



**Women's Therapeutic Residential Center**

480 Green Chapel Road  
Henning, Tennessee 38041  
(731) 738 - 5044

**VISITATION HANDBOOK**  
**March 2018**

**TO:** David Sexton, Deputy Commissioner of Operation

**FROM:** Trinity Minter, Warden

**DATE:** March 7, 2018

**RE:** Visitation Handbook

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The Women's Therapeutic Residential Center's 2018 Visitation Handbook is being submitted for your review and approval.

If I can be of further assistance, please let me know.



Trinity Minter, Warden

TM:gp



David Sexton, Deputy Commissioner of Operations

4/9/18  
Date

Approve:  \_\_\_\_\_

Deny: \_\_\_\_\_

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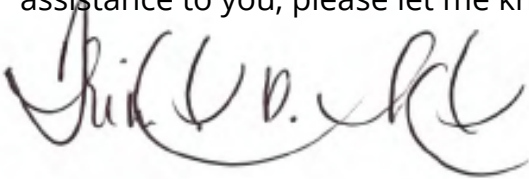
TENNESSEE DEPARTMENT OF CORRECTION  
Women's Therapeutic Residential Center  
P.O. Box 1150  
Henning, Tennessee 38041-1150  
Telephone (731) 738-5044 FAX (731) 738-5947

This handbook is to assist you during your visit at the Women's Therapeutic Residential Center. Visitation is an important part of the rehabilitation program and we strongly encourage offenders to maintain contact with family and friends during their incarceration.

I would like your visit to be safe and productive as possible. You must adhere to all rules and regulations governing visitation at this facility. These rules are for your own safety while on state property and within the confines of this institution.

Video visitation and overnight child visitation is an essential piece in the rehabilitation of offenders. Please ensure that you adhere to the rules/regulations established regarding both areas.

I want to assure that your safety and the safety of your visitors is important to us. If I may be of assistance to you, please let me know.



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Trinity D. Minter, Warden  
Women's Therapeutic Residential Center

## **Women's Therapeutic Residential Center Visitation Handbook**

The following is a list of rules and regulations for visitation at WTRC. These regulations are established to maintain order and control to ensure that visitors and inmates can enjoy visiting in a pleasant atmosphere. Visitors and inmates are expected to comply with these rules. Failure to do so could result in suspension of visitation privileges.

### **Visitation Rules**

1. Blank visitation applications may be obtained from the inmate you wish to visit or they may be printed from the TDOC website ([www.tn.gov/correction](http://www.tn.gov/correction)). You may also obtain visitation applications from the visitation supervisor's office at checkpoint, but you must pick them up in person.
2. Applications are to be mailed to the following address:  
Associate Warden of Security - (WTRC)  
Women's Therapeutic Residential Center  
P.O. Box 1150  
Henning, TN 38041

**Do not mail the application to the inmate because it will not be accepted.**

3. All visitors, regardless of age, other than attorneys and clergymen (who are pre-approved by the chaplain), must have an approved Visitation application on file which contains a current photograph. Applications must be filled out completely and mailed to the address above. As noted on the Visitation application, all visitor applicants are subject to a NCIC background check. If there are any questions, concerns, complaints or referrals, please call 731-738-5044, ext. 3229.
4. No visitor shall be admitted for visitation until the application is approved, except for immediate family members of newly committed inmates. (No more than 60 days from the inmate intake date shall be allowed for this purpose).
5. It takes approximately 30 days to process an application. The inmate will be notified by in-house mail whether or not the visitor is approved. If an application is disapproved, the inmate will be notified of the reason. It will be the inmate's responsibility to notify applicant of the approval or denial. Any application that has been falsified shall be

grounds for disapproval and the visitor will not be allowed to resubmit a visitor application for a minimum of six months.

