TDOT Department of Transportation

Quarterly Performance Measures Report
Includes All Responders
Region 2
Reporting Period: January 1, 2023 to March 31, 2023

SmartWay TDOT Central Software

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Performance Measures Summary

	January	February	March	Total
Events included in Performance Measures	300	342	450	1,092
Notification Duration (min.)*	0.0	0.0	0.0	0.0
Verification Duration (min.)	1.7	1.7	0.5	1.3
Response Duration (min.)	18.7	18.5	19.0	18.7
Open Roads Duration (min.)	74.4	76.4	57.3	68.7
Departure Duration (min.)	4.4	22.4	4.1	9.9
Roadway Clearance Duration (min.)	**94.8**	**96.6**	**76.8**	**88.7**
Incident Clearance Duration (min.)	**99.2**	**119.0**	**80.9**	**98.6**

*THP Data is not available for Notification Duration
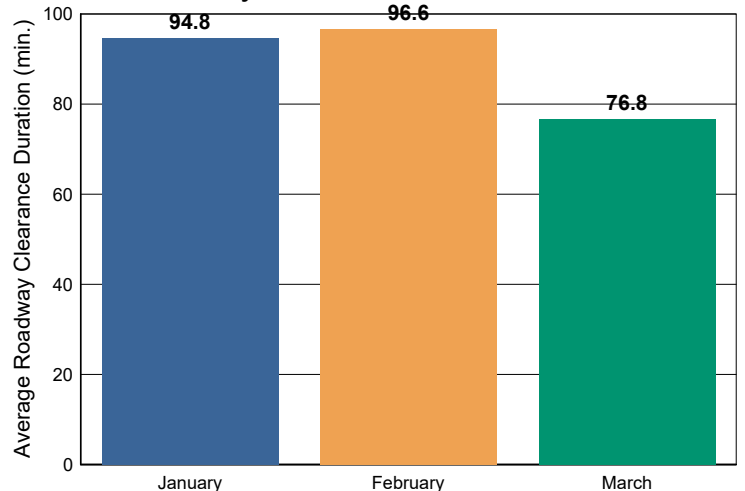
Incident Clearance Duration
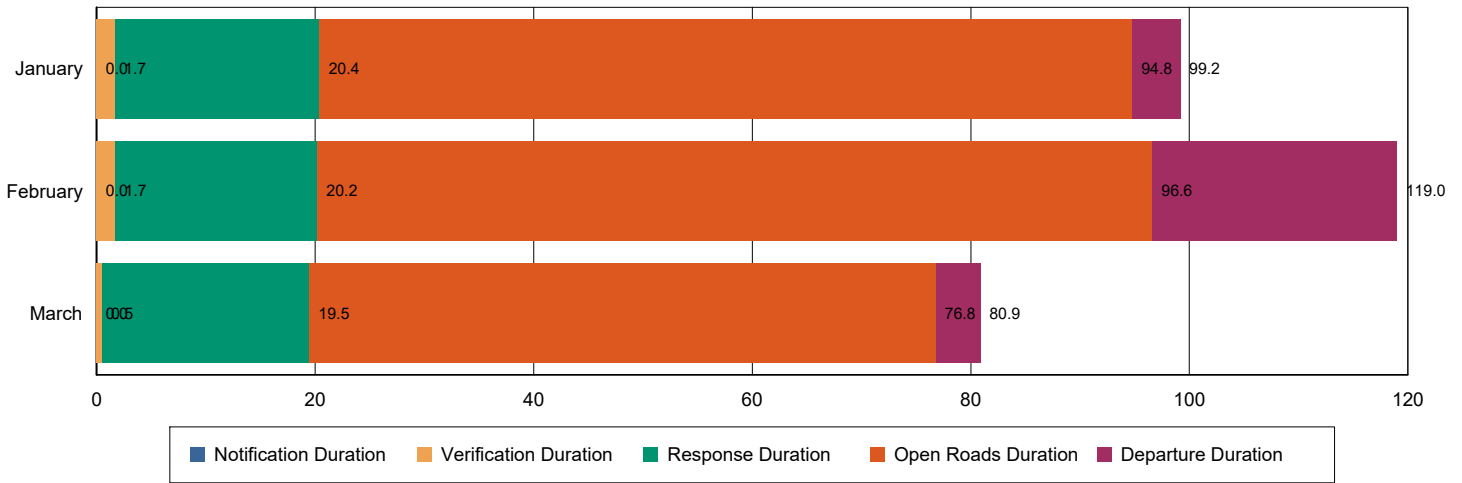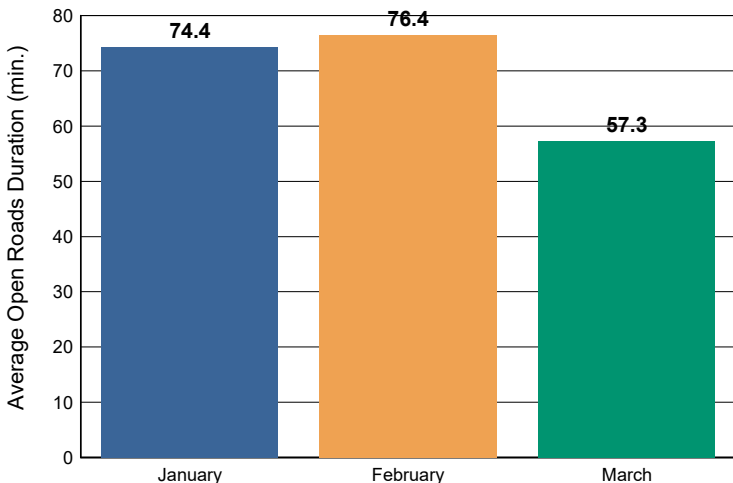
Open Roads Duration / Month

