



STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND  
INSURANCE TENNESSEE STATE BOARD OF  
ACCOUNTANCY

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Parkway Davy Crockett  
Tower  
Nashville, TN 37243-1141  
615-741-2550 or 888-453-6150  
Program Website:

<https://www.tn.gov/commerce/section/accountancy>

A meeting of the Tennessee State Board of Accountancy was held on Tuesday, October 19, 2021  
at Davy Crockett Tower, 500 James Robertson Parkway in Conference Room 1A

**MEMBERS PRESENT**

Kevin Monroe, Chair  
Andy Bonner, Vice-Chair  
Janet Booker-Davis, via Teams  
Pamela Church, via Teams  
Greg Gilbert  
John Griesbeck  
Gay Moon  
Todd Skelton  
Robert Vance

**LEGAL COUNSEL**

Maria Bush, Assistant General Counsel, Regulatory Boards

**STAFF**

Wendy Garvin, Executive Director  
Shari Waugh, Investigator  
Karen Condon, Board Staff  
Chris Russell, Legal Staff

**MEMBERS ABSENT**

Larry Elmore, Secretary  
Judy Wetherbee

**OTHERS PRESENT DURING PORTIONS OF MEETING**

Family of Jesse Keck  
Robert Yeargin, Applicant

## CALL TO ORDER

### Public Disclaimer and Roll-call

Mr. Monroe announced that the meeting had been properly noticed and members made their presence known through roll call. A quorum was established.

### Announcements

The Board welcomed newly-appointed member Robert Vance. Chairman Monroe noted that this is Todd Skelton's last meeting and the Board expressed their gratitude for his contributions to the Board. Board members also commended Mr. Bonner's service as NASBA's Southeast Regional Director at the conclusion of his time on that Board.

## Review and Adopt Agenda

**Motion** and second to approve the agenda as presented. Motion unanimously passed by roll call vote.

## APPROVAL OF MEETING MINUTES

### July 27, 2021 - Regular Meeting

**Motion** and second to approve the minutes as presented. Motion unanimously passed by roll call vote.

## EXECUTIVE DIRECTOR'S REPORT

Director Garvin presented the report (attached), noting a typographical error for the proposed meeting date, which should read 2023 rather than 2022.

**Motion** and second to approve the future meeting date January 31, 2023. Motion unanimously passed by roll call vote.

## COMMITTEE ASSIGNMENTS

Board members are assigned to one of four standing committees, with the following assignments proposed for 2021-2022.

Committee	Purpose	FY21-22
Executive	<ul style="list-style-type: none"><li>— Provide executive guidance to the Board and staff</li><li>— Oversee and monitor the fiscal operations of the Board</li><li>— Provide guidance to Executive Director regarding administrative and personnel matters</li><li>— Assist in the legislative process as requested.</li><li>— Oversee Peer Review Oversight Committee</li></ul>	Kevin Monroe, Chairman Andy Bonner, Vice Chair Larry Elmore, Secretary
Licensing	<ul style="list-style-type: none"><li>— Evaluate difficult experience and education claims from CPA candidates</li><li>— Review and oversight of the CPE process</li><li>— Discuss issues that affect licensees and applicants</li><li>— Evaluate exam related matters that lead to licensure</li></ul>	Pam Church, Chair Janet Booker Davis John Griesbeck Gay Moon Judy Wetherbee
Law & Rules	<ul style="list-style-type: none"><li>— Review current laws and rules and suggest changes as needed</li><li>— Review policy</li></ul>	Andy Bonner, Chair Janet Booker-Davis Pam Church Greg Gilbert John Griesbeck
Enforcement	<ul style="list-style-type: none"><li>— Review and oversight of the investigation and legal action program</li><li>— Recommend disposition of cases.</li></ul>	Greg Gilbert, Chair Larry Elmore Gay Moon Todd Skelton Rob Vance

**Motion** and second to approve the assignments as presented. Motion unanimously passed by roll call vote.

## REACTIVATION APPLICATION– REVOKED LICENSE

### Robert Yeargin – Maria Bush, Legal Counsel

Mr. Yeargin requested reinstatement of a revoked CPA license. The Board evaluated the application at the July 27, 2021 meeting and agreed to review it for approval at this meeting. Ms. Bush presented an overview of the factual history of events before and after the revocation. Mr. Yeargin was present to answer the Board’s questions and made a statement regarding his desire to reinstate and the circumstances of the revocation.

The Board questioned Mr. Yeargin about his activities and attempted to elicit information about current employment and rehabilitation efforts.

**Motion** and second to deny the license reinstatement. Motion passed by roll call vote as follows:

Kevin Monroe	Aye	John Griesbeck	Aye
Andy Bonner	Aye	Gay Moon	Aye
Janet Booker-Davis	Aye	Todd Skelton	Aye
Pamela Church	Aye	Robert Vance	Aye
Greg Gilbert	Nay		

Ms Bush stated that the conviction that caused the license revocation is related to the profession of accountancy and read into the record the Fresh Start Act analysis. The summary shown below includes the factors considered and the decisions and answers noted by the Board:

Factor 1 – Tax preparation is directly related to the accounting profession

Factor 2—The nature of the crime directly relates to the profession regulated by the Board and bears on the capability and fitness of the individual to carry out these tasks. Subsequent convictions directly relate to moral character.

Factor 3— No evidence of rehabilitation or treatment was revealed during this meeting based on the discussion heard.

Factor 4—There are no federal requirements regarding this license.