6. All immediate family members who apply and eight additional visitors may be approved to visit an inmate upon receipt of their visitation application.
7. Visitors under the age of 18, unless married to the inmate being visited, must be accompanied by an approved visitor, who is either, the child's parent, legal guardian or, guardian. The custodial parent or legal guardian must provide notarized permission for the visitor to bring the child to visit and consent for the child to be searched as noted on CR-2152, page 2 of the Visitation application. Also, anyone under eighteen (18) must have a copy of their birth certificate with their application.
8. Children aged six (6) or older shall have a photograph (not a photocopy) attached to their Visitation application. This photograph is to be updated at ages 10, 14, and 18. Updated photographs may be requested more frequently if there have been significant changes in the child's appearance.
9. Visitors may not be placed on more than one inmate's visitation list unless they are immediate family and the relationship can be substantiated.
10. Additions or substitutions to the approved list shall be made at least quarterly. Applications received seeking approval to visit an inmate, who is not yet eligible for a change to his list, shall be placed in the inmate's visitation file with an explanation note regarding the eligibility date for resubmission. A copy of the explanation note shall be given to the inmate who then should notify the applicant.
11. Persons participating as a volunteer within the last 24 months shall not be placed on an inmate's visitation list.
12. Visitors the Warden determines could have a harmful influence on the inmate and/or may constitute a threat to the security of the institution shall not be approved for visitation.
13. Current or former employees of TDOC, TRICOR, or contract agencies (in Tennessee), interns, and practicum students shall not be approved unless they are immediate family members of an inmate. Former TDOC employees, on a visitation list as of October 1, 1998 shall be allowed to remain on the list.

14. An inmate with a current or previous conviction for a crime involving a sexual offense against a minor is restricted from having contact visits with children under 18, except under the guidelines set forth in a duly signed and witnessed CR-3619, Contact Visitation with Minors Agreement. Inmates who refuse to sign CR-3619 shall be restricted to non-contact visits with children.
15. A victim of an inmate convicted of a sex offense will not be permitted to visit the inmate unless specifically approved by the Warden, and then only non-contact visits will be allowed. The inmate must submit a written request to visit with the victim through the Unit Manager to the Warden.
16. Only immediate family members with active felony conviction records may submit a visitor application for approval six (6) months following release from incarceration or placement on probation/community corrections or parole supervision (written consent of supervising officer/counselor is required; as is the Warden's approval).
17. Identification is required for all visitors, (i.e., any original method of identification with photograph issued by a local, state or federal agency by which to identify a particular individual), with the exception of persons under the age of 16 provided there is an approved visitor application form with picture on file.
18. Only four adult visitors will be allowed to visit at any given time.
19. Visitors are not allowed to bring in any type of electronic devices (e.g., cellular phones/watches, beepers, etc., unless approved by Warden).
20. Visitors will not be allowed to leave any items with the checkpoint officer. Officers will not be responsible for any items that may be left at checkpoint by visitors.
21. Visitors are not allowed to deliver correspondence, money, printed material or packages to inmates. All such items shall be mailed.
22. All visitors requesting to pick up packages for inmates must report to checkpoint no later than 8:00 p.m. on Mondays and 3:00 p.m. on weekends/holidays.
23. Visitors found with contraband, which is in violation of the law or departmental policy are subject to being detained for local law enforcement officials.
24. Any contraband found during a search will be cause for denial of the visit for that day.

25. No one under the influence of drugs or alcohol will be allowed to visit.
26. Inflammatory comments, profanity, cursing or threatening other inmates, visitors and/or employees will not be permitted.
27. Pushing or attempting to strike others and harassment of inmates, visitors or employees will not be allowed.
28. Inappropriate or socially unacceptable physical contact will not be permitted between inmates and visitors.
29. The inmate and visitor are permitted to embrace and kiss as they meet and again as they prepare to depart. Except for this brief moment, no other display of affection is permitted.
30. A playroom is available in the main visiting gallery for children under twelve (12) years of age. Visitors are expected to supervise and control children. Inmates are not permitted in this area. Children are not allowed to sit on the half-wall in the playroom area.
31. Visitors are required to dress in attire that is not provocative or offensive to others. (See Appropriate Dress for Visitation)
32. Inmates in visitation areas shall not sit with their legs crossed over the top of visitor and vice versa. Only acceptable physical contact will be permitted or condoned.
33. Both visitor and inmate's shoes must remain on their feet while in the visiting areas.
34. All inmates and visitors hands will be in full view of officers at all times (not under the tables or clothing). Visitors are not permitted to wear an inmate's jacket, nor can the inmate wear a visitor's jacket.
35. Visitors will not sit on each other laps or the laps of any inmates.
36. Visitors must remain seated with the inmate they requested to visit. If a visitor refuses to remain seated with the inmate, the visit will be terminated.
37. No property items will be exchanged, i.e., cards, jewelry, shoes, etc.
38. TDOC uniforms will be the only clothing inmates will be allowed to wear to access the visitation area, (i.e. TDOC blue shirts/pants). Only a plain white t-shirt or thermal shirt



