

Summary of TennCare Independent Review Requests 2016

April 13, 2016

1st Quarter Total: 37

2016 Total:

Amerigroup TN 1st Qtr Total – 5

Ineligible: 1

Pending - 3

Settled for Provider: 1

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 20

Denial Reversed: 1

Denial Upheld: 3

Pending: 16

Volunteer State Health Plan 1st Qtr Total – 12

Pending: 7

Settled for Provider: 5

Provider Types Submitting Independent Review Requests in 2016:

<u>DME:</u>	<u>2</u>
<u>Hospice:</u>	<u>0</u>
<u>Hospital:</u>	<u>31</u>
<u>Lab:</u>	<u>0</u>
<u>Nursing Facility:</u>	<u>0</u>
<u>Other:</u>	<u>0</u>
<u>Physician:</u>	<u>4</u>

* Independent Review of claims disputes is only available for TennCare Program services.