



STATE OF TENNESSEE  
BUREAU OF TENNCARE  
DEPARTMENT OF FINANCE AND ADMINISTRATION  
310 GREAT CIRCLE ROAD  
NASHVILLE, TENNESSEE

This notice is to advise you of information regarding the *TennCare Pharmacy Program*.

**To:** All TennCare Providers  
**From:** Bureau of TennCare  
**Date:** September 14, 2007  
**Re:** National Provider Identifier (NPI) Update

**Please forward the information in this notice to all providers  
who may be affected by these processing changes.**

Starting in April 2007, TennCare began the **transition to the National Provider Identifier (NPI)** requirement for identification of the dispensing pharmacy on pharmacy claims. Pharmacy Services providers are encouraged to take appropriate steps **now** to ensure a satisfactory transition to the **NPI requirement prior to the November 23, 2007 deadline**.

**Currently, Pharmacy Services providers are able to submit the pharmacy's NPI in the Service Provider ID field (NCPDP field number 201-B1) on all pharmacy claims. Please start submitting all pharmacy claims with the pharmacy's NPI number as soon as possible.** However, before making any changes to computer software, pharmacies should verify that their NPI number is on file with NCPDP. This validation can be done by visiting the NCPDP NPI Checker website at [www.ncdp.org/](http://www.ncdp.org/). This webpage will allow you to find out if your pharmacy's NPI number has been entered into the NCPDP database. The NPI Checker will prompt you to enter an NCPDP number in a box and click the submit button. The NPI Checker will then inform you whether the NCPDP number that was entered has an NPI on file in the NCPDP database. If the NPI is not on file with NCPDP, please follow the instructions listed on the website (paraphrased below).

**The following instructions were adapted from the NCPDP website. They should be followed if your NPI is not on file with NCPDP.**

*After receiving your pharmacy NPI, be certain to follow the instructions below:*

*1. In order to update your pharmacy with an NPI, NCPDP must have all of your current information. Visit <http://www.ncdp.org/> to download the Standard Update Form. In order to be processed all sections and all bold and underlined fields must be completed. Incomplete forms will be shredded upon receipt. If you do not include a properly completed four page update form with your request, NCPDP will not be able to add your NPI. If you have other NPI related questions, please check the [NPI FAQ](http://www.ncdp.org/pdf/NPI_EFI_faqs.pdf) at [http://www.ncdp.org/pdf/NPI\\_EFI\\_faqs.pdf](http://www.ncdp.org/pdf/NPI_EFI_faqs.pdf).*

*2. Submit the form to NCPDP. Please make sure you include:*

- The complete 4 page application*
- A copy of the state pharmacy license - The Pharmacy's license, not your personal pharmacist license*
- A copy of the NPPES Confirmation letter or email - The first correspondence you received declaring your NPI number from the NPI Enumerator*

All 3 pieces of information must be sent for your file to be updated.

Send to NCPDP:

Via fax: (480) 767-1042 or (480) 767-1043

Via Mail: 9240 E Raintree Dr.

Scottsdale, AZ 85260

Via PDF format email: [ksteven@ncdp.org](mailto:ksteven@ncdp.org)

Please visit [www.ncdp.org/](http://www.ncdp.org/) often to check status. Please allow 3 weeks for NCPDP to process.

When submitting claims using the NPI, Pharmacy Service Providers are reminded to use the Service Provider ID Qualifier of '01' (NCPDP field number 202-B2). Use of any other value in that field will cause the claim to deny. Providers continuing to submit the NABP/ NCPDP number during this transition period should submit a value of '07' in the Service Provider ID Qualifier field.

Although the NABP/NCPDP number will remain acceptable as the provider ID during the transition period, Pharmacy Service Providers should be submitting the pharmacy's NPI, instead of the NABP/NCPDP number. The transition period (started April 24, 2007) has been devised to allow TennCare Pharmacy Service Providers sufficient time to apply all necessary NPI-associated software updates to point-of-sale (POS) systems prior to the NPI requirement date of November 23, 2007.

**Effective November 23, 2007, providers will be required to submit only the pharmacy's NPI (NOT the NABP/NCPDP number) in the Service Provider ID field and the appropriate Service Provider ID Qualifier. Pharmacy claims with adjudication dates on or after November 23, 2007, will reject if the service provider's NPI is not submitted. No overrides will be allowed for claims submitted without a valid NPI.**

The DEA Number will continue to be submitted as the Prescriber ID (NCPDP field 411-DB) with the Qualifier value of "12" (NCPDP field 466-EZ) until further notice from TennCare. Please contact your software vendor immediately in order to ensure that you will be able to submit your claims without interruption.

#### Affected NCPDP Fields

| NCPDP field   | Current Value | New Value          | Effective Date |
|---|---------------|--------------------|----------------|
| Service Provider ID<br>(NCPDP field 201-B1)           | NABP/NCPDP ID | NPI                | April 24, 2007 |
| Service Provider ID Qualifier<br>(NCPDP field 202-B2) | 07            | 01                 | April 24, 2007 |
| Prescriber ID<br>(NCPDP field 411-DB)                 | DEA           | DEA<br>(No change) | N/A            |
| Prescriber ID Qualifier<br>(NCPDP field 466-EZ)       | 12            | 12<br>(No change)  | N/A            |

**How to find out if your NPI number has been entered into the NCPDP database? Please visit the NPI Checker link below.**

- NPI Checker - <http://www.ncdp.org/>

**If your pharmacy has not obtained a pharmacy NPI, please visit**

- <https://nppes.cms.hhs.gov/NPPES/Welcome.do> and apply on-line.