Ms. Bush also read the required justification statement into the record, noting that the Board considered the original conviction and subsequent conviction.

**Motion** and second to adopt the four-factor analysis and justification statement. Motion unanimously passed by roll call vote.

## BOARD COMMITTEE REPORTS

### Licensing Committee

#### Credit extension requests

Jiaqi Zhou is a resident of China unable to test at the home center and requested a one-year extension to 12/31/22 for FAR and BEC due the pandemic and travel related restrictions.

**Motion** and second to extend the exam scores for seven months to 7/31/2022. Motion unanimously passed by roll call vote.

Quan Zong is also a resident of China and has requested a 6-month extension to 3/22/2022 for AUD due to the pandemic and travel related restrictions.

**Motion** and second to extend the exam score to 7/31/2022. Motion unanimously passed by roll call vote.

Isaac Garrett requested an extension of AUD until 3/31/2022 due to the Delta variant, and an underlying medical condition which increases his risk of infection.

**Motion** and second to extend the AUD score through 7/31/2022. Motion unanimously passed by roll call vote.

Curtis Hunt requested a 3-month extension to 12/31/2021 to complete the FAR and REG sections of the exam due to difficulty in scheduling during the summer of 2020.

**Motion** and second to grant the 3-month extension through 12/31/2021. Motion unanimously passed by roll call vote with Ms. Moon recused.

Christopher Smith requested an additional extension for AUD and BEC (in addition to the blanket extension approved previously by the Board) to complete FAR due to a positive COVID test just prior to his scheduled FAR exam in September.

**Motion** and second to grant an extension of three months to 12/31/2021. Motion unanimously passed by roll call vote.

#### Self-employment experience to meet licensure requirements

David Kautzman is currently employed by Metro Nashville Police Department and has a degree in accounting. Most of his experience has been earned in a self-employment capacity and he has asked what type of documentation would need to be provided to verify this type of experience. Following discussion with the candidate, the Board advised that he should be able to follow the usual route of having a licensed CPA verify the experience, provided the CPA has personal knowledge of such experience. Mr. Kautzman will work on gathering sufficient documentation to present with his license application. Self-Employment experience without verification of another CPA has not been accepted in the past and staff was not aware of the presence of a verifying CPA in this instance.

### Consider firm name KLLW LLP

The applicant's firm name contains letters representing himself and four friends. The Board was asked to consider whether the name complies with Board rules. The applicant is the sole owner; one of the named individuals is involved with the firm but not as an owner. The information submitted also referenced *LLP* when no partnership is present. The committee is not bringing a motion at this time as the matter will be considered when the firm structure is in line with rules. The firm must resolve discrepancies with the legal structure of the firm and the nomenclature that implies a partnership within the firm.

### Consider firm name A3 Accounting Services

The applicant's firm name contains reference to non-owners, as the term A3 refers to three individuals who are not part of the firm. The applicant has stated that the name was chosen in hopes of having a prominent place in search results.

**Motion** and second to recommend approval of the firm name. Motion unanimously passed by roll call vote.

### Consider CAPM exam for CPE Credit

A licensee requested the Board consider the Certified Associate Project Management (CAPM) Exam for CPE credit. The committee reviewed the exam content and felt it was eligible for 15 hours of CPE credit in the category Management Advisory Services.

**Motion** and second to accept CPE credit for the Certified Associate Project Management (CAPM) Exam in the field of study "Management Advisory Services". Motion unanimously passed by roll call vote.

## Enforcement Committee

### Case and Complaint Report

Committee Chairman Gilbert noted that the committee reviewed the case and complaint report. No action was necessary.

### Legal Report

#### *Consent Agenda items 1-6*

These six cases have no recommended discipline.

**Motion** and second to approve the items in the consent agenda as presented. Motion unanimously passed by roll call vote.

#### *Proposed Discipline items 7-11*

The committee had revised item #7 to increase the proposed civil penalty to \$1000.00.

**Motion** and second to approve all items in the proposed discipline section as revised by the committee. Motion unanimously passed by roll call vote.

### *Re-presentations item 12-13*

The committee has revised item #12 to drop the requirement for peer review due to the planned dissolution of the firm.

**Motion** and second to approve the recommendation for item 12 as revised. Motion unanimously passed by roll call vote.

The Board discussed Item 13, regarding the firm's name and compliance with ownership requirements.

**Motion** and second to approve the Committee's recommendation of suspension of the individual CPA license, a civil penalty in the amount of \$2000.00, and the completion of the three-part NASBA ethics course. The proposed action against the firm permit was dropped and the current firm name will be allowed despite the owner's individual license status, with the Respondent required to relinquish majority ownership of the firm.

Mr. Monroe took part in an informal conference for this matter and will abstain from this vote. After further discussion, it was suggested that the firm be allowed to maintain the current firm name for a period of 18 months from the date on the signed consent order.

**Motion** and second to amend the above motion for approval, revising the 5<sup>th</sup> bullet point of the recommendation to allow the Respondent to retain the current firm name throughout the suspension for a period of 18 months from the date of the signed consent order. Amendment unanimously passed by roll call vote, with Mr. Monroe recused.

The **Motion** as amended unanimously passed by roll call vote, with Mr. Monroe recused.

## Executive Committee

### FY21 Preliminary Results and FY22 YTD Financial Results

Director Garvin presented the overview of preliminary financial results.

### FY23 Proposed Budget

Director Garvin detailed the items in the proposed budget. The Board wished to authorize the attendance of an additional Board member for a total of 5 plus the Executive Director at the NASBA Annual meeting and Regional meeting. The budget was also revised to include additional funds for employee training (such as registration fees).

