TDOT Department of Transportation

Quarterly Performance Measures Report

SmartWay Central Software TDOT

Includes All Responders

Region 4

Reporting Period: January 1, 2023 to March 31, 2023

| Created on: | April 03, 2023 | 10:28 am | County: | All Counties | **Report Template version 3.1** |

Performance Measures Summary

	January	February	March	Total
Events included in Performance Measures	488	475	563	1,526
Notification Duration (min.)*	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.1	0.1	0.1	0.1
Response Duration (min.)	7.2	5.0	5.9	6.1
Open Roads Duration (min.)	28.3	37.2	40.3	35.5
Departure Duration (min.)	4.1	14.4	5.1	7.7
Roadway Clearance Duration (min.)	**35.6**	**42.2**	**46.3**	**41.6**
Incident Clearance Duration (min.)	**39.7**	**56.7**	**51.5**	**49.3**

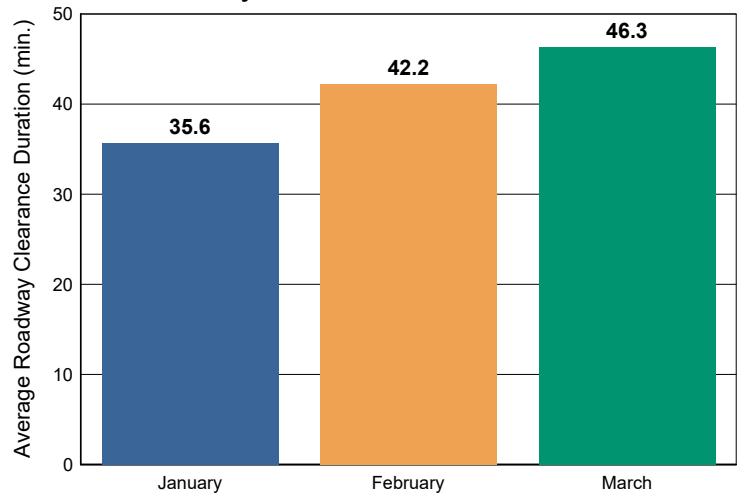*THP Data is not available for Notification Duration

Incident Clearance Duration
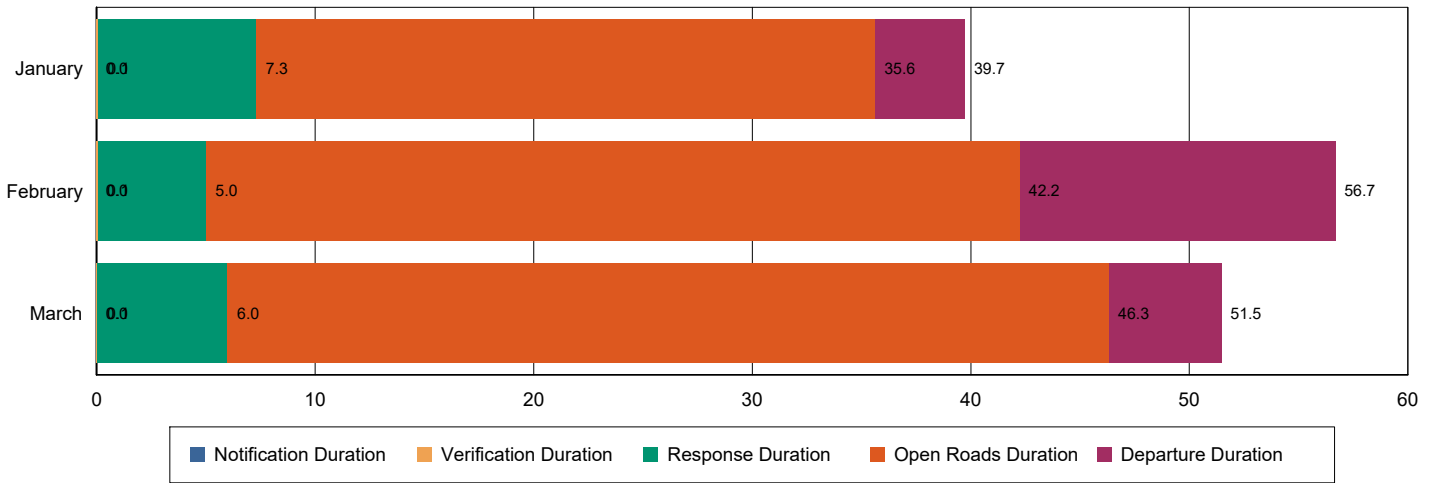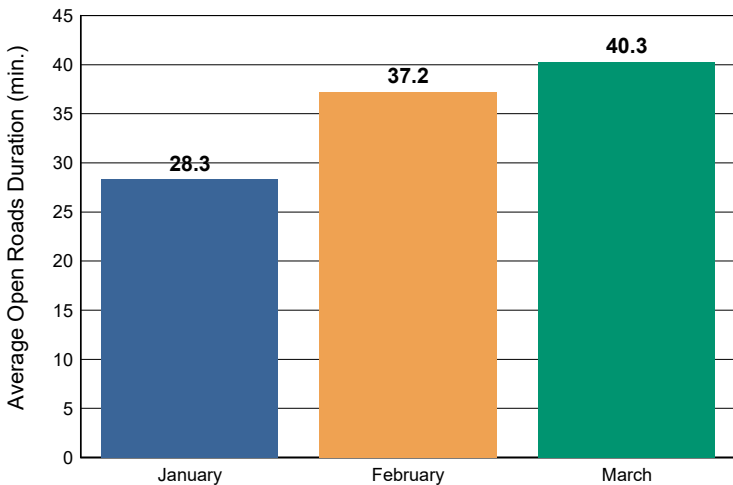
Open Roads Duration / Month