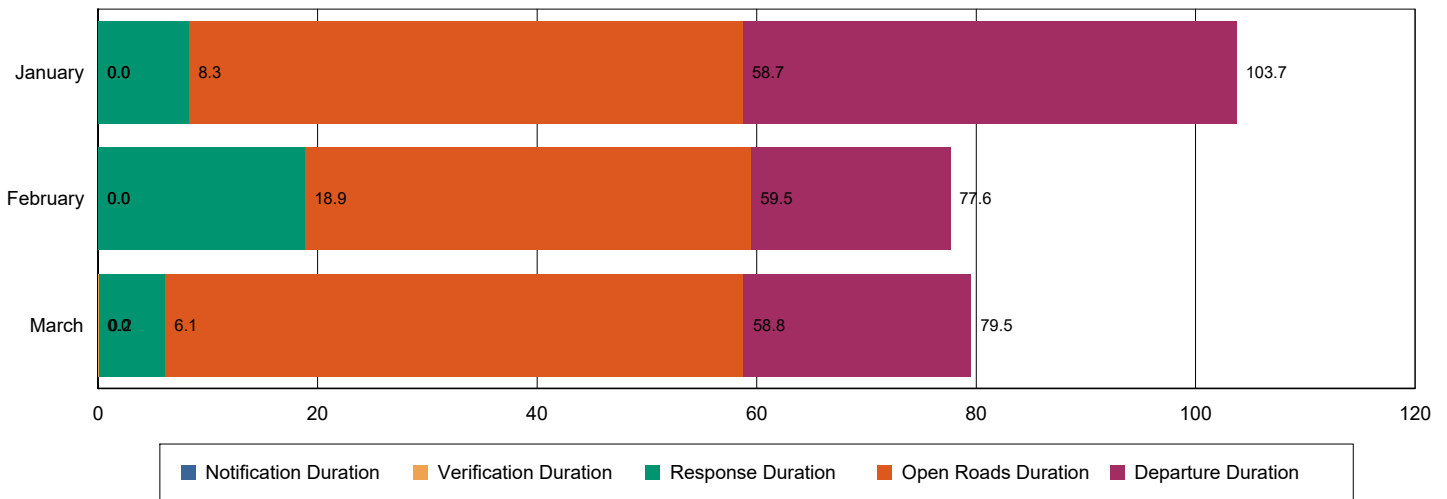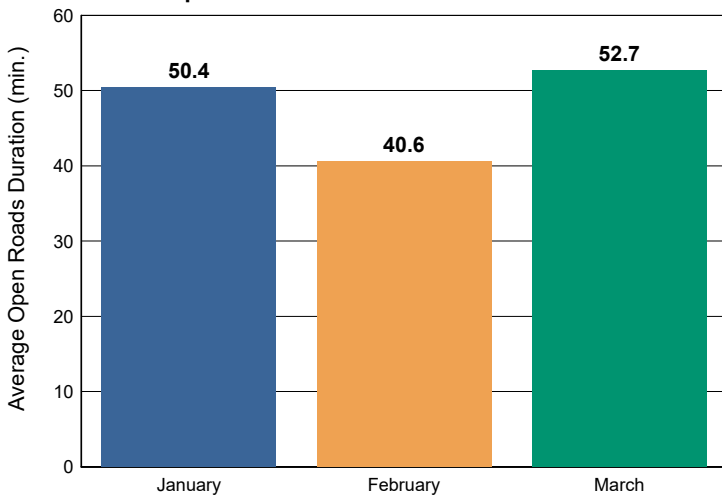### Roadway Clearance Duration / Month