may be worn under the blue TDOC shirt, which must be worn at all times and cannot be removed in the visiting area. Items inmates are allowed on their person when they enter the visiting area: identification card, wedding band, comb, handkerchief, one (1) deck of playing cards, room keys and prescription glasses.

39. Near the end of visitation, the visitation officer will give a fifteen (15) minute warning that visitation is almost over. When visitation is over, the officer will make that announcement at which time all visitors are expected to leave the visitation area. When departing WTRC after visiting, visitors are to go from the visitation area directly to their vehicles. No loitering on the parking lot will be permitted.

### **Denial and Termination of Visits**

1. Any visitor may be denied entrance to the visiting area for any reason including, but not limited to:
  - a. Refusing to show proper identification
  - b. Refusing to submit to a search
  - c. Appearing to be under the influence of drugs or alcohol
  - d. Insufficient space for visiting
  - e. Possession of contraband
  - f. Inappropriate dress
  - g. Displaying of security threat group (STG) symbols or affiliation
  - h. Failure to clear the walk-through detector at any facility
2. Reasons for warning or termination of visitation include, but are not limited to:
  - a. Inmates or visitors who violate visitation conduct rules
  - b. Failure by visitors to control their children

### **Conditions for Visiting and Visiting Hours**

1. Visitation for general population will occur on the following days and time:

Monday	6:00 p.m. – 8:00 p.m.
Saturday	8:00 a.m. – 3:00 p.m.
Sunday	8:00 a.m. – 3:00 p.m.
Holidays	8:00 a.m. – 3:00 p.m.

2. Monday night visitation is allowed only for the purpose of providing visitation privileges to inmates who are unable to visit on weekends due to work schedules or other conflicts. Inmates who visit on Saturday or Sunday will not be allowed to visit on Monday night.
3. Visitation on holidays will be conducted according to a published schedule posted by the Warden.
4. Visitation may be ended at any time with the on-set of severe weather conditions or due to an institutional emergency.
5. Inmates who are patients in the institutional infirmary shall not be allowed visits during the first seven days of confinement. After the seven days, the attending physician shall make the determination of whether the patient is able to receive a visit. Visits are restricted to Saturday and Sunday, only. The non-contact visiting room shall be used and approved visits shall be limited to one hour according the above schedule.
6. Inmates assigned to an outside hospital may be allowed visitation upon approval from the Warden.
7. Administrative Segregation inmates shall be allowed to visit only upon approval of the Unit Manager/designee for no longer than one hour with up to two immediate family members, every two weeks. Visitation shall occur within the non-contact rooms located within the unit or the security building as appropriate. This will occur during the scheduled visitation hours, will be on a first come basis, and will be subject to space availability. Only immediate family members, ministers, and attorneys are allowed to visit an administrative segregation inmate.
8. Newly admitted offenders must provide the names of immediate family members on their initial visitation list. New admissions will not be allowed visits for the 7 days following arrival. After the first seven days, new admissions will be allowed visits in the noncontact visitation rooms until classified.
8. All protective custody inmates will visit in the non-contact rooms in the security building across from operations. Due to space limitations, visits shall not exceed one hour. Only two visitors will be allowed to visit. All visits **must** be pre-approved by the unit manager or designee.
9. Sex Offenders: An offender with a current or previous conviction for a crime involving a sexual offense against a minor will be restricted from having contact visits with children

under the age of eighteen (18), except under guidelines set forth on the Contact Visitation w/Minors Agreement, CR-3619. The CR-3619 form must be signed and witnessed. Inmates refusing to sign the CR-3619 will be restricted to non-contact visits with children.

### **Appropriate Dress for Visitation**

Visitors shall be expected to comply with the following basic dress requirements.