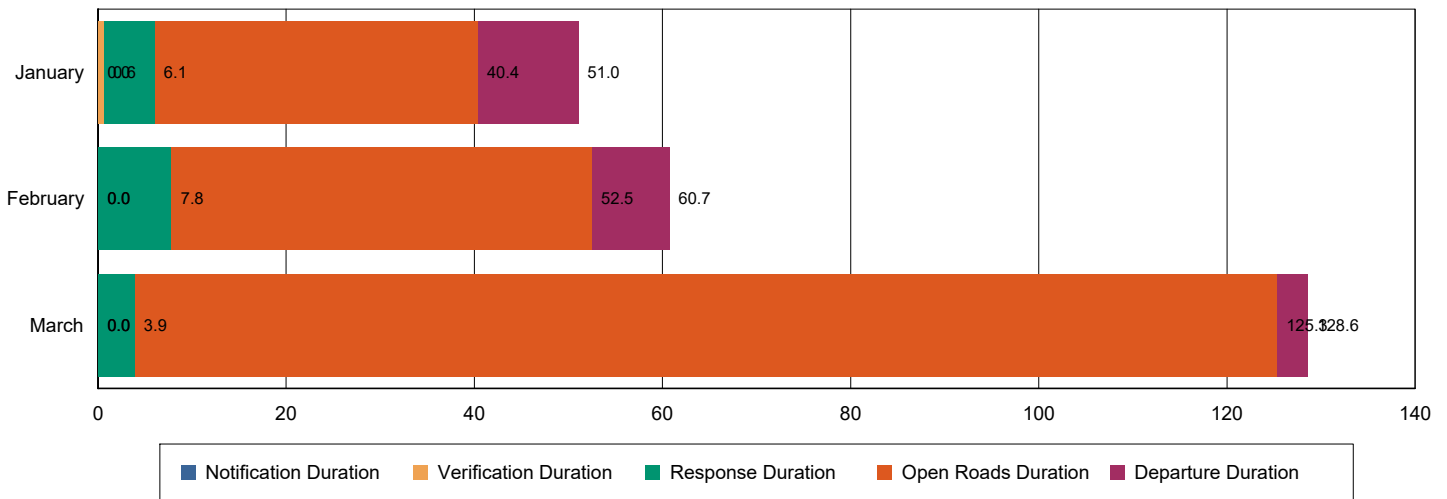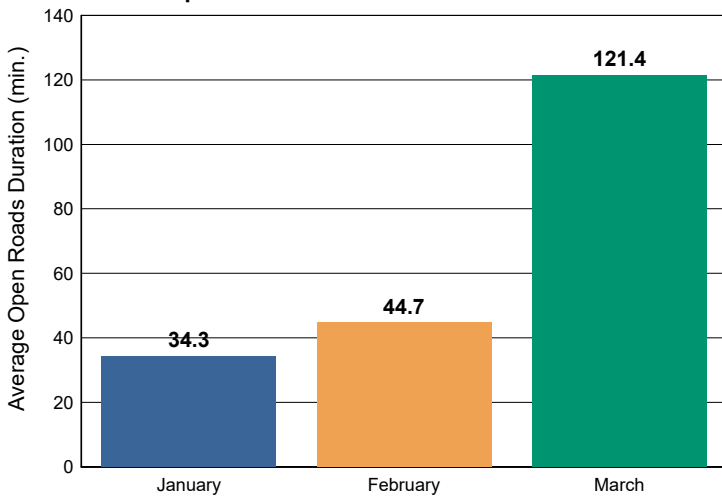### Roadway Clearance Duration / Month

