

TN.Gov

Step-By-Step Online TennCare Eligibility Verification

1. Type in <https://tn.gov/tenncare>
2. Click “Providers”
3. Click “Verify Eligibility”
4. Click “Log In Page for TennCare Online Eligibility” in center of page.
5. You will be redirected to the TennCare Online Services webpage:
<https://apps.tn.gov/tcmis/tennessee/Security/logon.asp>
6. Type in User ID and Password in the Log In section at bottom left of page and click “Log In”
7. Click “Eligibility Verification”
8. Enter either the “Recipient ID” **or** “Recipient SSN and Recipient Date of Birth”

How to subscribe for Online TennCare Eligibility Verification

1. Type in <http://www.tn.gov/main/article/tenncare>
2. Under TennCare Online Services – click “Sign up to use TennCare Online Services”
3. Create TN.gov Account - Under Subscription Services – check mark “TennCare Eligibility Information Search” – click “Continue”
4. Complete Business/Account Information – click “Continue”
5. Complete Technical Contact Information – click “Continue”
6. Setup Username, Password and Security Questions – click “Continue”
7. Complete Billing Information – click “Continue”
8. Print the Service Agreement, Sign and Mail to address indicated within 7 business days or account will be disabled

Who Can I contact for Technical Assistance?

TN.Gov Help Desk
(615) 313-0300 or 1-866-8TN-EGOV
E-mail help@egovtn.org

{ \$75 annual fee for up to 10 users }