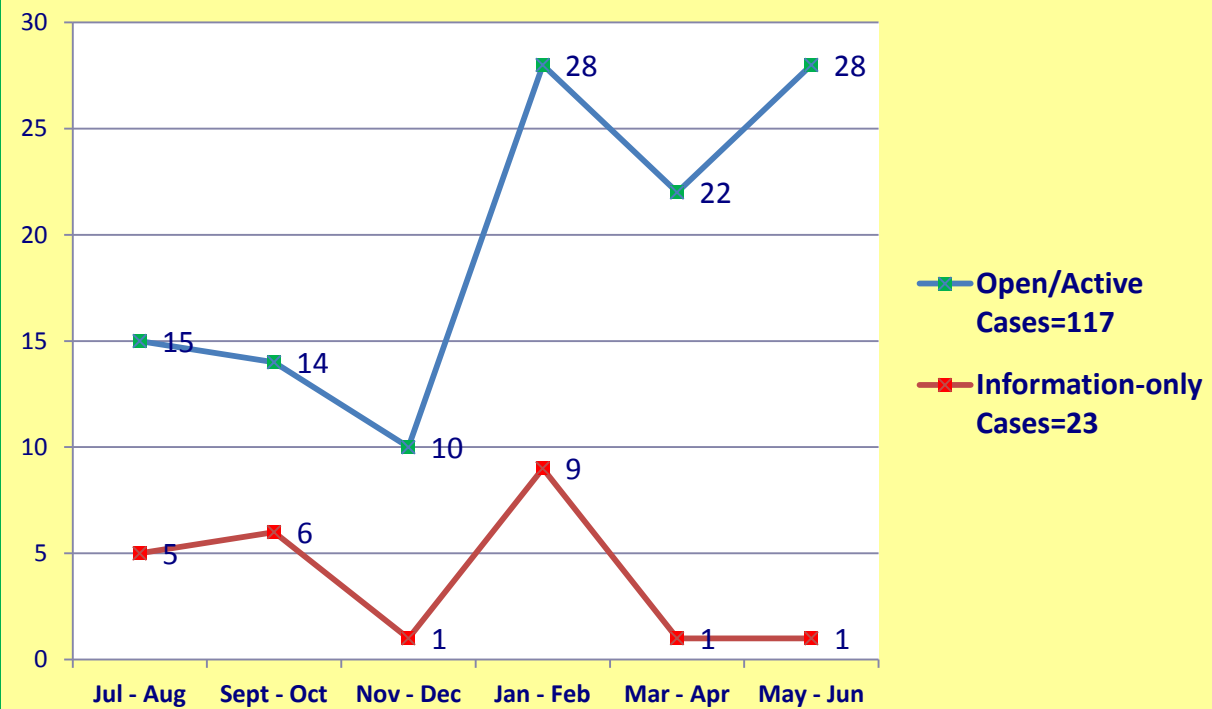
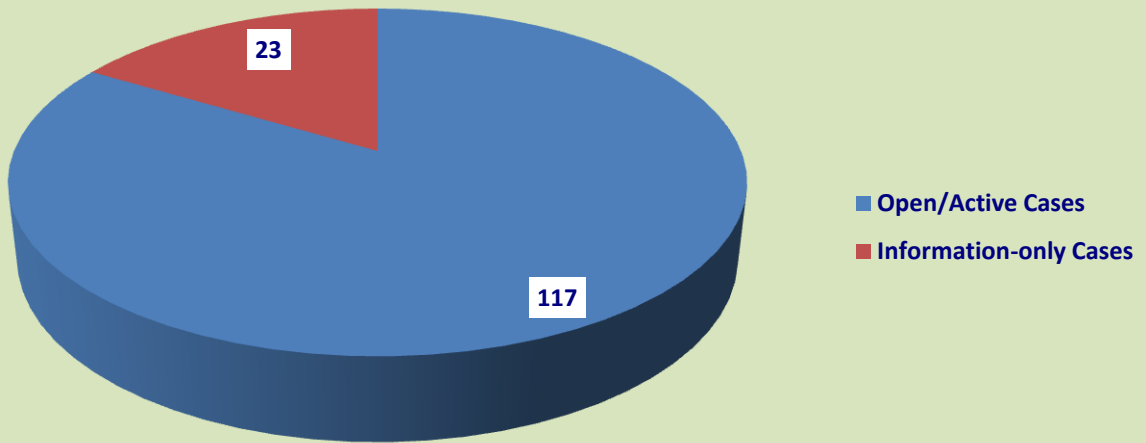