Performance Measures Summary

Incidents with HELP Truck Response: Rural

	January	February	March	Total
Events included in Performance Measures	9	10	15	34
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.2	0.1
Response Duration (min.)	8.3	18.9	6.0	10.4
Open Roads Duration (min.)	50.4	40.6	52.7	48.5
Departure Duration (min.)	45.0	18.1	20.7	26.4
Roadway Clearance Duration (min.)	**58.7**	**59.5**	**58.8**	**59.0**
Incident Clearance Duration (min.)	**103.7**	**77.6**	**79.5**	**85.4**

Incident Clearance Duration

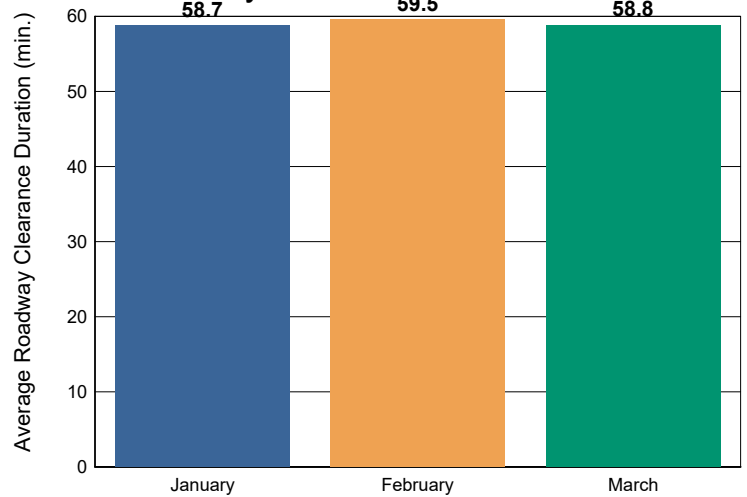Legend: Notification Duration, Verification Duration, Response Duration, Open Roads Duration, Departure Duration

Open Roads Duration / Month

Roadway Clearance Duration / Month

Performance Measures Summary

Incidents with HELP Truck Response: Urban

	January	February	March	Total
Events included in Performance Measures	186	195	249	630
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	5.8	5.1	5.6	5.5
Open Roads Duration (min.)	23.8	20.9	20.3	21.5
Departure Duration (min.)	19.0	165.4	21.0	65.1
Roadway Clearance Duration (min.)	**29.5**	**26.0**	**25.8**	**27.0**
Incident Clearance Duration (min.)	**48.5**	**191.3**	**46.8**	**92.0**