Performance Measures Summary

Incidents with HELP Truck Response: Rural

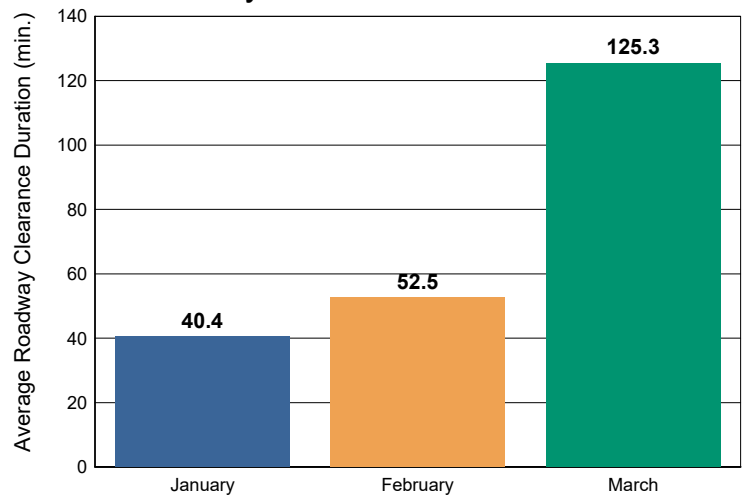|	January	February	March	Total
Events included in Performance Measures	13	14	13	40
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.6	0.0	0.0	0.2
Response Duration (min.)	5.4	7.8	3.9	5.8
Open Roads Duration (min.)	34.3	44.7	121.4	66.2
Departure Duration (min.)	10.7	8.2	3.3	7.4
Roadway Clearance Duration (min.)	**40.4**	**52.5**	**125.3**	**72.2**
Incident Clearance Duration (min.)	**51.0**	**60.7**	**128.6**	**79.7**

Incident Clearance Duration

Open Roads Duration / Month

Roadway Clearance Duration / Month

Performance Measures Summary

Incidents with HELP Truck Response: Urban

	January	February	March	Total
Events included in Performance Measures	405	400	461	1,266
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.2	0.2	0.2	0.2
Response Duration (min.)	3.9	4.4	5.6	4.7
Open Roads Duration (min.)	37.3	43.2	32.2	37.3
Departure Duration (min.)	16.8	65.9	24.1	34.9
Roadway Clearance Duration (min.)	**41.4**	**47.9**	**38.0**	**42.2**
Incident Clearance Duration (min.)	**58.2**	**113.8**	**62.0**	**77.2**