1. The following clothing is not considered proper attire for visitors and will not be allowed:
  - low cut, halter or tank tops
  - sleeveless tops, shirts, blouses or dresses (unless part of suit attire, worn with a jacket, blouse or sweater and cannot be removed during the visit)
  - see-thru blouses or transparent clothing
  - backless tops or dresses
  - shorts, skirts or dresses more than 3" above the knee and dresses or skirts with splits 3" above the knee
  - gray jogging clothes, other colors are acceptable
  - wrap-around skirts that wrap less than 1½ times
  - spandex/lycra clothing or any spandex like material with stretch to them
  - camouflage clothing
  - STG related clothing (as determined by the OIC)
  - steel-toed shoes, shower shoes, house shoes or flip flops
  - worn or tattered clothing with holes
  - bandanas
  - button-up dresses
  - cut-off jeans
  - solid white or solid gray tee-shirts
  - pants with writing across the buttocks
  - pajamas
  - medical scrubs
  - any clothing, including hats, with team, company, pro or college logos
  - low-rise or hip-hugger pants
  - pull over hoodies
  - no tight fitting/body clinging clothing such as skinny jeans, form fitting pants/dresses
  - no shoes with heels taller than three inches (3"). All shoes MUST have a visible back or strap
  - sandals with foam soles

- watches
2. Undergarments (bras, panties, underwear, slips under skirts or dresses) will be worn at all times. (Samples of undergarments deemed inappropriate are thongs and water brassieres.)
  3. Visitors are expected to dress in attire that is not provocative or offensive to others. If a visitor's appearance is deemed provocative and/or offensive, this shall be grounds for denial of a visit by the senior officer.
  4. All visitors including children are expected to wear shoes and, shoes must have a visible back or strap.
  5. Visitors may not wear excessive clothing such as two pairs of pants or an extra shirt under their top layer of clothing.
  6. Inmates may wear a coat to the visiting gallery; however, once inside the coat must be removed. Visitors wearing jackets or coats must leave them on or place them to the side. At no time will they be used for cover.
  7. If there is any question regarding visitor's attire it will be up to the discretion of the senior officer.

### **Access to the Visitation Area**

1. Visitors will park in the area designated for visitor parking. Parking in official visitors designated parking places or any other area will not be permitted. Visitors who are handicapped will be permitted to park in the designated handicap spaces. The visitation areas for the main compound are accessible to the handicapped.
2. All visitors who enter state property in a personal vehicle shall be required to raise windows, lock the vehicle and remove keys prior to leaving the vehicle. No one will be permitted to remain in a personal vehicle on state property.
3. WTRC is a **Tobacco Free Institution**. **Tobacco, tobacco related products, and paraphernalia, electronic cigarettes, nicotine replacement items, matches, lighters, rolling papers, etc., are prohibited.**

4. All visitors will be processed at the checkpoint area.. On entry, each visitor will sign a roster, be processed on the computer, and have their hand stamped with ultra-violet ink. Visitors will be called in the order of registration on the sign-in roster. Once called, visitors must go directly to the shakedown area. Visitors must control children while in the area. If the senior officer sees that children cannot be controlled while at checkpoint, visitation will not be allowed.

## **Searches**

1. All visitors entering WTRC property shall be subject to search.
2. Visitors entering the secure perimeter of the institutions will be frisk searched. Other searches may be authorized as deemed necessary by the Warden or designee.
3. All items carried by visitors shall also be searched before entering the institution.
4. There are signs posted on the highway and checkpoint concerning searches; please read the signs and adhere to them.
5. Vehicle searches - from time to time the institution shall perform a search of all vehicles entering the property. All persons shall be responsible for any contraband items found in their vehicles. In the event contraband is found, local and state law enforcement officials may issue written citations, make arrests or confiscate visitors' vehicles and belongings. It is illegal to possess the following on state property: alcohol beverages, edged weapons of any type (knives, swords, etc.), drugs, any type of medication that cannot be readily identified by being in the original containers or producing a prescription. Visitors who are suspected of introducing contraband into the facility may be required to visit in a non-contact booth. In this situation, there will be no physical contact between inmates and visitors.
6. Persons with valid handgun carry permits recognized in Tennessee may transport and store a firearm or firearm ammunition in the permit holder's privately owned motor vehicle with the following guidelines:
  - a. if the permit holder's secured vehicle is parked in a location where it is permitted to be.
  - b. if the firearm or ammunition being transported or stored in the vehicle is kept from ordinary observation if the permit holder is in the vehicle

- c. Or, if the firearm or ammunition is kept from ordinary observation and locked within the trunk, glove box, or interior of the person's privately owned vehicle or a container securely attached to such vehicle if the permit holder is not in the vehicle.
7. Drug K-9's may be used during vehicle searches.