**Motion** and second to approve the proposed budget with revisions to the travel and employee training allowances to allow for the attendance of five Board members plus the Executive Director at the NASBA Annual meeting in 2022 and the NASBA Regional meeting in 2023. Motion unanimously passed by roll call vote.

### State specific ethics update – Review of 2022 course outline

Director Garvin reviewed the proposed outline with suggestions of new content to add.

The Board discussed the Memorandum of Understanding between the Board and TSCPA, which ensures that a Board-approved course is available to the public, but which does not prohibit the Board from approving another, separate course.

**Motion** and second to approve the 2022 ethics course outline as presented. Motion unanimously passed by roll call vote.

## NASBA UPDATES

Board members reported on the activities of various NASBA Boards and Committees.

NASBA Board of Directors – J. Andy Bonner

Computer-Based Testing (CBT) Administration Committee—Pam Church

Ethics Committee—Greg

Nominating Committee—Janet Booker-Davis

## OLD/NEW BUSINESS

Recognition – Jesse Keck

Jesse Morgan Keck passed away shortly after having received his Master's degree in Accounting and passing the Uniform CPA Exam. The Board resolved to recognize his achievements and honor his memory with an honorary Certified Public Accountant (CPA) wall certificate, which was presented to his family.

Mr. Vance was welcomed to the Board, and Mr. Monroe thanked Mr. Skelton for his service to the Board.

## ADJOURN

The meeting was concluded at 11:02 am.



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Chair



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Secretary

**Tennessee State Board of Accountancy  
EXECUTIVE DIRECTOR'S REPORT  
October 19, 2021**

**FUTURE MEETING DATES**

Tuesday Jan 25, 2022  
Tuesday May 3, 2022  
Tuesday July 26, 2022  
Tuesday Oct 25, 2022  
Tuesday Jan 31, 2022 – Proposed

**NASBA MEETINGS**

114<sup>th</sup> Annual Meeting – Nov 2-3, 2021, Virtual – [Register](#) by Oct 26  
Executive Directors and Legal Counsel Conference – April 25-27, 2022, Clearwater  
Beach, FL  
Western Regional Meeting – June 7-9, 2022, Colorado Springs, CO  
Eastern Regional Meeting – June 27-29, 2022, White Sulphur Springs, WV

**CPA EXAM**

AICPA Board of Examiners Update, 21Q3 Meeting Highlights – Attachment #1  
Quarterly Candidate Care Report 21Q2 – Attachment #2  
CPA Exam Performance 21Q2 – Attachment #3

**COMMUNICATIONS**

**Newsletter** – Working on our fall newsletter to go out in a few weeks. Access to prior newsletters is available on our [website](#).  
**Renewals** – Renewals will go live Nov 2. Postcard reminders will be sent this year rather than a letter. An “Are you Ready” email was sent on Oct 14. This included reminders regarding renewal requirements and instructions on how to update your license status.  
**Notice of Rule Making Hearing** – This notice was emailed on Oct 6 to those who have elected to receive notifications from our Board. The hearing will take place at our January meeting and relates to amendments to our Education and Accreditation rules as approved by the Board.

**OUTREACH**

The following outreach events have occurred since our July meeting.

- Monthly meetings with TSCPA
- 8/17/2021 – Educator Roundtable on CPA Evolution, hosted by TSCPA
- 9/29/2021 – CPA 101, in conjunction with TSCPA



### CPE AUDIT

CPE audit notices were emailed on May 17<sup>th</sup> to the licensees selected for audit from the 2019-2020 renewal period. Letters were mailed on June 23<sup>rd</sup>. The deadline for submission was July 31, 2021. Following are the results.

		<b>Compliance Rate</b>
<b>Compliant at Initial Review</b>	<b>505</b>	<b>92.32%</b>
<i>via carryover</i>	10	
<i>via penalty</i>	15	
<i>via home state exemption</i>	9	
<b>Non-Compliant at Initial Review</b>	<b>39</b>	
<i>subsequent compliance via penalty hours</i>	31	<b>7.13%</b>
<i>non-compliant with penalty CPE hours due</i>	8	
<b>Total Compliance</b>	<b>536</b>	<b>97.99%</b>
<b>No Response</b>	<b>0</b>	
<b>Removed (closed/expired license)</b>	<b>3</b>	
<b>Total Selected for Audit</b>	<b>547</b>	

<b>Requirement Missed</b>	<b>Penalty Hours</b>	<b># Penalties</b>
Minimum of 80 Hours	112	14
Minimum of 20 Hours in Year 1	120	15
Minimum of 20 Hours in Year 2	40	5
Minimum of 40 Hours in Technical Fields	48	6
Minimum of 20 Hours in A&A	16	2
Minimum of 2 Hours State-Specific Ethics	152	19
<i>State-Specific Ethics Only</i>	104	13
<b>Total Penalty Hours</b>	<b>488</b>	
<b>Total Penalties Assessed</b>	<b>61</b>	

### PERFORMANCE METRICS

Numbers are taken from Aug and Sept 2021 Customer Focused Government (CFG) Report

	Aug 2020	Aug 2021	Sept 2020	Sept 2021
Average Number of Days to License (Goal has been 7.2 days)	10.99	9.10	5.78	3.87
Case & Complaint Performance (Goal is 90% of cases resolved within 180 days)	100%	97.73%	100%	97.67%
Online Adoption Rate (Goal is 80% across division)	100%	98.04%	92.65%	98.67%

