



## Provider Quick Reference Sheet

### Important TennCare Provider Telephone Numbers:

TennCare Provider Services	1-800-852-2683
TennCare Pharmacy Program	1-888-816-1680
TennCare Fraud & Abuse Hotline	1-800-433-3982

### Important TennCare Weblinks:

TennCare Home Page	<a href="http://www.tn.gov/tenncare">http://www.tn.gov/tenncare</a>
TennCare Provider Page	<a href="http://www.tn.gov/tenncare/providers.html">http://www.tn.gov/tenncare/providers.html</a>
TennCare Online Services	<a href="https://www.tennesseeanytime.org/tcmis/tennessee/Security/logon.asp">https://www.tennesseeanytime.org/tcmis/tennessee/Security/logon.asp</a>
TennCare Pharmacy	<a href="http://www.tn.gov/tenncare/pro-pharmacy.html">http://www.tn.gov/tenncare/pro-pharmacy.html</a>
TennCare Rules	<a href="http://state.tn.us/sos/rules/1200/1200-13/1200-13.htm">http://state.tn.us/sos/rules/1200/1200-13/1200-13.htm</a>
TennCare Fraud & Abuse	<a href="http://tn.gov/tnoig">http://tn.gov/tnoig</a>

### Other Helpful Weblinks:

TN Dept. of Commerce & Insurance TennCare Oversight Division Provider Complaints & Independent Review	<a href="http://tn.gov/commerce/tenncare/PCIR.shtml">http://tn.gov/commerce/tenncare/PCIR.shtml</a>
TN Office of e-Health Initiatives	<a href="http://www.tennesseeanytime.org/ehealth">http://www.tennesseeanytime.org/ehealth</a>
Cover TN & Cover Kids	<a href="http://www.covertn.gov">http://www.covertn.gov</a>

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### East TN Managed Care Organizations (MCO):

AmeriChoice	1-800-690-1606	<a href="http://www.americhoice.com">www.americhoice.com</a>
BlueCare	1-800-468-9736	<a href="http://www.vshptn.com">www.vshptn.com</a>
TennCare Select	1-800-276-1978	<a href="http://www.vshptn.com">www.vshptn.com</a>

*Counties: Anderson, Bledsoe, Blount, Bradley, Campbell, Carter, Claiborne, Cocke, Franklin, Grainger, Greene, Grundy, Hamblen, Hamilton, Hancock, Hawkins, Jefferson, Johnson, Knox, Loudon, Marion, McMinn, Meigs, Monroe, Morgan, Polk, Rhea, Roane, Scott, Sequatchie, Sevier, Sullivan, Unicoi, Union and Washington*

### Middle TN Managed Care Organizations (MCO):

AmeriChoice	1-800-690-1606	<a href="http://www.americhoice.com">www.americhoice.com</a>
Amerigroup	1-800-600-4441	<a href="http://www.amerigroupcorp.com">www.amerigroupcorp.com</a>
TennCare Select	1-800-276-1978	<a href="http://www.vshptn.com">www.vshptn.com</a>

*Counties: Bedford, Cannon, Cheatham, Clay, Coffee, Cumberland, Davidson, DeKalb, Dickson, Fentress, Giles, Hickman, Houston, Humphreys, Jackson, Lawrence, Lewis, Lincoln, Macon, Marshall, Maury, Montgomery, Moore, Overton, Perry, Pickett, Putnam, Robertson, Rutherford, Smith, Stewart, Sumner, Trousdale, Van Buren, Warren, Wayne, White, Williamson and Wilson*

### West TN Managed Care Organizations (MCO):

AmeriChoice	1-800-690-1606	<a href="http://www.americhoice.com">www.americhoice.com</a>
BlueCare	1-800-468-9736	<a href="http://www.vshptn.com">www.vshptn.com</a>
TennCare Select	1-800-276-1978	<a href="http://www.vshptn.com">www.vshptn.com</a>

*Counties: Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Shelby, Tipton and Weakley*

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Providers with TennCare program questions or having issues that cannot be resolved by contacting your assigned MCO Provider Relations Representative can contact the appropriate TennCare Provider Representative for assistance.

### TennCare Provider Representative – West TN

James H. Hutcheson  
615-507-6755  
615-741-0078 fax  
[james.h.hutcheson@tn.gov](mailto:james.h.hutcheson@tn.gov)

### TennCare Provider Representative – East TN

Timothy W. Stalnaker  
615-507-6864  
615-741-0078 fax  
[timothy.stalnaker@tn.gov](mailto:timothy.stalnaker@tn.gov)

{To the West of Nashville – Please contact Jim Hutcheson}  
{To the East of Nashville – Please contact Tim Stalnaker}