

**TENNESSEE REGULATORY AUTHORITY
460 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243-0505
Link-up/Lifeline Application
1-800-342-8359
615.741.8953 (fax)**

Dear Applicant:

Lifeline and Link-Up are low-income support programs, which ensure that quality telephone services are available to low-income consumers at affordable rates. These programs provide for discounts to low-income households for both the initial installation (Link-Up) and monthly phone bills (Lifeline) toward Local service.

Link-up will pay half of the installation charges for new telephone service, to a maximum of \$30.00.

To further reduce the initial cost to establish new telephone service, contact your local telephone company and ask that the remaining balance of the installation charge be divided over a period of months.

You will not be required to pay a deposit if you request a “Local Service Only” and “Long distance Block” when connecting service under Link-up.

Lifeline will save you up to \$13.50/per month on the local service portion of the telephone bill. This program will not assist with long distance charges or special features such as Caller ID or Call Waiting.

Who is eligible for Link-up and Lifeline?

The qualifications for Link-up and Lifeline are the same. You automatically qualify and need to contact your telephone provider directly, if you are enrolled in any ONE of the following public assistance programs: (1) Food Stamps (2) Medicaid (3) Supplemental Security Income (4) Temporary Assistance for Needy Families (TANF) (5) Low Income Home Energy Assistance Program (LIHEAP) (6) National Free School Lunch (7) Live in Section 8 Federal housing (*Section 8 only, Hud and other federal program may not automatically qualify*).

If you **“DO NOT”** receive public assistance, you may qualify if your total household gross monthly income is equal or less than the following:

Gross Monthly Income Table

<u># of Household Members</u>	*Monthly Income
	<u>135% of the Federal Poverty Level</u>
1	\$1,217
2	1,638
3	2,060
4	2,480
5	2,901
For each additional person, add	420

BASED ON THE 2009 FEDERAL REGISTER FOR POVERTY LEVEL INCOME STANDARDS (PLIS).

Applicant Check List (Please make sure you have submitted all the following information.)

- Full Name Social Security Number Address (Street, City, State, Zip Code, & County)
- Telephone Number Telephone Provider
- Proof of income (i.e. Social security award letter, bank statement, payroll check, Child support, etc.)

Income must be provided for Entire Household.