Incident Clearance Duration
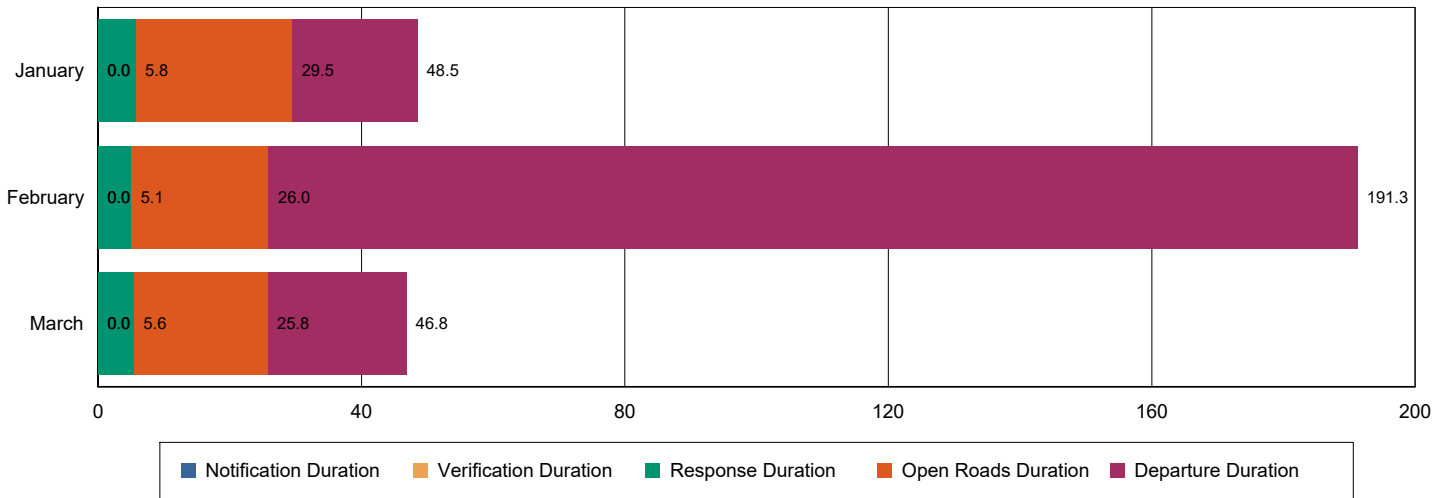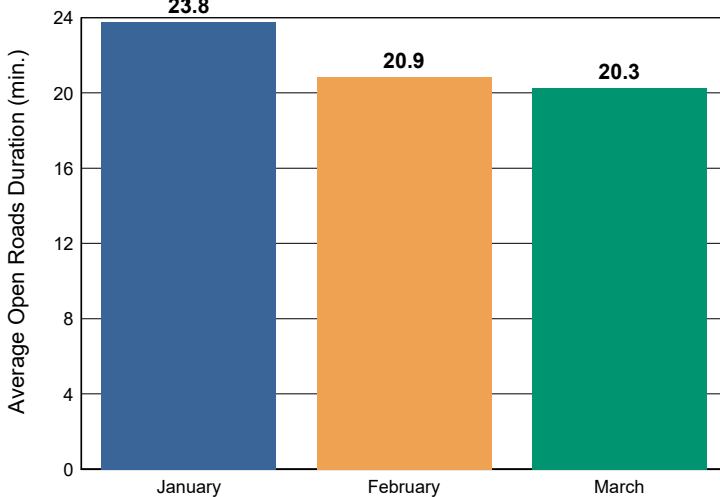
Legend: Notification Duration, Verification Duration, Response Duration, Open Roads Duration, Departure Duration