## NEW LICENSES ISSUED

	Q1 2019	Q2 2019	Q3 2019	Q4 2019	2019 Total
Individual Licenses	125	163	178	198	664
Firm Permits	16	16	11	13	56

	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 Total
Individual Licenses	145	103	179	168	595
Firm Permits	30	15	19	19	83

	Q1 2021	Q2 2021	Q3 2021	Q4 2021	2021 Total
Individual Licenses	184	137	173		494
Firm Permits	22	18	13		53

## LICENSING – OVERALL POPULATION

Individual CPAs					
	Sept 2020	Dec 2020	Mar 2021	June 2021	Sept 2021
Active	11610	11641	11442	11646	11809
Closed	3827	3872	3923	3948	3951
Expired License	3152	3140	3140	3448	3437
Inactive	4362	4466	4316	4367	4377
Retired 65	1057	1052	1052	1050	1045
Expired Grace	0	0	460	7	0
Revoked	73	69	69	68	69
Retired	108	102	104	103	103
Disabled	39	41	38	38	44
Suspended	5	6	5	5	5
Active Military	6	3	3	4	4
Probation	5	4	4	4	4

Firms					
	<b>Sept 2020</b>	<b>Dec 2020</b>	<b>Mar 2021</b>	<b>June 2021</b>	<b>Sept 2021</b>
Active	1872	1870	1810	1847	1858
Closed	2439	2464	2492	2500	2506
Expired Grace	0	0	55	0	0
Expired License	327	325	322	350	345
Revoked	23	23	23	23	24
Probation	3	1	3	3	3

*Due to the Covid-19 pandemic, BOE meetings have been held remotely via Zoom. Rather than standard 12-hour meeting held in February, May, and October, shorter two-hour Zoom calls are being held monthly in 2021. This Meeting Highlights document covers 21Q3.*

### **Impact of COVID-19 on the CPA Exam and CPA Exam Financials**

Thankfully the AICPA Exams Team continues to be safe and healthy and can work completely remotely with no negative impact on operations.

<b>Domestic Sections Delivered</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Total</b>
<b>Updated 2021 Forecast (Estimate for 21Q4)</b>	32,963	41,208	39,731	42,500	156,402
<b>Budgeted 2021</b>	37,489	41,766	54,832	45,913	<b>180,000</b>
<b>Volume Variance to Budget</b>	(4,526)	(558)	(15,101)	(3,413)	23,598

For comparison purposes, domestic sections delivered in 2020 totaled 154,391. In 2021, approximately 5,000 sections have shifted out of the previous domestic test center of Guam into the international markets of Japan and South Korea.

Prometric centers are open at full capacity and appointments remain available for CPA candidate.

Historically, Candidates have returned to prior volumes of testing following a change to the Exam. This has not been the case since 2017 as the pipeline has not recovered since then. Numerous studies into firm hiring, alternative credentials and careers, education, communications, and marketing continue. The Covid pandemic further exacerbated this problem and may continue to put downward pressure on the pipeline as Candidate's halt or delay their education, take gap years, etc.

	<b>Domestic Section Annual Volumes</b>	<b>Candidates Entering the Pipeline</b>	<b>Unique Candidates in the Pipeline</b>	<b>Candidates Passing Their Last Section</b>
<b>2017</b>	223,991	39,436	95,612	25,514
<b>2018</b>	196,973	36,827	85,859	23,941
<b>2019</b>	187,968	36,670	83,013	23,365
<b>2020</b>	154,391	30,385	73,106	20,703
<b>Average 2008 – 2020</b>	226,037	41,030	91,141	25,253
<b>Est. 2021</b>	<b>156,402</b>	<b>33,000</b>	<b>75,000</b>	<b>21,500</b>

Significant cost savings have resulted from a travel ban, all BOE, Committee and Subcommittee meetings being held remotely, and reductions in certain profession services expenditures.

### **International Administration**

2021 international volumes are estimated to be 19,500 which compares favorably by 6,531 sections to the 2020 International volumes of 12,969. With the Guam test center closure in 20Q4, approximately 5,000 sections have shifted out of the previous domestic test center of Guam into the international markets of Japan and South Korea.

<b>International Location</b>	<b>2020 Actual Volumes</b>	<b>2021 Estimated Volumes</b>
Japan	6,105	7,900
India (June, September & December only in 2020)	2,913	4,200
Middle East	2,435	2,900
South Korea (December only in 2020)	1,131	4,100
Europe	368	370
Brazil	17	30
<b>Total Volumes</b>	<b>12,969</b>	<b>19,500</b>

It is important to note that:

- Continuous testing was implemented for India effective January 2021.
- Some volume shifted from the Middle East to India as Indian candidates can now test in India vs. traveling to the Middle East to test.

## **July 1, 2021 Exam Launch**

A CPA Exam Practice Analysis Final Report and an updated CPA Exam blueprint were published in November 2020 and the updated CPA Exam from this Practice Analysis launched on July 1, 2021. They are available here:

<https://www.aicpa.org/becomeacpa/cpaexam/examinationcontent.html>

Specific changes include:

- AUD / BEC
  - Increased emphasis on understanding business processes
  - Greater focus on having digital / data-driven mindset (analytics)
  - Reliance on SOC reports
- FAR
  - IFRS removed
- REG
  - Estate taxation removed

## **CPA Evolution**

The AICPA Exams Team initiated the “Foundation and Framework” preliminary phase of the CPA Evolution Practice Analysis in the fall of 2020 to draft a high-level definition of the Core and Disciplines.

