I. DEFINITIONS:
A. **Records Custodian:** The office, official or employee lawfully responsible for the direct custody and care of a public record. Tenn. Code Ann. § 10-7-503(a)(1)(C). The records custodian is not necessarily the original preparer or receiver of the record.

B. **Public Records:** All documents, papers, letters, maps, books, photographs, microfilms, electronic data processing files and output, films, sound recordings, or other material, regardless of physical form or characteristics, made or received pursuant to law or ordinance or in connection with the transaction of official business by any governmental agency. Tenn. Code Ann. § 10-7-503(a)(1)(A).

C. **Public Records Request Coordinator:** The individual or individuals, designated in Section III, A.3 of this Policy who has, or have, the responsibility to ensure public records requests are routed to the appropriate records custodian and are fulfilled in accordance with the TRPA. Tenn. Code Ann. § 10-7-503(a)(1)(B). The Public Records Request Coordinator may also be a records custodian.

D. **Requestor:** A person seeking access to a public record, whether it is for inspection or duplication.

II. **REQUESTING ACCESS TO PUBLIC RECORDS**

A. Public record requests shall be made to the Public Record Request Coordinator (“PRRC”) or his/her designate in order to ensure public records requests are routed to the appropriate records custodian and fulfilled in a timely manner.

B. Requests for inspection only cannot be required to be made in writing. The PRRC shall, however, request a U.S. mail address or email address from the requestor in order to provide any written communication required under the TRPA.

C. Requests for inspection may be made orally or in writing using the attached Public Records Request Form and may be made in person or by U.S. mail at the Bureau of Ethics and Campaign Finance, 404 James Robertson Parkway, Suite 104, Nashville, TN 37243; or by email at registry.info@tn.gov or ethics.counsel@tn.gov. The Public Records Request Form is also available at http://www.tn.gov/tref and http://www.tn.gov/tec.

D. Requests for copies shall be made in writing and may be made: by U.S. Mail at the Bureau of Ethics and Campaign Finance, 404 James Robertson Parkway,
Suite 104, Nashville, TN 37243; or by email at registry.info@tn.gov or ethics.counsel@tn.gov.


III. RESPONDING TO PUBLIC RECORDS REQUESTS

A. Public Records Request Coordinator

1. The PRRC shall review public records requests and make an initial determination of the following:
   a. If the requestor is a Tennessee citizen;
   b. If the records requested are described with sufficient specificity to identify them;
   c. If the requestor is requesting copies of records, whether the requestor used the Public Records Request form; and
   d. If the Bureau of Ethics and Campaign Finance is the custodian of the requested records.

2. The PRRC shall acknowledge receipt of the request and take the following actions, if appropriate:
   a. Deny the request on the basis that:
      i. The requestor is not, or has not presented evidence of being, a Tennessee citizen;
      ii. The request lacks specificity and/or needs clarification;
      iii. The Bureau of Ethics and Campaign Finance is not the custodian of the requested records; or
      iv. The requested records do not exist.
   b. If the requestor has requested copies of records but has not used the Public Records Request form, contact the requestor to provide a copy of the form;
   c. Contact the requestor to see if the request can be narrowed and/or clarified;
d. Forward the public records request to the appropriate records custodian(s) in the Bureau of Ethics and Campaign Finance with notice of the date the request was received and the deadline for when a response to the request is due;

e. If requested records are in the custody of a different governmental entity, and the PRRC knows the correct government entity, advise the requestor of the correct governmental entity and PRRC for that entity, if known.

3. The designated PRRC is:
   a. Name or title: Janet Williams, Bureau Operations Supervisor
   b. Contact information: Tennessee Bureau of Ethics and Campaign Finance, 404 James Robertson Parkway, Suite 104, Nashville, TN 37243; janet.williams@tn.gov.

B. Records Custodian

1. Upon receiving a public records request from the PRRC, if the requested records are practically available and not exempt from disclosure, a records custodian shall promptly make the requested public records available pursuant to Tenn. Code Ann. § 10-7-503(a)(2)(B)(i). If the records custodian is uncertain that an applicable exemption applies, the custodian may consult with the PRRC or the Office of the Tennessee Attorney General.