Open Roads Duration / Month

Roadway Clearance Duration / Month

Performance Measures Summary

Incidents w/o HELP Truck Response: Rural

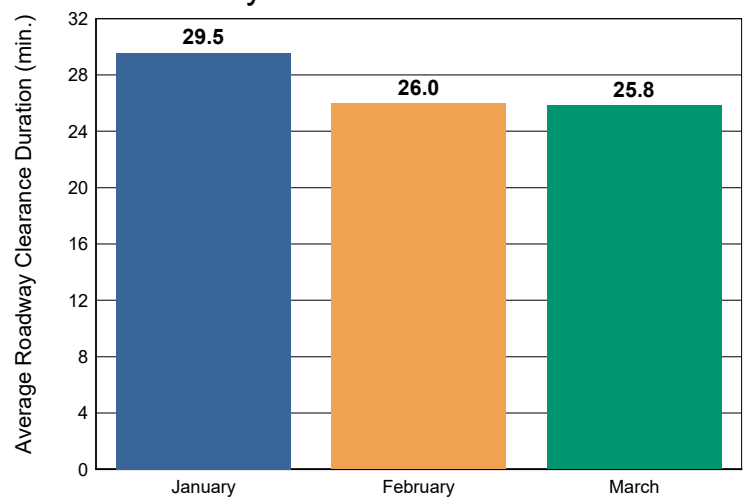|	January	February	March	Total
Events included in Performance Measures	51	74	85	210
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.6	1.8	1.0	1.2
Response Duration (min.)	36.9	25.7	34.5	32.0
Open Roads Duration (min.)	146.4	108.2	89.6	109.9
Departure Duration (min.)	38.3	16.8	11.9	20.0
Roadway Clearance Duration (min.)	**183.9**	**135.7**	**125.1**	**143.1**
Incident Clearance Duration (min.)	**222.2**	**152.5**	**137.0**	**163.2**

Incident Clearance Duration
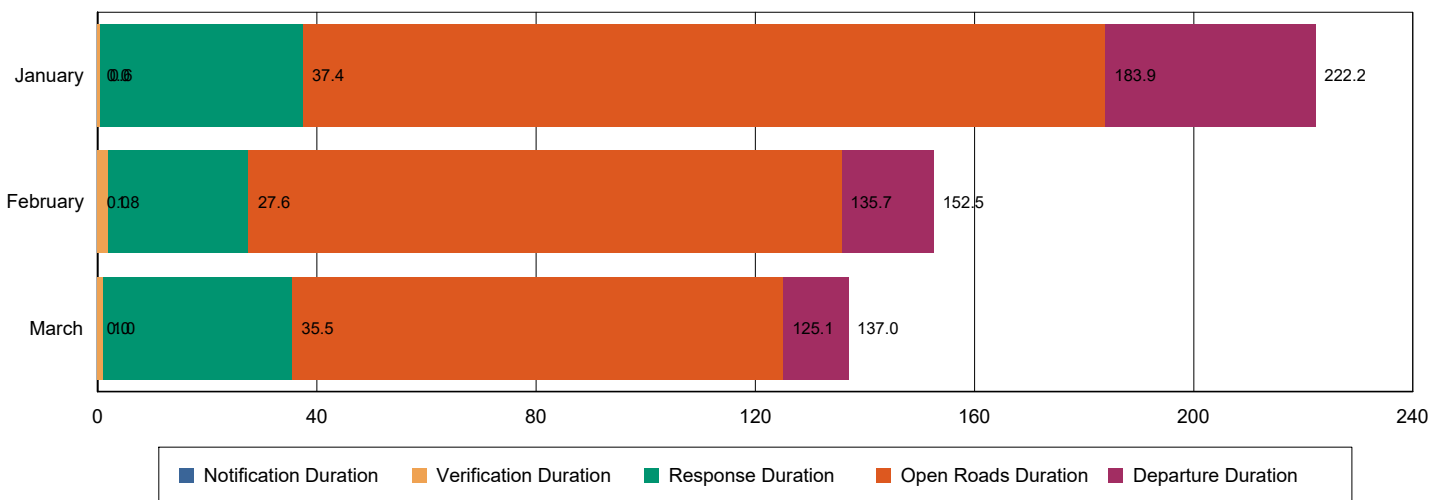
Open Roads Duration / Month

