# Quest Analytics

**Pharmacy Provider Network Access Analysis** **RFP # 31786-00174**

**Data Requirements & File Layouts**

The State would like to know the potential of your organization’s Retail-30 pharmacy network to service the accessibility needs of its members who utilize pharmacy benefits through our PBM. To measure that potential, this RFP requires each Proposer to submit a Quest Analytics Network Access Analysis report. Your organization’s Retail-30 pharmacy network’s relative potential will be measured by 1) the number of pharmacies in the network; and 2) the average distance to one (1) Retail-30 pharmacy for current enrollees residing in the State of Tennessee.

**DEFINITION: For the purpose of this analysis, “Retail-30 Pharmacy” shall be defined as a network Retail Pharmacy that offers up to a 30-day supply of medications that participates in the PBM’s network of Participating Pharmacies pursuant to an agreement between the Participating Pharmacy and PBM for such Pharmacy’s dispensing of Covered Drugs to Members.**

**Data Items**

To analyze the accessibility of Proposers’ pharmacy network for the State’s member population, the Quest Analytics Suite requires both an employee data file and a provider data file. Tennessee employee data, listed with tallies by ZIP code and the ZIP code classification are included in a file accompanying the RFP (Appendix 7.2). The file is in Microsoft Excel format and has also been provided to Quest Analytics. Your pharmacy provider files must contain the following:

* Pharmacy name
* Street Address
* City
* State
* 5-digit ZIP Code
* NCPDP number (full 6 digits)
* NPI number (full 10-digit number)

## Data Format

If you intend to have Quest Analytics conduct this analysis, you must submit your data to Quest Analytics in one of the following formats: Access, Excel, Text (Fixed Width or Delimited) and send electronically.

If you have the Quest Analytics Suite™ and need technical support on how to utilize the software, the team can be contacted at support@questanalytics.com or 920.739.4552. If you need Quest Analytics to perform the analysis on your behalf, please contact consulting@questanalytics.com.

## Standards and Specifications

The standards and specifications listed are to be followed by all proposers. This will enable the State to compare, on a consistent basis, the accessibility of each Proposer’s pharmacy provider network. It is critical that each analysis meet the following data standards and report specifications.

## Analysis Requirements

* 1. Use the Quest Analytics Suite™ Access Analysis Module. If you do not have the Quest Analytics Suite™, call 920.739.4552 or email consulting@questanalytics.com at Quest Analytics to receive a quote for them to perform the analyses for you.
1. **Data Standards**
2. Use all employee ZIP codes data contained in **Appendix 7.2 ZIP Code Counts**, to analyze your network relative to the State of Tennessee member population. Your report must include all ZIP codes included in Appendix 7.2.
3. Your Retail-30 Network Pharmacy addresses should be geocoded at the address level. For any Retail-30 Network Pharmacy’s address that cannot be exactly geocoded, the ZIP-distributive address points can be used, which takes into account the population patterns to distribute locations. Placing pharmacy providers at ZIP code centroids or randomly within ZIP codes is **not permissible**.
4. If more than one Retail-30 Network Pharmacy is located at the same address, all of them should have the same geographic coordinates.
5. Distance is to be calculated based on Estimated Driving Distance, not on an “as-the-crow-flies” distance.
6. Analyses should include all Retail-30 Pharmacies in your network which are delivering services **under a fully executed and in force contract as of the time you submit your organization’s proposal**. **See the State’s boxed and bolded definition of Network Pharmacy on page 1 of this Appendix.**
7. Retail-30 Network Pharmacies who are currently contracted but will not be on January 1, 2025 shall not be included in your analysis.
8. Retail-30 Network Pharmacies who are not currently contracted shall not be included in your analysis.
9. **Report Specifications**
	1. Prepare a pharmacy network access analysis for the entire State. The report should closely resemble the Sample Analysis contained in **APPENDIX 7.7 - Sample Quest Analytics Access Analysis** and should include:
		* a cover page;
		* a table of contents;
		* an access detail page by ZIP code classification
		* an access overview page;
		* an access summary page by county;
		* an access detail page, for members who will need to travel outside the standard and their average distance; and
		* a report statistics page which details the specifications utilized to conduct the analysis

## Conduct an analysis of urban employee access to pharmacies, with an access standard that 97% of urban plan members have access to one (1) Network Retail Pharmacy within 1.5 miles. See the State’s boxed and bolded definition of Network Retail Pharmacies on page 1 of this Appendix.

* 1. Conduct an analysis of suburban employee access to pharmacies with an access standard that 97% of suburban plan members have access to one (1) Network Retail Pharmacy within 3 miles. See the State’s boxed and bolded definition of Network Retail Pharmacies on page 1 of this Appendix.
	2. Conduct an analysis of rural employee access to pharmacies with an access standard that 97% of rural plan members have access to one (1) Network Retail Pharmacy within 10 miles. See the State’s boxed and bolded definition of Network Retail Pharmacies on page 1 of this Appendix.

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| **Page** | **Content/Display** |
| **Cover** | Report title, Proposing organization’s name, Date |
| **1** | **Access Detail by ZIP Code Classification** (for employees **with and without desired access**): Detail the *Average Distance to the 1st and 2nd closest Network Pharmacy for Employees with Desired A*ccess and *without Desired Access Separately*. |
| **2** | **Access Overview** – include the following:* Overall Access by pie chart of the members with and without access.
* Average Distances to the 1st – 2nd closest pharmacy
* Access Standard Comparison graph indicating the percentage of ALL employees having access to one, two, three, four, and five Retail-30 Network Pharmacies.
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| **3** | **Access Summary by County** (for employees **with and without desired access**): Summarize by key geographic areas with and without desired access the required *Access analysis specifications* and *Average Distance to the 1st and 2nd closet Retail-30 Network Pharmacy*. |
| **4** | **ZIP codes not meeting the access standard**: Report the access detail of all employees **without desired access** at the ZIP code level. including ZIP Code Classification, State, City along with employee counts without access and the average distance to the 1st and 2nd closest Retail-30 Network Pharmacy. |