

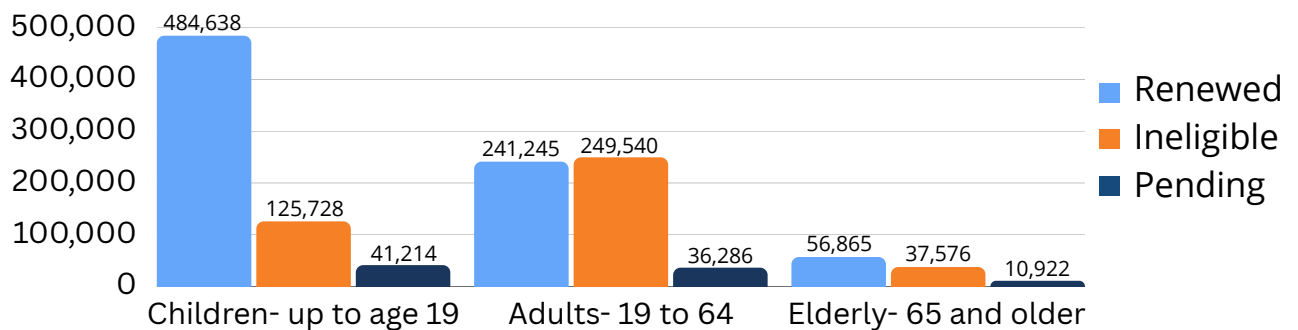
RENEWAL PROCESS SUMMARY

During the federal public health emergency (PHE), the federal government temporarily paused required annual renewals for Medicaid coverage resulting in TennCare membership increasing by more than 25%. With the ending of the PHE, previous Medicaid eligibility laws and rules are now in effect and required TennCare renewals have resumed. For the month of January, more than 100,000 TennCare members were due for renewal. The numbers below reflect the outcomes for those renewals started in January and the tenth month of the unwinding process.

JANUARY RENEWAL NUMBERS			CUMULATIVE RENEWAL NUMBERS		
Renewed	Auto Renewed	37,420	Renewed	Auto Renewed	504,533
	Responded & Approved	11,388		Responded & Approved	278,215
Ineligible	Responded & Ineligible-referred to federal marketplace	6,169	Ineligible	Responded & Ineligible-referred to federal marketplace	111,526
	Failed to return required renewal packet*	25,219		Failed to return required renewal packet	282,294
	Failed to return required requested additional information*	2,577		Failed to return required requested additional information	19,024
Pending		22,225	Pending		88,422
Total		104,998	Total		1,284,014

*Subject to 90-day reconsideration period

CUMULATIVE RENEWAL DATA BY AGE



The data is valid as of the report date (4/10/24) and is subject to change.