Roadway Clearance Duration / Month

Performance Measures Summary

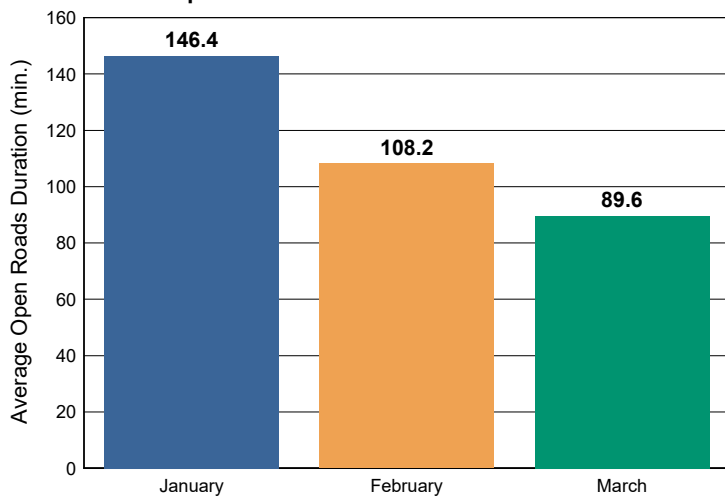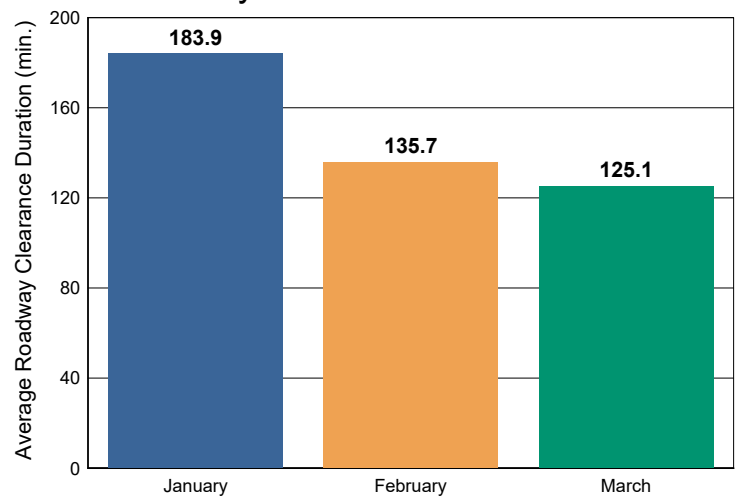## Incidents w/o HELP Truck Response: Urban

	January	February	March	Total
Events included in Performance Measures	54	63	101	218
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	25.7	18.2	18.0	20.0
Open Roads Duration (min.)	174.0	118.8	131.2	138.2
Departure Duration (min.)	14.1	5.0	4.8	7.2
Roadway Clearance Duration (min.)	**199.7**	**137.0**	**149.2**	**158.2**
Incident Clearance Duration (min.)	**213.8**	**142.0**	**154.0**	**165.4**

Incident Clearance Duration
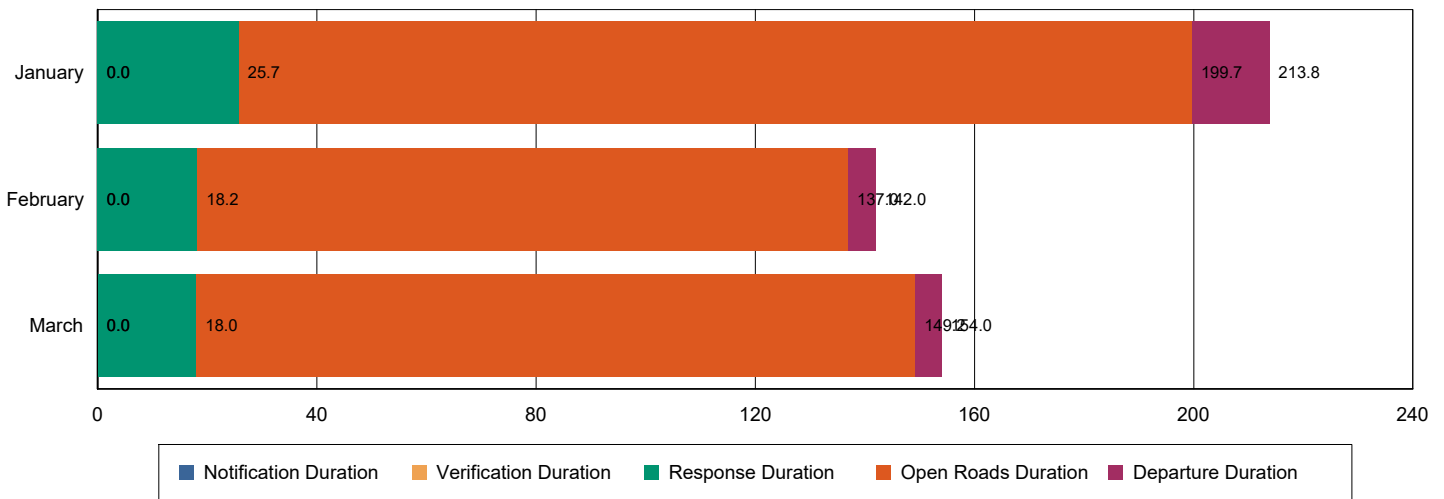
Open Roads Duration / Month
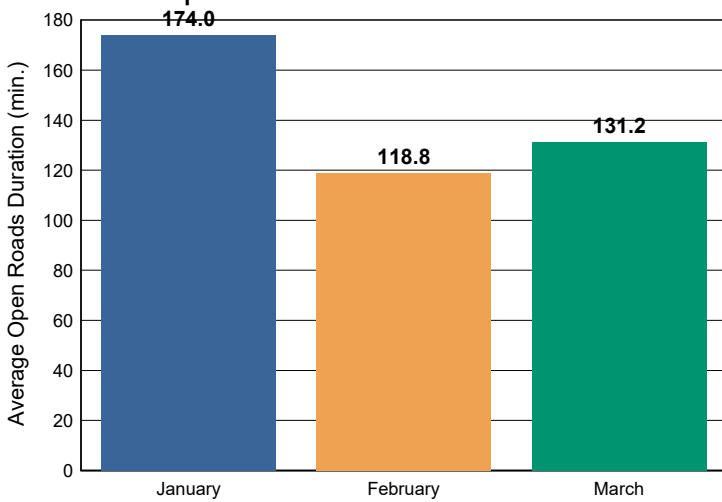
Roadway Clearance Duration / Month

