

MCO/BHO	Region	Contact Person	Title	Address	City	Zip	Phone	E-Mail Address
AmeriChoice East	East	Pamela Hall	Case Manager	2035 Lakeside Center Way, Suite 200	Knoxville	37922	931-403-6141	Pamela_J_Hall@uhc.com
AmeriChoice Middle	Middle	Elliott Sparks	Manager Behavioral Health Care Managers	8 Cadillac Dr., Suite 410	Brentwood	37027	615-493-9568	james_e_sparks@uhc.com
AmeriChoice Middle	Middle	Amanda Faulk	Pediatric Case Manager	8 Cadillac Dr., Suite 410	Brentwood	37027	615-493-9617	amanda_w_faulk@uhc.com
AmeriChoice West	West	Terri Allen	Case Manager	3175 Lenox Park Blvd., Ste 400	Memphis	38115	901-248-81541	terri_j_allen@uhc.com
AMERIGROUP	Middle	Yolanda Parrish	Case Manager	22 Century Blvd., Suite 310	Nashville	37214	615-316-2400 ext 22575	yparris@amerigroupcorp.com
VSHP BlueCare	East	Mayrie Whaley	Regional Case Management Supervisor	801 Pine St.	Chattanooga	37402	423-535-4648	Mayrie_Whaley@bcbst.com
VSHP BlueCare	East	LeAnne Rodgers	East Supervisor, Case Management	801 Pine St.	Chattanooga	37402	423-535-8024	Heather_Rodgers@VSHP.com
VSHP BlueCare West	West	Angela Mitchell*	Manager, Case Management	85 North Danny Thomas	Memphis	38103	901-544-2660	Angela_Mitchell@VSHPTN.com
VSHP BlueCare (BHO)	State	Dr. Ronald Wigley	Manager BHO	801 Pine St., 4G	Chattanooga	37402	423.535.7105	Ronald_Wigley@VSHPTN.com
VSHP TennCare Select	State	Angela Mitchell	Manager, Case Management	85 North Danny Thomas	Memphis	38103	901-544-2660	Angela_Mitchell@VSHPTN.com

Due to staffing issues, CASE MANAGER assignments may change.

If you have difficulty contacting the specified CASE MANAGER, please notify the appropriate MCO designee listed below or the Bureau of TennCare representative

AmeriChoice	East	Nancy Burnette	Case Manager	4016 Guinn Rd	Knoxville	37931	865-927-1274	Nancy_H_Burnette@uhc.com
AmeriChoice	Middle	Elliot Sparks or Amanda Faulk	Case Manager & Ped. Case Manager	8 Cadillac Dr., Suite 410	Brentwood	37027	615-493-9568 or 615-493-9617	james_e_sparks@uhc.com amanda_w_faulk@uhc.com
AmeriChoice	West	Geraldine Granberry	Care Manager	3175 Lenox Park Blvd.Ste 400	Memphis	38115	901-248-0059	geraldine_k_granberry@uhc.com
AMERIGROUP	Middle	Laurie Thompson	QI Coordinator	22 Century Blvd., Suite 310 Nashville, TN 37214	Nashville	37214	615- 316-2400 x22549	ltomp2@amerigroupcorp.com
VSHP	East, West, State	Sheila Keith	Mgr, Community Outreach; EPSDT Coordinator	801 Pine St.	Chattanooga	37402	423- 535-7603	Sheila_Keith@bcbst.com
Bureau of TennCare	State	Susanne Roy	TENNderCare/ EPSDT Outreach Manager	310 Great Circle Rd.	Nashville	37243	615 507-6904	Susanne.Roy@state.tn.us