2. If not practicable to promptly provide requested records because additional time is necessary to determine whether the requested records exist; to search for, retrieve, or otherwise gain access to records; to determine whether the records are subject to inspection; to redact records; or for other similar reasons, then the records custodian shall inform the PRRC, who shall, within seven (7) business days from the PRRC’s receipt of the request, send the requestor a Public Records Request Response pursuant to Tenn. Code Ann. § 10-7-503(a)(2)(B)(iii).

3. If a records custodian reasonably determines that production of records should be in installments, the records custodian shall inform the PRRC, who shall, within seven (7) business days from the PRRC’s receipt of the request, send
the requestor a Public Records Request Response informing the requestor that the production of records will be in installments and that a records production schedule will be provided as expeditiously as practicable.

4. If a records custodian determines that a public records request should be denied because of an applicable exemption, the records custodian shall inform the PRRC, who shall, within seven (7) business days from the PRRC’s receipt of the request, deny the request in writing and include the basis for such denial, pursuant to Tenn. Code Ann. § 10-7-503(a)(2)(B)(ii).

5. If a records custodian discovers public records responsive to a records request were omitted in a production, the records custodian shall notify the PRRC, who shall contact the requestor concerning the omitted documents and produce those public records as quickly as practicable.

C. Redaction

1. If a record contains confidential information or information that is not open for public inspection, the records custodian shall prepare a redacted copy prior to providing access.

2. Whenever a redacted record is provided, a records custodian should provide the requestor with the basis for redaction, which shall be general in nature and not disclose confidential information. A records custodian is otherwise not required to provide any sort of privilege log.

D. Inspection of Records

1. There shall be no charge for inspection of public records that are subject to inspection under the TPRA.

2. Inspection of records shall take place at the offices of the Bureau of Ethics and Campaign Finance, 404 James Robertson Parkway, Suite 104, Nashville, TN. The location for inspection of records within the offices of the Bureau of Ethics and Campaign Finance shall be determined either by the PRRC or the appropriate records custodian.

3. Appointments for inspection of public records are required and may be scheduled by contacting the Bureau Operations Supervisor at janet.williams@tn.gov.
E. **Copies of Records**

1. A records custodian shall promptly respond to a public record request for copies in the most economic and efficient manner practicable.

2. Copies will be available for pickup at the Bureau of Ethics and Campaign Finance, 404 James Robertson Parkway, Suite 104, Nashville, TN.

3. Upon payment for postage, copies will be mailed to the requestor’s home address by the United States Postal Service.

4. A requestor will not be allowed to make copies of records with any type of personal equipment, including but not limited to cell phones, portable scanners, or portable copy machines.

F. **Fees and Procedures For Billing and Payment**

1. Fees for copies of public records shall not be used to hinder access to public records.

2. Prior to producing copies of records, records custodians shall provide requestors with an itemized estimate of the fees, to the extent possible.


4. A records custodian may waive or reduce fees if the fees total less than ten dollars ($10.00).

5. The Bureau Operations Supervisor may waive or reduce any part of the fees calculated under this Policy upon a submission of a written request for waiver or reduction. Any decision to waive or reduce the fees is in the sole discretion of the Bureau Operations Supervisor, is not subject to judicial review, and does not establish any precedent.

6. Payment is to be made by personal check, cashier’s check, or money order made payable to Bureau of Ethics and Campaign Finance and delivered to the Bureau at 404 James Robertson Parkway, Suite 104, Nashville, TN 37243.
7. Payment in advance may be required for copies of records, as determined by the Bureau Operations Supervisor.

8. The Bureau of Ethics and Campaign Finance will aggregate records requests when more than four (4) requests are received within a calendar month, either from a single individual or a group of individuals deemed working in concert and adopts the “Frequent and Multiple Request Policy” and any successor policy developed by the Office of Open Records Counsel.
   a. Such requests may be aggregated on any level whether by attorney, case, division, office or otherwise.
   b. The PRRC is responsible for making the determination that a group of individuals are working in concert. The PRRC must inform the individuals that they have been deemed to be working in concert and that they have the right to appeal the decision to the Office of Open Records Counsel.

APPROVED by:

[Signature]
Ethics Commission Chair
4/11/17

[Signature]
Registry of Election Finance Chair
4/12/17