

CPO SLAs

Process	Start and End Point for Measured SLAs	Current SLA
Contract Amendment and Review	Receipt to Final CPO Approval	14
RER	Receipt to Final CPO Approval	4
SCR	Receipt to Final CPO Approval	11
Amendment Request	Receipt to Final CPO Approval	3
Begin RFP/RFQ Review	Receipt to Initial Review	9
RFP/RFQ Schedule Changes	Initial Review to COT	1
RFP/RFQ Amendments	Initial Review to COT	5
Req. to Event	Prior to approving reqs, sourcing reviews and works with agency on specifications and line items. Upon approval of Req, Sourcing has X number of days to submit event for approval.	10
Open File to Contract or PO Approval (ITBs)	Assuming no protest.	17
Open File to Contract approval (RFP/Q)	Assuming no protest.	33
Protests	Receipt of protest to CPO decision	60
Setting a Solicitation Schedule	Upon Initial review, CPO will provide Agency with recommended Solicitation Schedule that includes further document review, and RFP Schedule.	N/A
SWC RFP/RFQ Creation	From Initiation to first draft, then CPO can provide a solicitation schedule.	152
SWC ITB Creation	From Initiation to first draft, then CPO can provide a solicitation schedule.	95