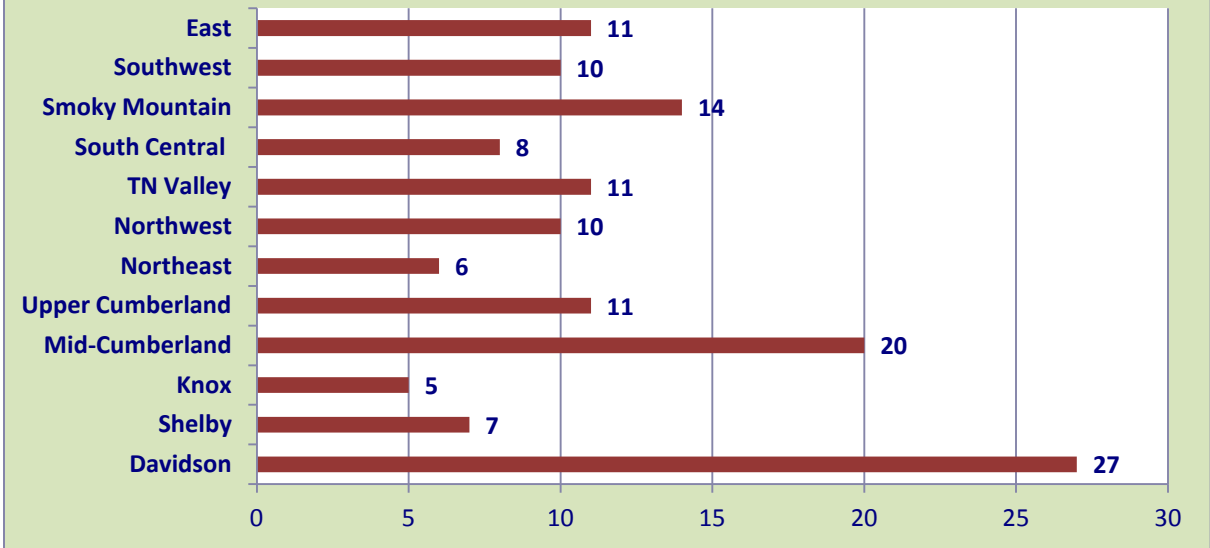


