



**State of Tennessee
Health Facilities Commission**

502 Deaderick Street, Andrew Jackson Building, 9th Floor, Nashville, TN 37243
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QUALITY MEASURE REPORT

Reporting Periods:

Date Report Submitted: _____

QM (Current) Reporting Period: *Beginning Date* _____ *End Date* _____

Report Year: Year One Year Two Year Three or More (Specify Year) _____

Name of Certificate of Need Project

Certificate of Need (CON) Number: _____

Original CON Project Name: _____

Current Name: _____

Approved/Original
Certificate of Need (CON) Name: _____

Date of Project Approval: _____ Date of Project Completion _____

Project Description (*Below – Box will Expand/Wrap*)

Quality Measure Report Preparer Information

Name

Title

Relation to CON Holder

Email Address

Phone Number

CREDENTIALING

| | Number | Type | Status | Most Recent Issue Date | Expiration Date | Last Survey Date |
|------------------------|--------|------|--------|------------------------|-----------------|------------------|
| Licensure | | | | | | |
| HFC/Licensure | | | | | | |
| MHSAS | | | | | | |
| DIDDS | | | | | | |
| Certification | | | | | | |
| Medicare | | | | | | |
| TennCare/ Medicaid | | | | | | |
| Other – Specify | | | | | | |
| Accreditation** | | | | | | |
| AAAASF | | | | | | |
| ACHC | | | | | | |
| ACR | | | | | | |
| ACRO | | | | | | |
| ASTRO | | | | | | |
| CARF | | | | | | |
| CCAC | | | | | | |
| CHAP | | | | | | |
| DNV | | | | | | |
| HFAP | | | | | | |
| NCI | | | | | | |
| NCQA | | | | | | |
| TJC | | | | | | |
| URAC | | | | | | |
| Other - Specify | | | | | | |

**Acronyms for above:

AAAASF – American Association for Accreditation Ambulatory Surgery Facilities

ACHC – Accreditation Commission for Health Care

ACR – American College of Radiology

ACRO – American College of Radiation Oncology

ASTRO – American Society for Radiation Oncology

CARF – Commission on Accreditation of Rehabilitation Facilities

CCAC – Continuing Care Accreditation Commission

CHAP – Community Health Accreditation Partner

DNV – Det Norske Veritas Healthcare’s National Integrated Accreditation for Healthcare Organizations

HFAP – Health Facilities Accreditation Program

NCI – National Cancer Institute

NCQA – National Committee for Quality Assurance

TJC - The Joint Commission

URAC - Utilization Review Accreditation Commission

Briefly describe below items in the above table and any other related issues of concern pertaining to licensure, certification, or accreditation. (**Documentation should include copies of any or all of the following: provider license and last survey conducted by licensing agency, extension approval documentation, CMS certification notices that apply, and accrediting organization approval notice and/or accreditation award.*)
 (Below – Box will Expand/Wrap)

| |
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| |
|--|

Surveys

| | Actions? (Yes or No) | If yes, Date of Action | Compliance Achieved? (yes or no) | Date Compliance Achieved |
|--|-------------------------|---------------------------|--|--------------------------------|
| Licensure | | | | |
| Suspension of Admissions | | | | |
| Civil Monetary Penalties | | | | |
| Suspension of License | | | | |
| Revocation of License | | | | |
| Other – Specify | | | | |
| Certification | | | | |
| Medicare Suspension Notice | | | | |
| Medicaid/TennCare Suspension Notice | | | | |
| Medicare Decertification Notice | | | | |
| Medicaid/TennCare Decertification Notice | | | | |
| Corporate Integrity Agreement | | | | |
| Other – Specify | | | | |
| Accreditation | | | | |
| Accreditation Revocation | | | | |
| Accreditation Denial | | | | |
| Other - Specify | | | | |

Describe below the nature and scope of identified non-compliance actions. (*Documentation should include any or all of the following: survey reports and related provider plans of correction pertaining to licensure and/or complaint investigation surveys with licensing agency notice of acceptance, CMS notices that apply, and accrediting organization survey findings.*)
 (Below – Box will Expand/Wrap)

| |
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Discuss below the nature and scope of any staffing related findings identified in the surveys.
 (Below – Box will Expand/Wrap)

| |
|--|
| |
|--|

Performance and Quality Assessments

Describe below your plan for data reporting (including data on patient re-admission to hospitals), quality improvement, customer satisfaction measurement, and process monitoring system.

(Below – Box will Expand/Wrap)

When did your self-assessment process/program begin?

(Below – Box will Expand/Wrap)

If available, please provide a comparison of your organization’s performance to state and/or national quality measure/metrics using information available from CMS/Medicare (e.g. Medicare Compare) and/or other appropriate accrediting sources, such as the Joint Commission or other CMS recognized accrediting organizations.

(Below – Box will Expand/Wrap)

When did your external assessment process/program begin?

(Below – Box will Expand/Wrap)

Project Only Utilization Data

Total Facility* Only Utilization Data

Specify Unit of Measure: _____

Specify Unit of Measure: _____

Current Year Utilization: _____

Current Year Utilization: _____

| Payor Source | Current Year - Project Only | | Current Year - Total Facility* | |
|--------------------------------|-----------------------------|------------|--------------------------------|------------|
| | Gross Operating Revenue | % of Total | Gross Operating Revenue | % of Total |
| Medicare/Medicare Managed Care | | | | |
| TennCare/Medicaid | | | | |
| Commercial/Other Managed Care | | | | |
| Self-Pay | | | | |
| Other (Specify) _____ | | | | |
| Total | | 100% | | 100% |
| Charity Care | | | | |

**If applicable*

| Position Classification | Project Only FTEs | Total Facility FTEs |
|---|--------------------------|----------------------------|
| A. Direct Patient Care Positions | | |
| <i>Position 1</i> | | |
| <i>Position 2</i> | | |
| <i>Position 3</i> | | |
| <i>Position 4</i> | | |
| <i>Position 5</i> | | |
| <i>Position 6</i> | | |
| <i>Position 7</i> | | |
| <i>Position "etc." – Insert additional rows if needed</i> | | |
| Total Direct Patient Care Positions | | |
| | | |
| B. Contractual Staff | | |
| Total Staff (A+B) | | |

Please briefly describe what actions, if necessary, during the Quality Measure reporting period were taken to improve the staffing and/or ensure that patient needs were met.

(Below – Box will Expand/Wrap)