDT)
- **Friday, June 17:** 10:00 a.m. to 11:00 a.m. CDST (11:00 a.m. to 12:00 p.m. EDT)

Dial-in information for the Conference Call:

1. Conference Call toll-free access number: 800-824-7254
2. Guest Room number: 146208. You will be prompted to enter the guest room number.
3. While on the Conference Call, you may mute your phone by pressing the # button.

Preferred Drug List (PDL) for TennCare:

The Preferred Drug List (PDL) will be updated and available on the First Health/TennCare website. Please download a copy and share the information with all TennCare providers at www.firsthealth.com.

Edits to be implemented on June 7, 2005:

- **Pricing for Compounded Prescriptions:** The pricing algorithm for compounded medications will now require the pharmacy provider to submit the dispensing fee requested along with the cost of the ingredients used in the multiple ingredient compound dispensed. The lesser of the TennCare Allowed Amount, Usual and Customary Amount (U&C), or Gross Amount Due (GAD) will be reimbursed. The standard compound fee will no longer be automatically added to multiple ingredient compound claims submitted for processing. If you have questions regarding this edit, please call the First Health Technical Call Center at 866-434-5520.
- **Pediatric High Dose edit:** A hard edit will be implemented for high doses of medications for recipients age 18 years or less. This edit limits the use of excessive doses of medications as defined by greater than 200% over the maximum recommended dose per the First DataBank™ Drug Clinical Modules. If you have questions regarding this edit, please call the First Health Clinical Call Center at 866-434-5524.
- **Additional quantity level limits:** Quantity level limits for the Proton Pump Inhibitors (PPI) and the Angiotensin Receptor Blockers (ARB) will be added to the TennCare pharmacy processing system. An updated copy of the quantity level limits can be downloaded at: www.firsthealth.com

If you have general processing questions, please contact the First Health Technical Call Center at 866-434-5520. If you have questions regarding the new clinical edits or prior authorizations, please contact the First Health Clinical Call Center at 866-434-5524. Prior authorizations can also be faxed to the First Health Call Center at 866-434-5523. For recent notifications, updated payer specifications, or additional information, please visit the First Health/TennCare website at: www.firsthealth.com.

Please forward or copy the information in this notice to all providers that may be affected by these processing changes.