TCCY Ombudsman Program Annual Report: FY 2012-2013

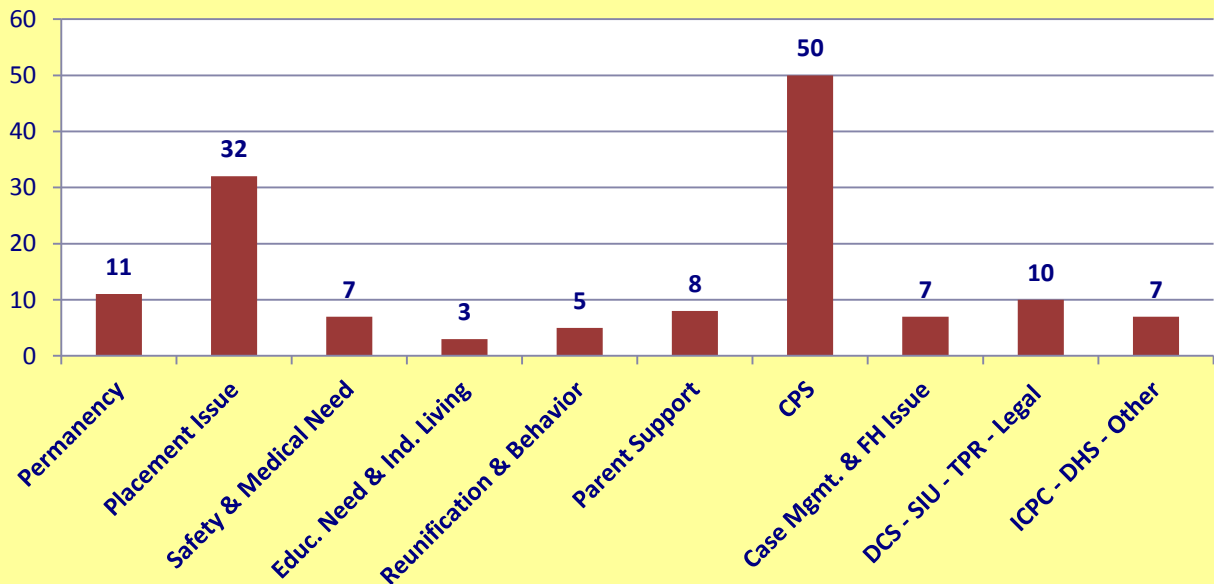
Ombudsman Program Referrals FY 2012 - 2013 N=140



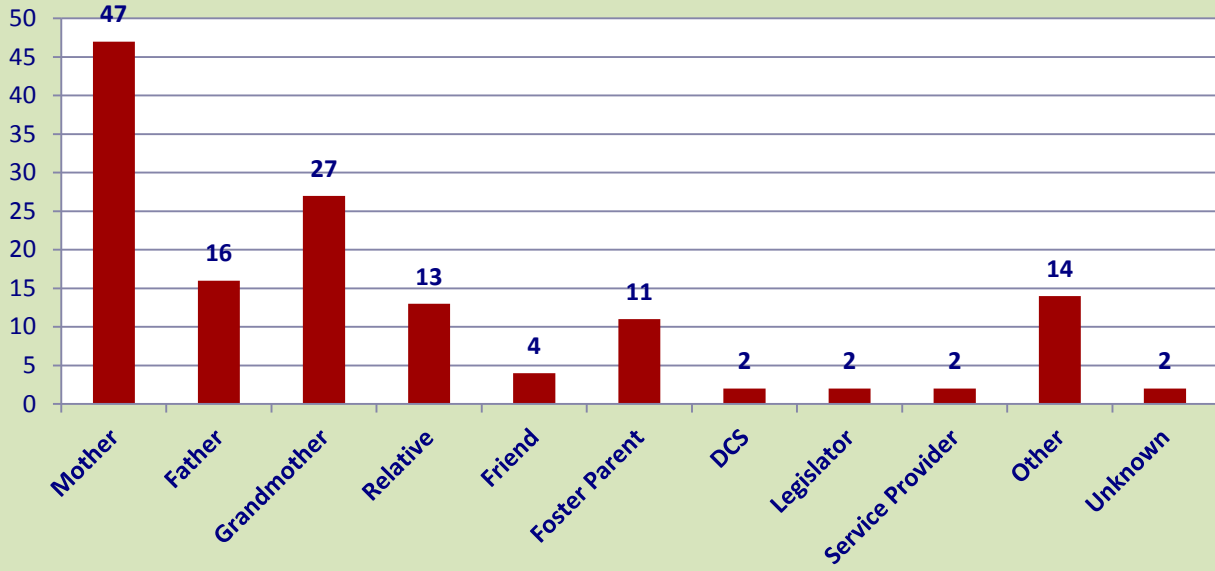
Ombudsman Program FY 2012 - 2013 - Regions of Cases