Incident Clearance Duration
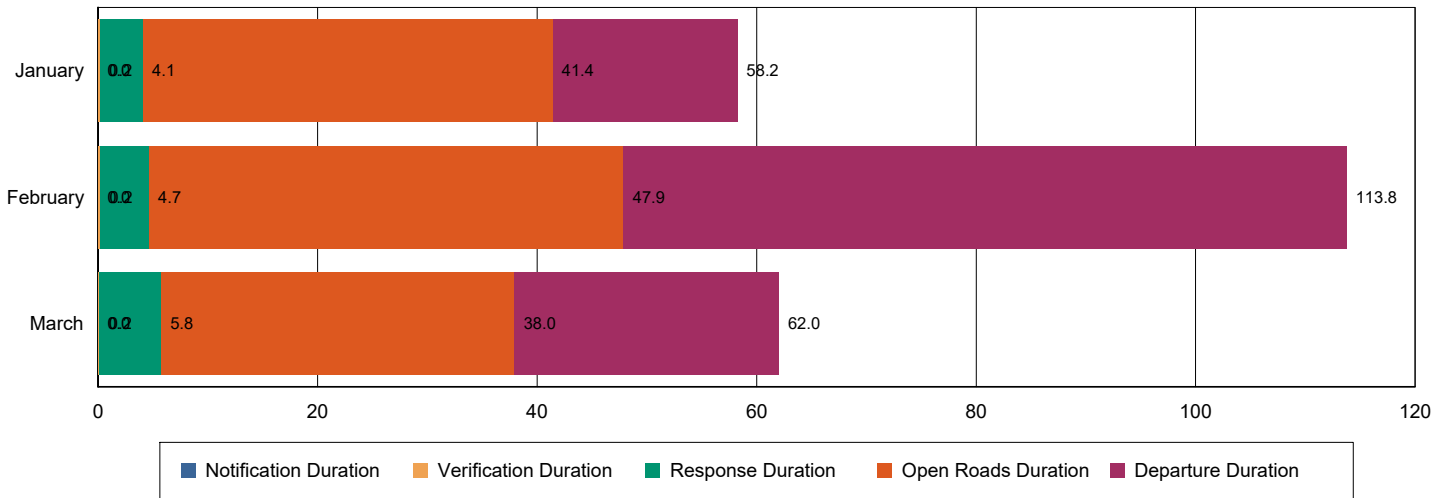
Open Roads Duration / Month

Roadway Clearance Duration / Month

Performance Measures Summary

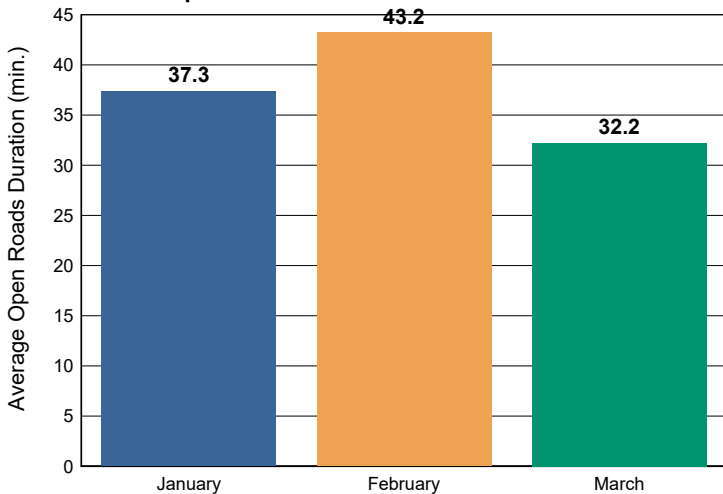## Incidents w/o HELP Truck Response: Rural