Regarding the Disciplines:

- The ISC (Information Systems and Controls) Discipline is targeted to Candidates interested in various roles in assurance or advisory services related to a client’s business processes, information systems, information security and governance, and the IT audit.
- The BAR (Business Analysis and Reporting) Discipline is targeted to Candidates interested in assurance or advisory services, financial statement analysis and reporting, technical accounting, and financial and operations management.
- The TCP (Tax Compliance and Planning) Discipline is targeted to Candidates interested in various roles concentrated in individual tax compliance and planning, personal financial planning, and entity tax compliance and planning.

Agreement ratings from a Core survey and the results from the Discipline focus groups were analyzed in February and March and is impacting the research currently underway as we continue to understand and obtain input on preliminary Core / Discipline content topics and begin the rough draft of Core Blueprints. This work will also help inform our thinking on content that is tested in both Core and Discipline sections.

The Exams Team undertook a survey from July 7<sup>th</sup> through September 7<sup>th</sup> of the Core and Discipline Areas, Groups and Topics from the Summary Blueprints that were approved by the Content Committee and BOE in late May. Participants in the survey rated their level of agreement (disagreement) on an Area level for each of the Exam sections. More than 400 surveys were completed. Ratings averaged 3.62 for the Core sections and 3.46 for the Disciplines, which is quite positive given the 4-point rating scale. Seven State Boards (or members thereof) responded to the survey. Aggregate average State Board ratings were slightly lower given the small number

of respondents and one of the respondents providing “2 – Disagree” ratings so they could provide their recommendations for additional content to be covered in multiple Areas.

Concurrent with the Content Survey, the Exam Team were building out the Blueprints, including task statements and overall Content and Skill build-ups, for each of the Core and Discipline sections. The work was undertaken considering the early 2021 survey and focus groups as well as further discussions with individuals with experience in SOC engagements and IT audit and personal financial planning, two substantially new areas for the Exam. Additionally, focus groups on the impact of technology on the work of newly licensed CPAs in tax practice were also conducted and informed the Exam Team’s development of the blueprints. This was a significant project for the Exam Team and our Exam subcommittee volunteers. Each of the subcommittees spend more than 12 hours meeting, reviewing, and making changes to the draft blueprints.

As part of that work, certain scope changes were identified impacting either the location of where content would be assessed (Core vs Discipline) and the skill that the underlying tasks represented – these compared to the placement the approved Summary Blueprints. Additionally, certain changes were identified as reclassifications. The Exam Team also highlighted the relative distribution of skills in the Core and Discipline sections, particularly ISC which has a higher concentration at the Remembering and Understanding skill level. Several points were identified and discussed including the newness of this content for the Exam, that skills are built up from the identified tasks, and that difficulty of items assessed does not necessarily correspond to the skill levels. These matters were reviewed with both the Content Committee and BOE. Content and BOE approved the draft blueprints which will be used as the basis for the next phase of our research – the Confirmation Phase. This phase will consist of reviews of the draft blueprints by CPAs who actively supervise newly licensed CPAs in Core and Discipline pairs - AUD/ISC; FAR/BAR and REG/TCP. The Exam Team is currently recruiting participants for this phase.

### **URGENT: CPA Evolution Volunteers Needed**

We’ve reached a critical stage in our work to develop a draft [CPA Evolution](#)-aligned CPA Exam for 2024 and we need your help.

The AICPA Exams Team needs to recruit more than 400 licensed CPAs who have directly supervised newly licensed CPAs within the last two years. These volunteers will use their subject matter expertise to review and rate content proposed for the CPA Exam’s new Core and Discipline sections.

This volunteer opportunity will begin by November 1 and take no more than two hours.

I urge you to share our call to action with your firm colleagues. This is an important opportunity to help shape the future of the CPA Exam and keep it aligned with the needs of the profession.

Interested volunteers should complete the [eligibility survey](#) (<https://www.surveymonkey.com/r/PT7G22Z> ) by Friday, October 15.

They can also check out complete details about the [CPA Exam Practice Analysis](#) (<https://future.aicpa.org/resources/toolkit/cpa-exam-practice-analysis>).



National Association of State Boards of Accountancy

# **CANDIDATE CARE**

## **QUARTERLY REPORT**

**April 1, 2021 – June 30, 2021**

**KATHLEEN LOVE SCALES, CANDIDATE CARE ADVOCATE**



## NASBA'S CANDIDATE CARE CONCERNS

2021 Q2

April 1-June 30, 2021

Category	2021 Q2
AICPA Test Content	6
Candidate Error	66
Environment	4
Prometric Scheduling Issues	39
Prometric Site Issues	19
Technical/Software	63
Technical/Hardware	51
<b>Total</b>	<b>248</b>
<b>Retests Awarded</b>	<b>8</b>

### NASBA Candidate Care Concerns Table

This report summarizes activities and preparations for the CPA examinations which have taken place in the 2nd quarter of 2021. It also presents concerns expressed by candidates during the testing window.

### AICPA Test Content

In this category, if candidates report issues with examination content, such as documents provided to answer questions showing conflicting information, no balance sheet or unclear instructions, they are instructed to direct their inquiry to the AICPA.

**Candidate Error**

Candidate error includes issues such as, failing to bring NTS to test center, providing an incorrect NTS, issues with name on the NTS matching primary identification, hitting the “submit” button prematurely and timing out on the introductory screen.

**Environment-Force Majeure**

This category houses environmental issues such as test center room temperature, construction noise, power failure, fire drill and situations out of the candidate’s or testing centers control.