**Visitors will be allowed to take the following items into the visitation area:**

1. Keys
2. Identification cards
3. Diapers
4. Plastic baby bottles with milk (formula **MUST** be premixed)
5. Unopened, sealed baby food (no glass containers)

Visitor shall leave all other item in their personal vehicle.

**Debit Vending Machines**

There is a one-time fee of \$3 for the purchase/activation of a debit card. You **MUST** purchase this card with a **\$5 bill**. Debit cards will be credited in \$1.00 increments. Additional credits may be added to the card as needed. This debit card is the personal property of the visitor and the visitor is responsible for this card. No cash or coins will be permitted in the visitation area.

The visitation staff is not responsible for loss of money in either the debit card or vending machines.

**Weekend Child Visitation (When Available)**

Weekend child visitation is available for offenders meeting the required criteria. The criteria can be retrieved from your respective Unit Management Team. An approved application must be on file before weekend visitation is granted. The age requirement for child visitation is between three (3) months and ten (10) years of age (up to tenth birthday). If approved, the child may visit from 5:00-7:00 pm Friday through 3:30 pm Sunday. The child must be picked up no later than 3:30 pm on Sunday. No children that are sick or on medication will be allowed to visit. It is the offender's responsibility to maintain control and constant supervision of her child(ren). Failure to maintain control or to properly supervise visiting children may result in suspension of this privilege. Weekend Child Visitation forms must be completed and turned in to offenders' assigned Case Manager two weeks prior to the anticipated visit. The inmate must meet the requirements for weekend child visitation to be eligible. Offenders requesting to participate in

the child visitation privileges will be required to participate in parenting classes facilitated through the Chapel office prior to the visit being approved. Inmates will be eligible to visit upon completion of the overnight child visitation with their family/friends.

**In order to be eligible for Weekend Child Visitation the following requirements will have to be met. These rules are subject to change at the Warden's discretion.**

- The inmate must have completed Phase I-Stages of Change. The Unit Manager must recommend that the inmate participate in the Weekend Child Visitation based upon good behavior and positive participation in the Therapeutic program.
- All visit requests must be requested and approved in advance, through the inmates unit management team. The request must be made at least fourteen (14) days in advance. The process is initiated by the inmate requesting the visit.
- The mother or grandmother requesting the visit must be medium custody or lower
- The mother or grandmother must have completed the parenting class prior to any approved weekend visitation
- Grandmothers are eligible for the weekend visitation quarterly during the month of March, June, September and December beginning in 2017. All rooms in the child visitation area shall be available to mothers first then to grandmothers.
- The child must be between three months and ten years of age. The child may visit until the week before his/her tenth (10th) birthday
- The mother or grandmother must not have received a Class C disciplinary infraction within six months, Class B disciplinary infraction within nine months, and a Class A disciplinary infraction within 12 months prior to application submission
- There must be legal documentation of mother/grandmother and child relationship; the mother's birth certificate as well as the child's birth certificate is required.
- The legal guardian must be listed on the CR 2152 (Visitation Application) as the approved parent/guardian for escort. Facility staff will contact this person in order to arrange/obtain approval for the child to participate in the overnight child visitation weekend. All plans will be coordinated through facility staff, legal guardian of the child and the offender.

- An approved visitation application must be on file before weekend visitation can be approved. Birth certificates must be on file as well.
- Parent/Legal Guardian must be available to pick up the child day or night in case of an emergency
- The person picking up the child from visitation must be listed on the request for Child Visitation Form for emergency notification. The individuals are required to be on the inmate regular visitation list.