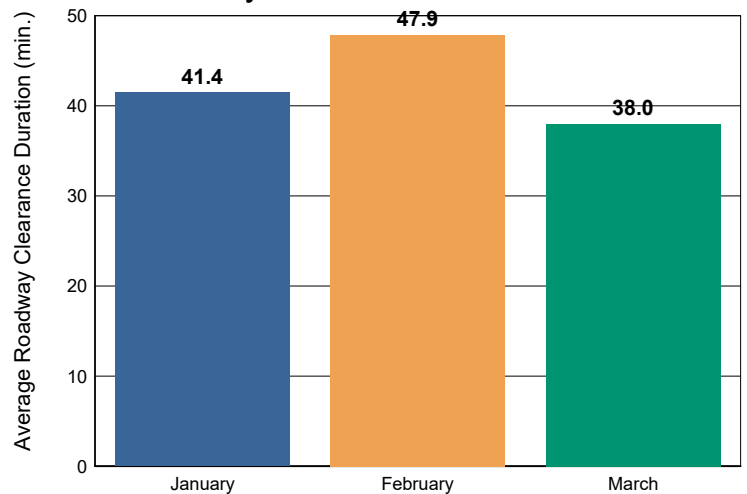|	January	February	March	Total
Events included in Performance Measures	6	5	15	26
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	4.7	0.7	7.9	5.8
Open Roads Duration (min.)	97.7	65.2	120.7	104.7
Departure Duration (min.)	0.4	5.2	1.8	2.1
Roadway Clearance Duration (min.)	**102.4**	**65.9**	**128.6**	**110.5**
Incident Clearance Duration (min.)	**102.8**	**71.1**	**130.4**	**112.6**

Incident Clearance Duration
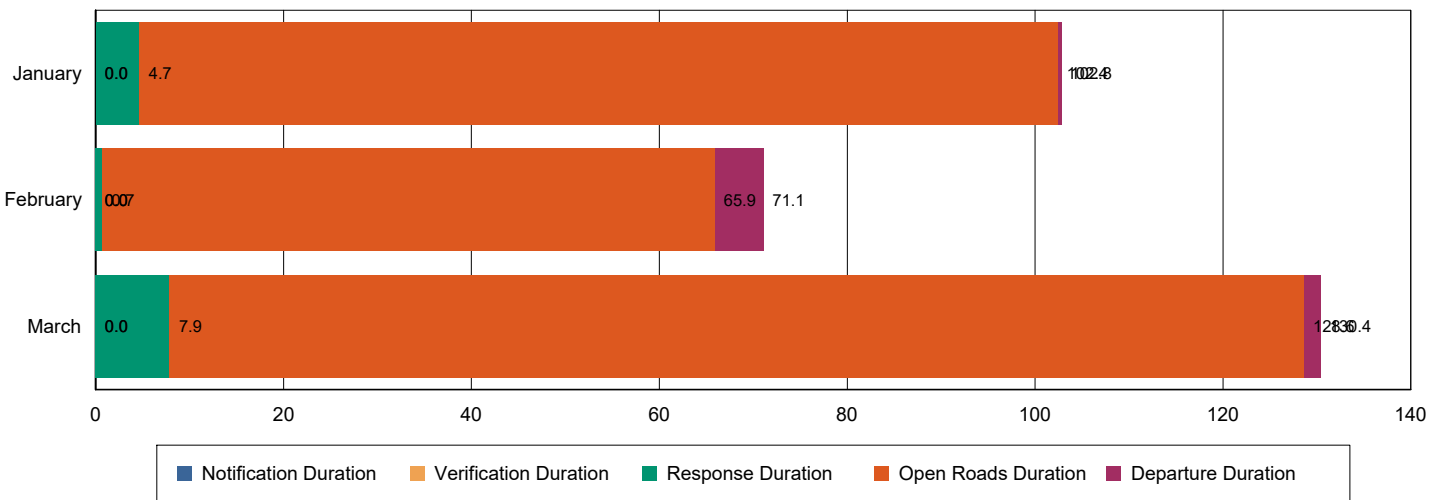
Open Roads Duration / Month

