



November 11, 2005

Dear TennCare Provider:

First Health Services and TennCare cordially invite you to attend a Pharmacy Benefit Workshop to be held in four regional settings across Tennessee between November 29 and December 13, 2005. There is no charge for this informative program, which includes 2.0 non-live hours (non-ACPE) of Tennessee Board of Pharmacy continuing education.

It is our goal that this program will be attended by at least one pharmacist from each network pharmacy. The purpose of this workshop is to provide you with important information on how to better serve your TennCare patients.

Topics will include:

- TennCare Pharmacy Benefit Changes
- Emergency Supply Process (Grier Consent Decree) Update
  - Effective January 1, 2006

Below is a list of workshop dates and locations. Reservations are required for the program and should be submitted no later than November 23, 2005. Please reserve attendance to the workshop of your choice by faxing the registration form to 888-298-4130 attention to Stephanie Kirmse. You may download registration forms from the First Health / TennCare website at [www.firsthealth.com](http://www.firsthealth.com), click on "Providers," then "Documents," and select the form you wish to download. Your reservation will be confirmed upon receipt of this form. Light refreshments will be provided.

**WORKSHOP SCHEDULE**

Area	Date	Time	Location
Knoxville	November 29, 2005	7:00pm - 9:00pm	UT Medical Center UT Wood Auditorium 1924 Alcoa Hwy Knoxville, TN 37920
Chattanooga	December 1, 2005	7:00pm - 9:00pm	Erlanger Probasco Auditorium Ground Floor 975 East Third Street Chattanooga, TN 37403
Nashville	December 6, 2005	7:00pm - 9:00pm	Centennial Women's Hospital M.O.B. Auditorium 2221 Murphy Avenue Nashville, TN 37203
Memphis	December 13, 2005	7:00pm - 9:00pm	Saint Francis Hospital Longinotti Auditorium 6005 Park Avenue Memphis, TN 38119

If you have questions related to the workshop, please contact Stephanie Kirmse at 615.507.6513 or via e-mail at [StephanieKirmse@fhsc.com](mailto:StephanieKirmse@fhsc.com). The continuing education portion of this program is sponsored by First Health Services and is approved for 2.0 non-live hours (non-ACPE) credit from the Tennessee Board of Pharmacy. A statement of continuing education hours will be mailed within three weeks of completion to those pharmacists who participate in and evaluate the program.