**Application Process:**

- Each inmate interested should complete an application and submit the application to their respective Unit Team (Counselor and Unit Manager must sign).
- The Unit Manager will review/approve the application.
- The application will then be forwarded to the Chaplain.
- The Chaplain will then submit the application to the Wardens office for final approval.
- Final approval may be granted by the Associate Warden in the absence of the Warden.

**Note: Any offender who has been convicted of a sex offense, child abuse or neglect will not be considered for participation in the child visitation program.**

**Video Visitation**

Video visitation is a privilege afforded to the offenders housed at WTRC in the visitation gallery. Visitors will follow the same application guidelines as in-person visitation. Visitors will be responsible for securing their own video equipment and access to the visitation website (Kiosk Services Provider). Video visitation will be live monitored and reviewed by visitation staff and others as designated by the Warden.

**Video Visitation**

Video visitation will follow the same guidelines as TDOC Visitation Policy #507.01



Only persons on an offender's approved visitor list can participate in video visits. Visitors on restricted or suspended status will not be able to participate in video visits.

Minors must be accompanied by a parent, guardian, or other designated and authorized person.

For new visitors, the Visitor Application Form CR-2152 will be used to apply for video visiting privileges. See TDOC Visitation Policy #507.01.

**Visitors are responsible for their own equipment and technology to access the video visiting system.**

## **1. Scheduling**

The video visitation schedule is based on operational and security considerations such as offender activity schedules, staffing levels for offender supervision and video visit monitoring, offender needs, and etc. All scheduling will be coordinated through the Kiosk Service Provider.

To ensure equitable access for eligible offenders, each offender in general population can receive no more than one video visits per week.

Video visits will be scheduled for 30 minutes in duration during regularly scheduled visitation hours.

The offender is responsible for notifying individuals on their approved kiosk list of what days and times he or she can access video visiting so that the visitor can schedule accordingly.

Scheduled video visits may be canceled due to facility security needs, such as lockdowns, etc. Approved Kiosk users (visitors) are responsible for rescheduling cancelled visits or requesting a refund from the kiosk service provider.

## **2. Video visit attire and conduct**

Offenders and visitors must dress according to the same visitation attire rules as regular visitation.

Visitors and the offender must be visually identifiable and the faces cannot be covered or obscured. Religious headgear must not interfere with the verification of person's identity.

Any removal of clothing will result in immediate termination of the video visit.

Any misconduct observed during monitoring will result in automatic termination of the visit. The facility reserves the right to disconnect any video visit which involves any act of misconduct. Visitors are subject to being suspended permanently due to misconduct.

### **3. Emergency Notifications**

In case of institutional emergencies, scheduled visitors will be notified if visitation is cancelled. Every effort will be made to notify visitors in a timely fashion, but there may be instances where the notification could be delayed.

#### **Inmate Telephone System (ITS)**

1. Family and friends can send money for deposit to an inmate's telephone trust fund account. The cost of any telephone call made by an inmate using the telephone trust fund system will be discounted 10%.
2. All funds placed in an inmate's telephone trust fund account can only be used to make telephone calls. These funds are not subject to any fees, cannot be withdrawn by the inmate and will not affect the status of any indigent inmate.
3. The following is how you can send funds for deposit to an inmate's telephone trust fund account:
  - a. U.S. Postal money order
  - b. Bank Cashier's Check
  - c. Other type of money orders
4. Telephone credits can be purchased in whole dollar amounts only. The minimum telephone credits purchased amount is \$5.00.
5. The money order or check shall be made to the order of "State of Tennessee". The inmate's full name and TDOC number must be noted in the "For" space.
6. The money order or cashier's check must be mailed to:  
Global Tel Link

Dept. 1705  
Denver, CO 80291-1705

7. The sender must indicate his/her name and address on the money order. If a cashier's check is sent, the sender must include a note indicating the sender's name and address.
8. There is also a website available for more information:  
**[www.offenderconnect.com](http://www.offenderconnect.com)**

### **Restrooms**

1. Visitor restrooms are clearly marked female and male visitor. Inmate restrooms are clearly marked. At no time will inmates access the visitor's restroom or vice versa.
2. Female visitors will be allowed to bring sealed sanitary napkins with them to checkpoint where those items will be inspected.
3. Minor children using the restrooms must be accompanied by an adult visitor. No children are to be left at checkpoint for any reason.