**Prometric Scheduling Issues**

Candidates report concerns about the lack of availability at test centers as well as cancellation of testing appointments due to Covid-19 and having to adhere to State and international jurisdiction mandates. Prometric routinely reviews capacity throughout the testing centers and will extend operating hours as needed.

**Prometric Site Issues**

This category documents candidate complaints such as where they are seated in the testing room or the check-in process.

**Technical/Software/Hardware**

Examples of issues in this category are exam will not launch, computer tools not working properly, exam shutting down, unable to restart exam or issues with authoritative literature.

**Tangible Items for Quarter**

There were none for this quarter however, we have continued to deal with the Covid-19 pandemic and are following the CDC, Nashville’s Mayor and Governor’s guidelines in dealing with this pandemic. Stay safe and be well!

As always, we appreciate the opportunity to assist your CPA candidates. If you have any questions or concerns please call 615-880-4252 or Email [klove@nasba.org](mailto:klove@nasba.org) or [candidatecare@nasba.org](mailto:candidatecare@nasba.org) Kathleen Love Scales, Candidate Care Department, NASBA. You may also share on: [Facebook](#)/[Twitter](#)/[linked-In](#)/[Email](#)

# CPA Exam Performance Summary: 2021 Q-2

## Tennessee

### Overall Performance

Unique Candidates	655
New Candidates	158
Total Sections	815
Passing 4th Section	103
Sections / Candidates	1.24
Pass Rate	56.44%
Average Score	73.35

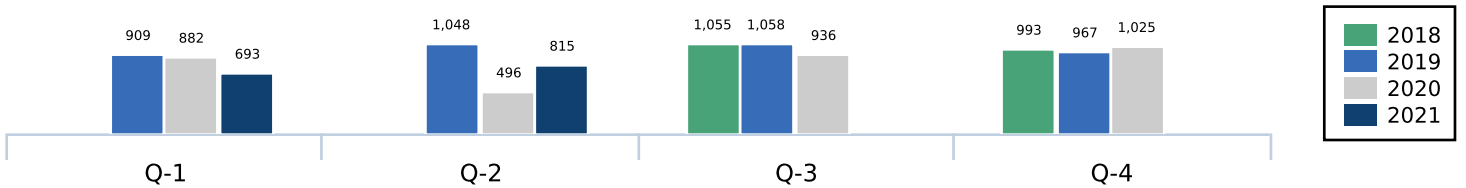
### Section Performance

	Sections	Score	% Pass
First-Time	213	73.13	59.15%
Re-Exam	599	73.48	55.59%
AUD	250	72.52	52.0%
BEC	198	77.28	65.15%
FAR	181	67.84	41.44%
REG	186	75.63	67.74%