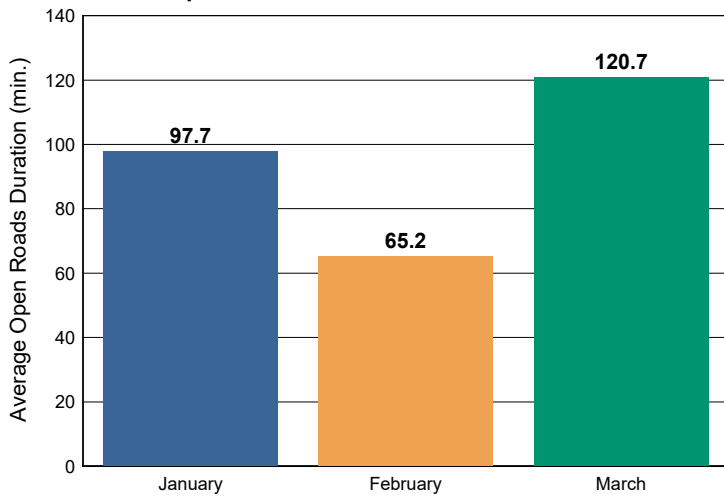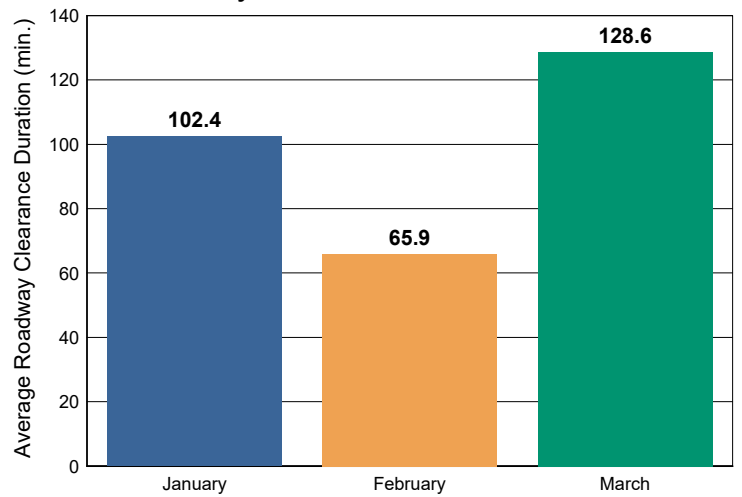## Roadway Clearance Duration / Month

Performance Measures Summary

Incidents w/o HELP Truck Response: Urban

	January	February	March	Total
Events included in Performance Measures	64	56	74	194
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	1.0	0.7	0.9	0.9
Response Duration (min.)	97.0	2.3	1.5	33.3
Open Roads Duration (min.)	104.1	83.6	70.8	85.5
Departure Duration (min.)	23.0	39.0	10.8	23.0
Roadway Clearance Duration (min.)	**202.1**	**86.6**	**73.2**	**119.6**
Incident Clearance Duration (min.)	**225.1**	**125.5**	**84.0**	**142.5**