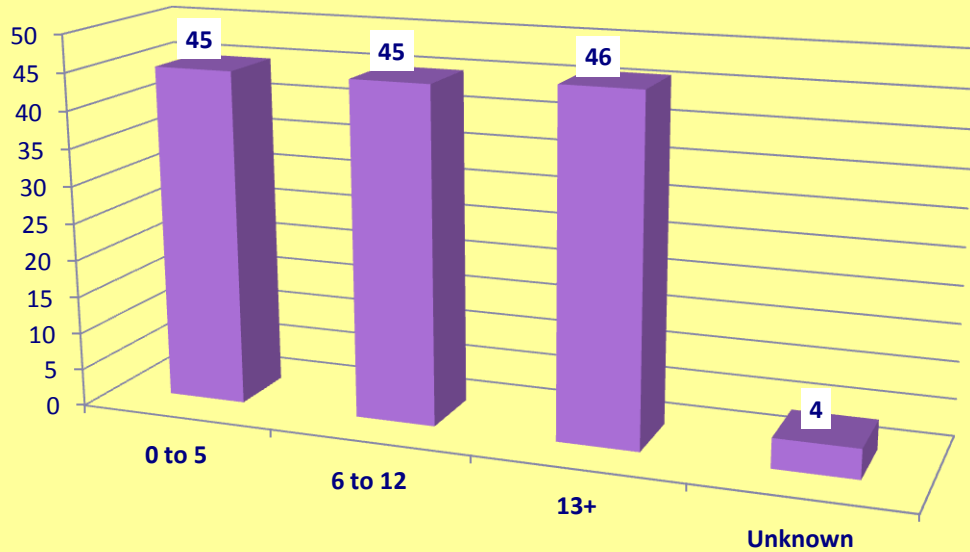
Ombudsman Program FY 2012 - 2013 - Case Classifications



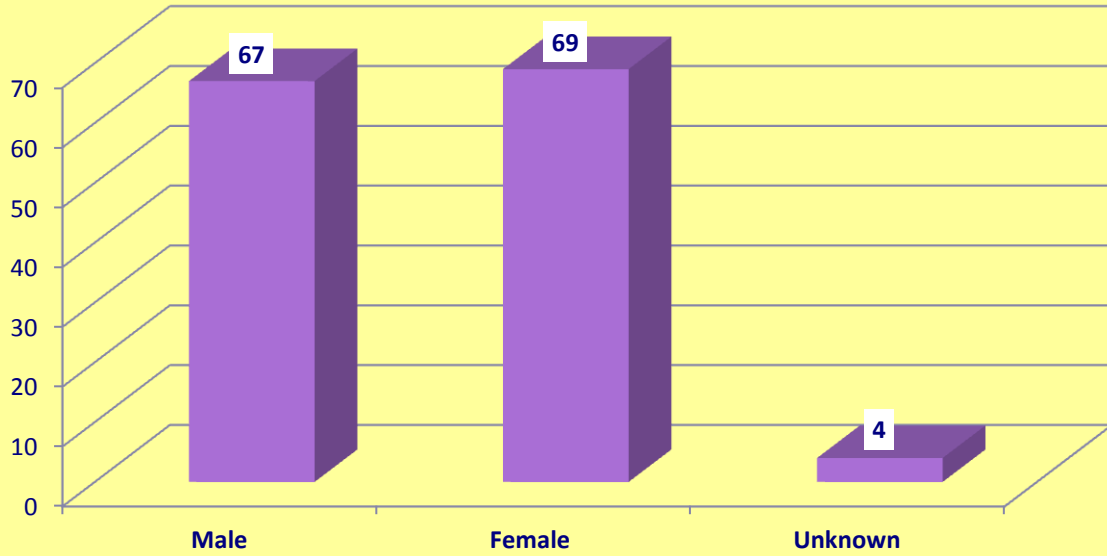
Ombudsman Program: FY 2012 - 2013 Who are the complainants?



Ombudsman Program FY 2012 - 2013 - Referrals by Age



Ombudsman Program FY 2012 - 2013 - Referrals by Gender



Ombudsman Program FY 2012 - 2013 - Referrals by Ethnicity