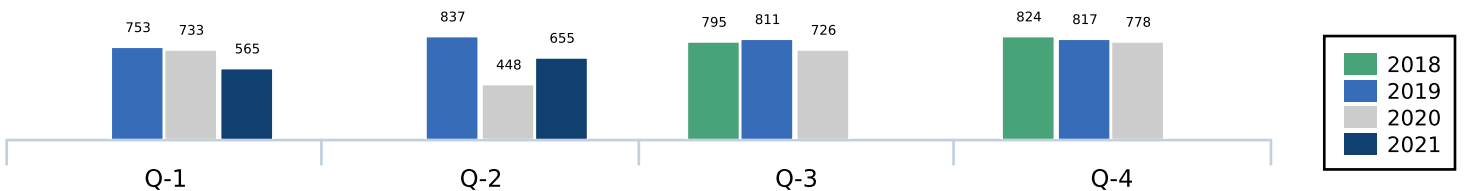
### Jurisdiction Ranking

Candidates	Sections
16	16
Pass Rate	Avg Score
15	16

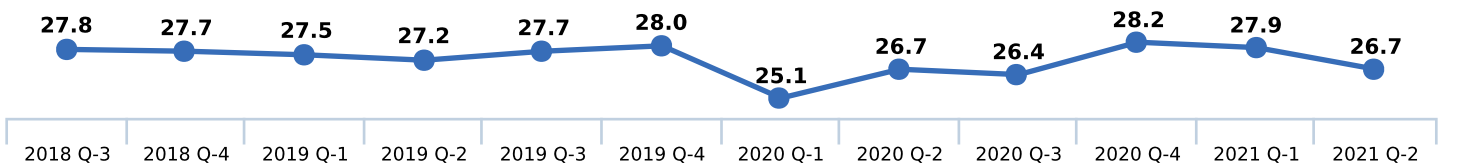
### Sections



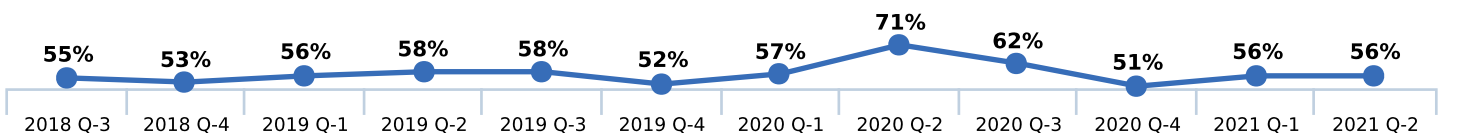
### Candidates



### Average Age



### % Pass



# CPA Exam Performance Summary: 2021 Q-2

## Tennessee

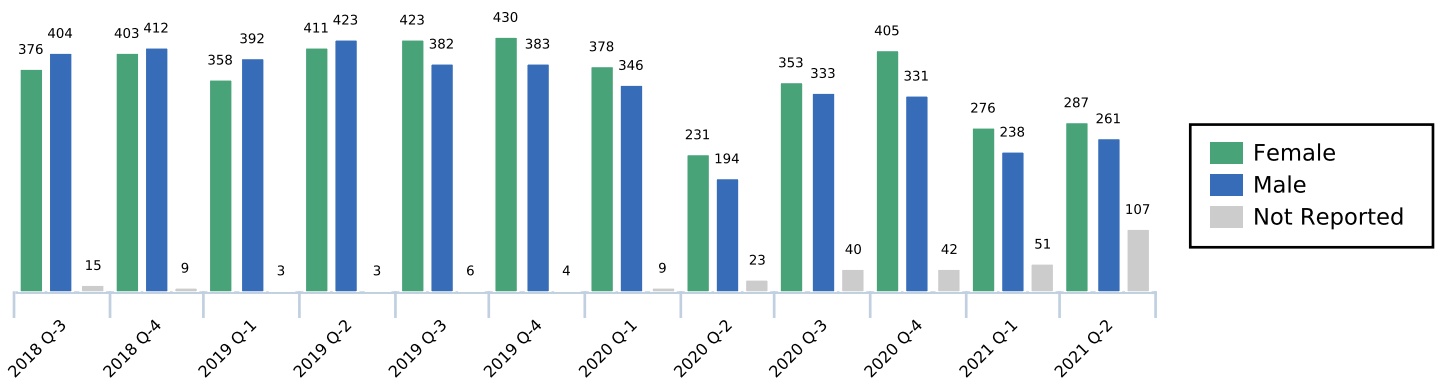
### Degree Type

	Candidates	% Total
Bachelor's Degree	531	81.1%
Advanced Degree	112	17.1%
Enrolled / Other	12	1.8%

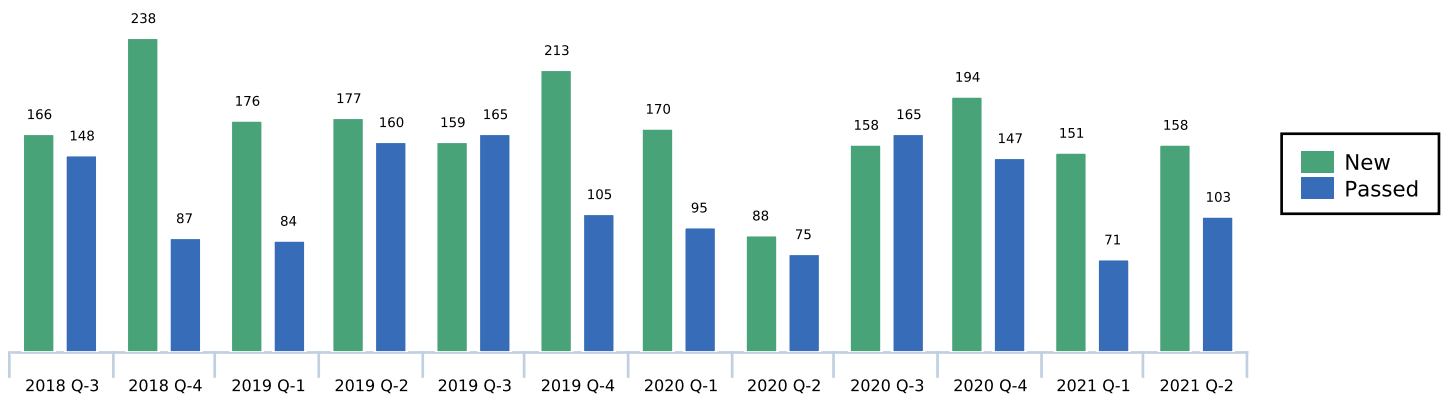
### Residency

	Candidates	% Total
In-State Address	502	76.64%
Out-of-State Address	147	22.44%
Foreign Address	6	0.92%

### Gender



### New Candidates vs Candidates Passing 4th Section



**Notes:**

1. The data used to develop this report was pulled from NASBA's Gateway System, which houses the Uniform CPA Examination's Application and Performance information for all 55 jurisdictions.
  2. The demographic data related to age, gender, and degree type is provided by the individual candidates and may not be 100% accurate.
  3. Some jurisdictions do not require candidates to report certain demographic data nor complete surveys gathering such data on a voluntary basis.
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# CPA Exam Performance Summary: 2021 Q-2

## Overall

### Overall Performance

Unique Candidates	34,287
New Candidates	8,014
Total Sections	46,084
Passing 4th Section	5,277
Sections / Candidates	1.34
Pass Rate	53.37%
Average Score	72.51

### Section Performance

	Sections	Score	% Pass
First-Time	11,612	71.73	55.99%
Re-Exam	34,353	72.81	52.55%
AUD	15,124	71.85	50.50%
BEC	11,349	76.96	63.32%
FAR	10,874	68.02	42.64%
REG	8,737	73.47	58.76%

