



# TennCare Vision and Mission Statements

## **Vision**

A healthier Tennessee.

## **Mission**

Improving lives through high-quality, cost-effective care.

## **TennCare Core Values**

**Commitment:** Ensuring that Tennessee taxpayers receive value for their tax dollars.

**Agility:** Be nimble when situations require change.

**Respect:** Treat everyone as we would like to be treated.

**Integrity:** Be truthful and accurate.

**New approaches:** Identify innovative solutions.

**Great customer service:** Exceed expectations.

## **Agency Priorities**

1. Successfully implement TennCare III through improvement in efficiency and quality
2. Serve 2,000 more individuals in the ECF CHOICES program, reducing waitlist by half
3. Integrate all services for individuals with intellectual and developmental disabilities
4. Increase maternal health access
5. Increase employee connection and collaboration in a hybrid work environment