Percentage of event types for all events in current quarter
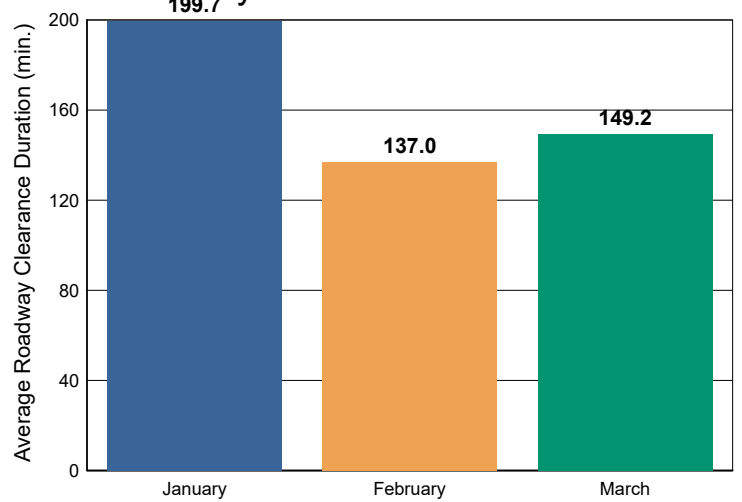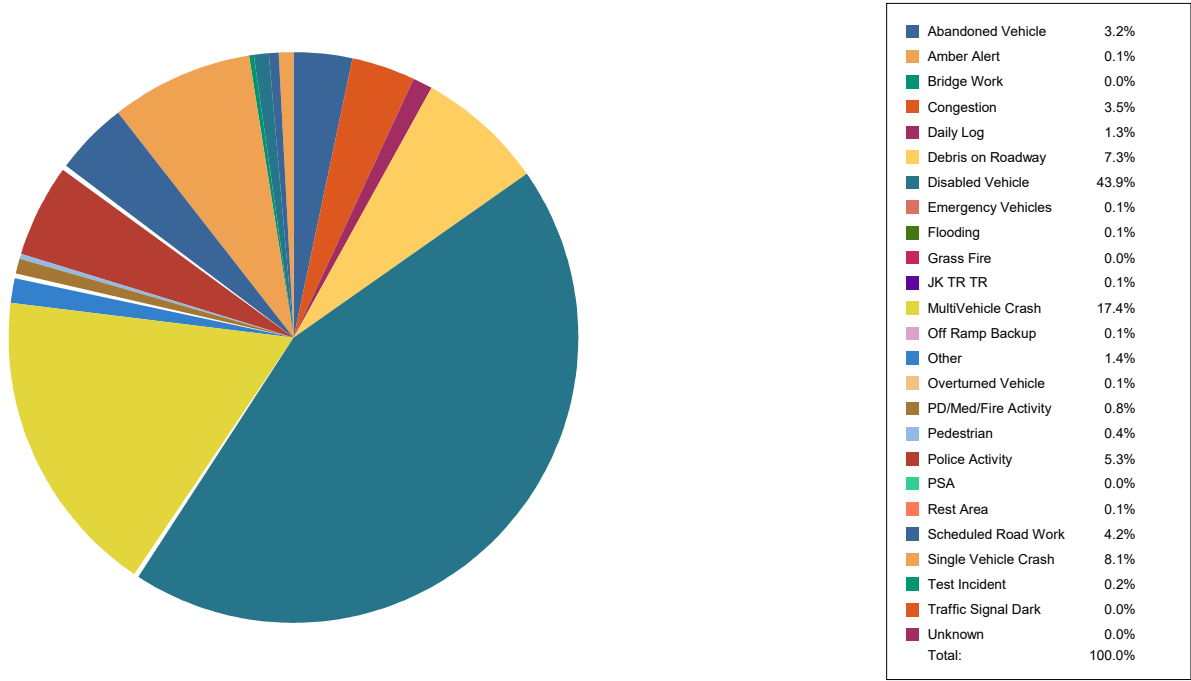
■ Abandoned Vehicle	3.2%
■ Amber Alert	0.1%
■ Bridge Work	0.0%
■ Congestion	3.5%
■ Daily Log	1.3%
■ Debris on Roadway	7.3%
■ Disabled Vehicle	43.9%
■ Emergency Vehicles	0.1%
■ Flooding	0.1%
■ Grass Fire	0.0%
■ JK TR TR	0.1%
■ MultiVehicle Crash	17.4%
■ Off Ramp Backup	0.1%
■ Other	1.4%
■ Overturned Vehicle	0.1%
■ PD/Med/Fire Activity	0.8%
■ Pedestrian	0.4%
■ Police Activity	5.3%
■ PSA	0.0%
■ Rest Area	0.1%
■ Scheduled Road Work	4.2%
■ Single Vehicle Crash	8.1%
■ Test Incident	0.2%
■ Traffic Signal Dark	0.0%
■ Unknown	0.0%
Total:	100.0%