Incident Clearance Duration

Legend: Notification Duration, Verification Duration, Response Duration, Open Roads Duration, Departure Duration
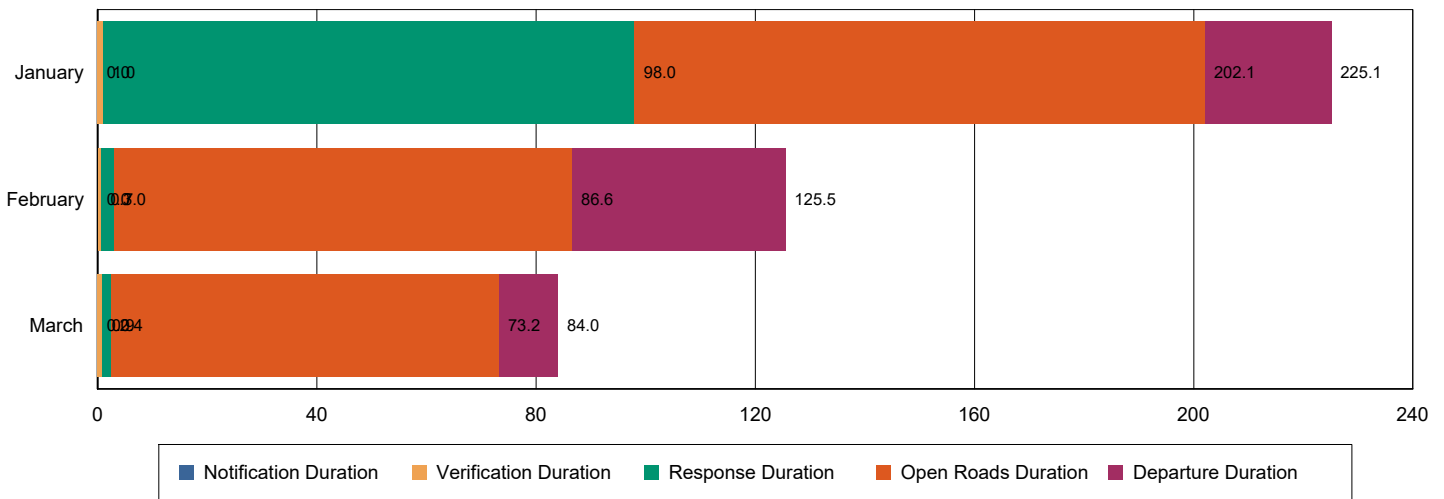
Open Roads Duration / Month
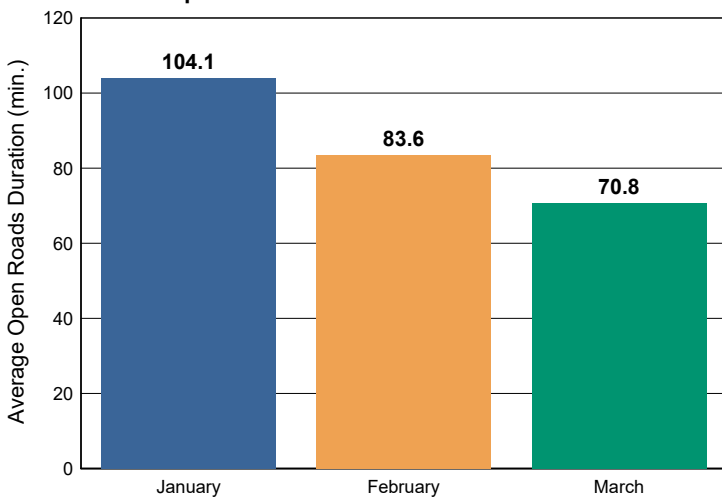
Roadway Clearance Duration / Month

Percentage of event types for all events in current quarter
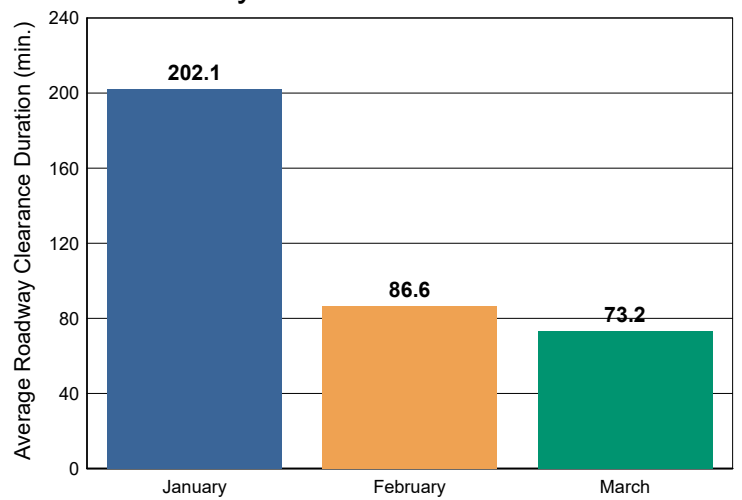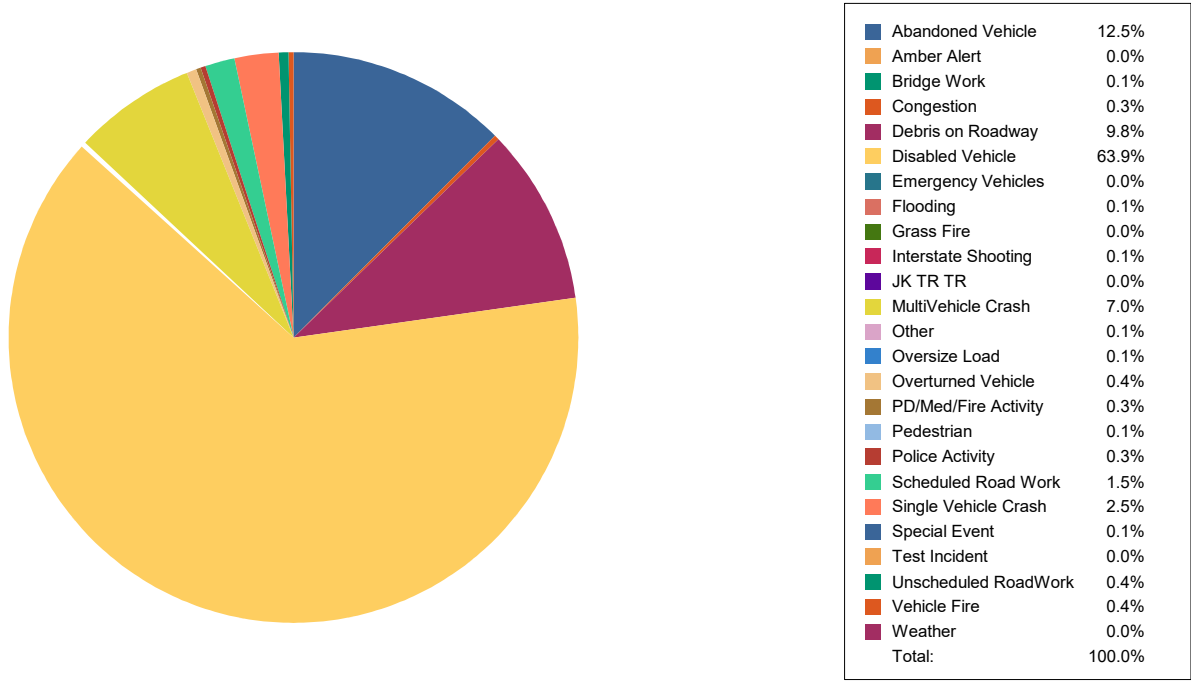

