

Submitted Report

Tennessee State Veterans Homes Board

UTVA September 9, 2015

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**Tennessee State Veterans Homes Board
Report to UTVA September 9, 2015**

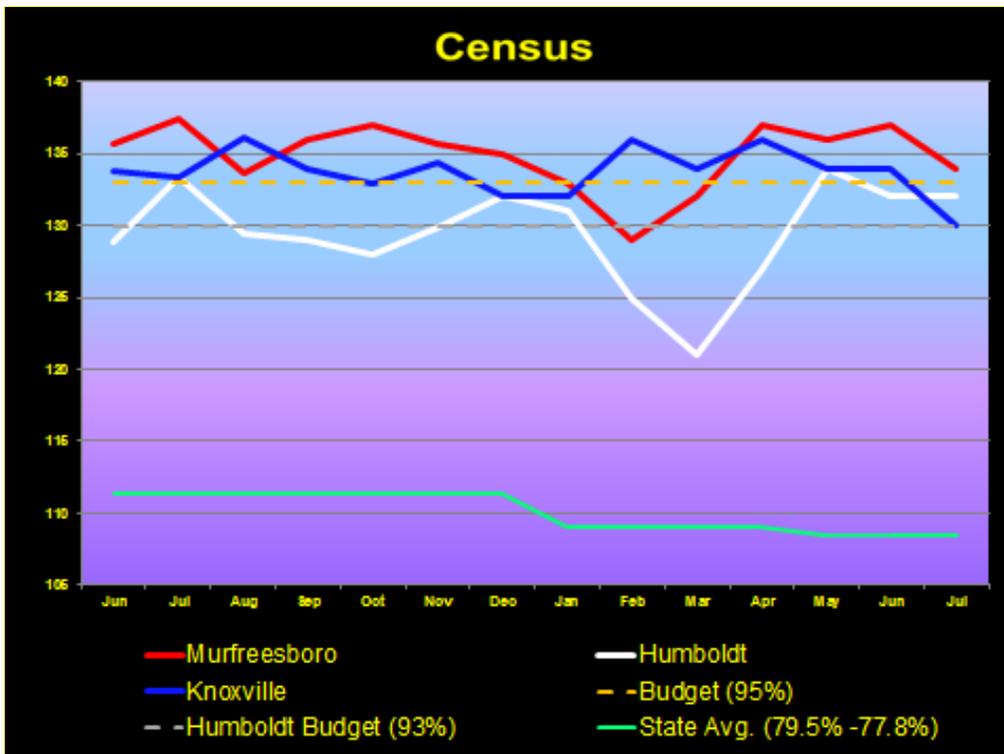
Operations

The following chart shows the average daily census for the three homes. Each home has 140 beds dually certified for Medicaid and Medicare.

For the month of July 2015, each facility is reporting the following average daily census (ADC) and occupancy information:

<u>Facility</u>	<u>ADC</u>
Murfreesboro	134
Humboldt	132
Knox County	130

The occupancy rate at all three facilities exceeds the state occupancy rate of 78%.



State Audit

In November 2014, the Division of State Audit released its audit report for the fiscal year ended June 30, 2013. The audit report was issued with no findings.

State Audit entered the field on January 21, 2015 for its audit of fiscal year ended June 30, 2014 their report is pending.

Management remains committed to continued improvements in financial reporting, internal controls, and fiscal responsibility. The Board's Audit Committee takes proactive measures in dealing with issues identified by management's review of internal controls as well as those identified from other sources.

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Regulatory Compliance

The TSVHs in Murfreesboro, Humboldt, and Knoxville receive five-star overall quality ratings by CMS which is the highest rating. Humboldt received four stars during the reporting period. The Five-Star Quality Rating System was created to help consumers, their families, and caregivers compare nursing homes more easily. This rating system is based on continued efforts as a result of the Omnibus Reconciliation Act of 1987 (OBRA '87), a nursing home reform act, and more recent quality improvement campaigns such as the Advancing Excellence in America's Nursing Homes, a coalition of consumers, health care providers, and nursing home professionals.

Nursing home ratings are taken from the following three sources of data:

- Health Inspections
- Staffing
- Quality Measures

CMS provides a star rating for each of these three sources. These three ratings are combined to calculate an overall rating.

The Department of Veterans Affairs conducted annual operational and clinical reviews in March 2015, January 2015 and June 2015 of each of the three TSVH homes. The Knoxville home received four citations that were corrected immediately. The Murfreesboro home and the Humboldt home received a perfect score.

The Tennessee Department of Health has conducted its annual survey of each facility. The Knoxville survey was completed in March 2015. There were no clinical deficiencies.

The TSVH home in Humboldt had their survey in October, 2014. This survey had no clinical deficiencies.

The Murfreesboro survey was completed in August, 2015, with five minor clinical deficiencies noted which did not compromise patient care.

Each of the homes received a small number of non-clinical citations which were addressed immediately.

The average number of deficiencies cited in Tennessee's long term care facilities standard survey process is 7.3 and nationally at 7.4. QIS based surveys, which all of the facilities had, nationally average 12.3 citations. In the State of Tennessee the average is 7.5. TSVH has had no QIS based citations in the current fiscal year.

New construction

1. The Clarksville Home is under construction and scheduled to open in 2015.
2. The Cleveland Home has finished its schematic design phase and is currently in design development phase.
3. The Shelby County Home is currently in the site review stage.