### **Transportation and Lodging Accommodations**

Greyhound Bus Stations are located in Memphis and Jackson, TN. The telephone numbers are 901-523-9253 (Memphis) and 731-427-1573 (Jackson).

There is no local taxi service. The nearest taxicab services are:

Eight-O-Two Cab    200 N. Munford St., Covington, TN    901-476-9802

#### **Motel/Hotel Accommodations**

Days Inn	555 Highway 51 North, Ripley, TN	731-635-7378
Super 8 Motel	765 Highway 51 South, Ripley, TN	731-635-8181

Best Western Inn	873 Highway 51 North, Covington, TN	901-476-8561
Comfort Inn	891 Highway 51 North, Covington, TN	901-475-0381
Super 8 Motel	1053 Highway 51 North, Covington, TN	901-475-1111
Days Inn	80 Denna Cove, Covington, TN	901-475-1177

**Directions to West Tennessee State Penitentiary, Site 1 (WTSP, S-1):**

From Nashville – take I-40 to the Brownsville exit (#56). Make a right turn, this is Highway 76, make a left turn at the 4-Way stop sign (Hwy #70/76/19JCT). Continue through two 4-way stop signs until coming to Highway 19 East/West, making a left turn onto Hwy 19 going west. Travel Hwy 19 until it ends at Hwy 51 Bypass. Make a left turn onto Hwy 51 bypass south. Follow Hwy 51 bypass south approximately five miles to Henning. At the red light, make a right turn onto Hwy 87 west follow it approximately 12 miles to the Women’s Therapeutic Residential Center.

From Memphis – follow Danny Thomas Blvd (turns into Hwy 51 by-pass) approximately 46 miles to Henning. Make a left turn onto Hwy 87 west; follow it approximately 12 miles to the Women’s Therapeutic Residential Center.

**Title VI of the Civil Rights Act of 1964**

Title VI of the Civil Rights Act of 1964 states that “No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.” It requires federally assisted programs be free of discrimination and the TDOC requires that all its services be offered equally to eligible persons regardless of race, color, or national origin.

A person alleging discrimination based on race, color, or national origin in the delivery of any service or program may file a complaint with the TDOC. All such complaints must be filed within one hundred eighty (180) days of the occurrence of the alleged discriminatory act via letter to the Associate Warden of Treatment, Women’s Therapeutic Residential Center, or to other appropriate agencies such as the Tennessee Human Rights Commission, U.S. Department of Justice, etc. Addresses are listed below:

Associate Warden of Treatment/Title VI Coordinator  
Women’s Therapeutic Residential Center  
P.O. Box 1150  
Henning, TN 38041-1150  
731-738-5044

Tennessee Human Rights Commission  
710 James Robertson Parkway  
Nashville, TN 37243-1219

U.S. Department of Justice  
Civil Rights Division  
950 Pennsylvania Ave, N.W.  
Washington, DC 20530

**PREA (Prison Rape Elimination Act)**

It is the policy of the TDOC to provide a safe, humane, and appropriately secure environment, free from threat of sexual abuse and sexual harassment for all inmates, by maintaining a program of prevention, detection, response, investigation, and tracking of all alleged and substantiated sexual assaults and sexual harassment. TDOC has zero tolerance for incidences of sexual abuse and/or sexual harassment within its facilities.

The TDOC shall have an absolute zero tolerance towards sexual acts between staff and inmates as well as inmates and inmates. There are no consensual sexual acts in a custodial or supervisory relationship. Any sexual abuse or sexual harassment between employees and inmates is inconsistent with the professional, ethical principles, and policies of the TDOC. There are also no consensual sexual contacts between inmates. All allegations of sexual abuse shall be reported and will be investigated.

If you feel that you have witnessed one of these acts, or are a victim of one, immediately report it to the Officer in Charge. The PREA Coordinator at WTRC is the Associate Warden of Treatment. Contact information is listed below:

Associate Warden of Treatment  
Women's Therapeutic Residential Center  
P.O. Box 1150  
Henning, TN 38041-1150  
731-738-5044

**Both the institutional and departmental handbooks may be located at the web address:**  
**<http://state.tn.us/correction/institutions/visitation.html>**