Legend	
Abandoned Vehicle	12.5%
Amber Alert	0.0%
Bridge Work	0.1%
Congestion	0.3%
Debris on Roadway	9.8%
Disabled Vehicle	63.9%
Emergency Vehicles	0.0%
Flooding	0.1%
Grass Fire	0.0%
Interstate Shooting	0.1%
JK TR TR	0.0%
MultiVehicle Crash	7.0%
Other	0.1%
Oversize Load	0.1%
Overturned Vehicle	0.4%
PD/Med/Fire Activity	0.3%
Pedestrian	0.1%
Police Activity	0.3%
Scheduled Road Work	1.5%
Single Vehicle Crash	2.5%
Special Event	0.1%
Test Incident	0.0%
Unscheduled RoadWork	0.4%
Vehicle Fire	0.4%
Weather	0.0%
Total:	100.0%

Event Types for all Events

Event Types for all Events	January	February	March	Total
Abandoned Vehicle	276	253	308	**837**
Amber Alert	0	1	0	**1**
Bridge Work	0	0	8	**8**
Congestion	10	3	6	**19**
Debris on Roadway	237	185	236	**658**
Disabled Vehicle	1,362	1,380	1,545	**4,287**
Emergency Vehicles	1	0	1	**2**
Flooding	3	0	1	**4**
Grass Fire	1	2	0	**3**
Interstate Shooting	1	3	2	**6**
JK TR TR	1	2	0	**3**
MultiVehicle Crash	146	130	192	**468**
Other	3	1	3	**7**
Oversize Load	2	1	4	**7**
Overturned Vehicle	6	13	9	**28**
PD/Med/Fire Activity	6	6	10	**22**
Pedestrian	1	2	1	**4**
Police Activity	6	4	9	**19**
Scheduled Road Work	28	28	45	**101**
Single Vehicle Crash	56	53	62	**171**

	January	February	March	Total
Special Event	0	4	0	**4**
Test Incident	1	0	0	**1**
Unscheduled RoadWork	2	12	11	**25**
Vehicle Fire	5	9	11	**25**
Weather	0	0	3	**3**
Total	**2,154**	**2,092**	**2,467**	**6,713**