Event Types for all Events

Event Types for all Events	January	February	March	Total
Abandoned Vehicle	70	79	77	**226**
Amber Alert	0	4	0	**4**
Bridge Work	0	1	0	**1**
Congestion	56	64	128	**248**
Daily Log	31	28	31	**90**
Debris on Roadway	134	147	229	**510**
Disabled Vehicle	970	962	1,152	**3,084**
Emergency Vehicles	1	1	2	**4**
Flooding	1	2	1	**4**
Grass Fire	2	1	0	**3**
JK TR TR	1	1	3	**5**
MultiVehicle Crash	373	309	536	**1,218**
Off Ramp Backup	1	0	5	**6**
Other	48	29	23	**100**
Overturned Vehicle	4	2	1	**7**
PD/Med/Fire Activity	18	14	26	**58**
Pedestrian	5	12	12	**29**
Police Activity	131	96	146	**373**
PSA	0	1	0	**1**
Rest Area	2	1	6	**9**

	January	February	March	Total
Scheduled Road Work	72	112	112	**296**
Single Vehicle Crash	186	201	182	**569**
Test Incident	2	5	9	**16**
Traffic Signal Dark	1	0	0	**1**
Unknown	0	0	1	**1**
Unscheduled RoadWork	1	3	6	**10**
Vehicle Fire	7	17	18	**42**
Visibility	20	10	12	**42**
Weather	35	17	8	**60**
Wildfire	1	0	0	**1**
Wrong Way Driver	0	1	1	**2**
Total	**2,173**	**2,120**	**2,727**	**7,020**