### Most Candidates

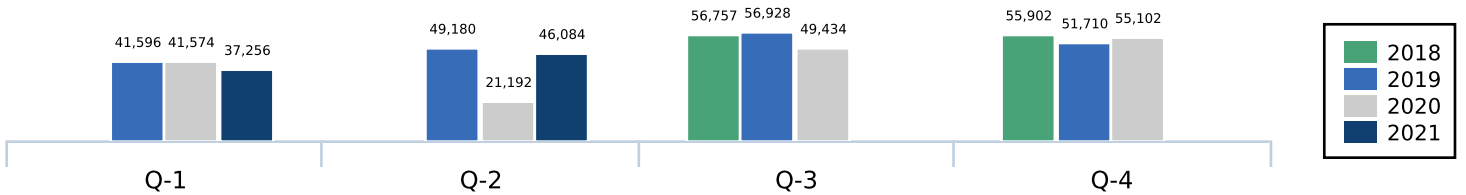
1. California	4,845
2. New York	4,075
3. Texas	2,751

### Top 3 Jurisdictions

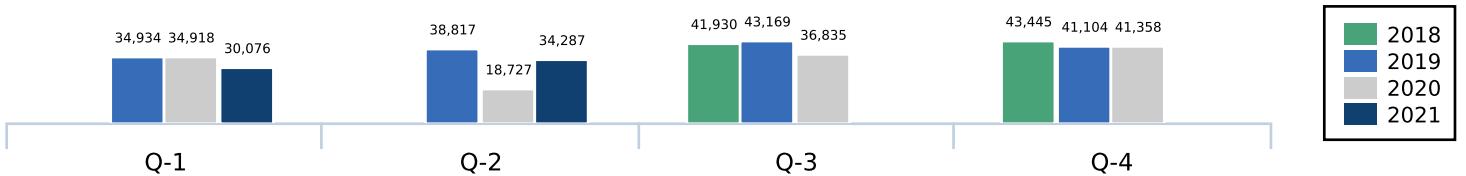
### Highest Pass Rate

1. Utah	64.51%
2. South Dakota	63.46%
3. Wisconsin	62.81%

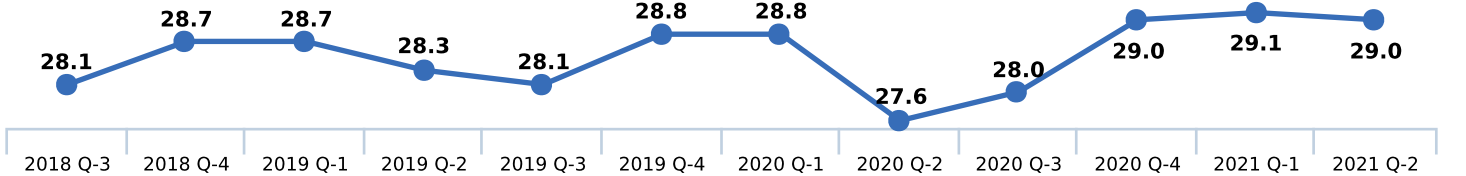
### Sections



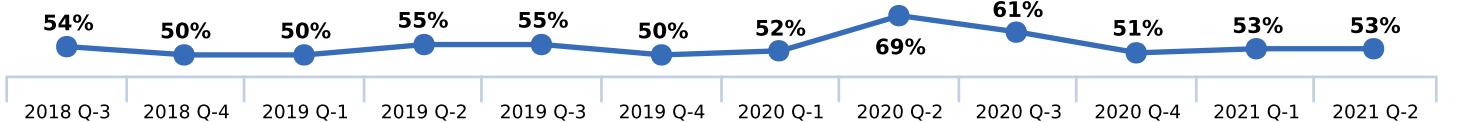
### Candidates



### Average Age



### % Pass



# CPA Exam Performance Summary: 2021 Q-2

## Overall

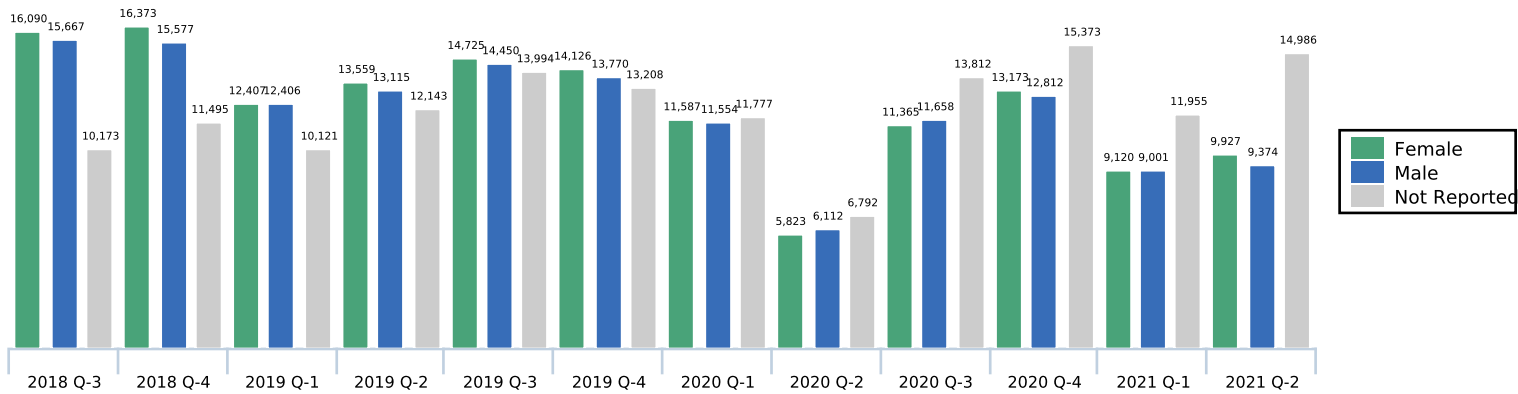
### Degree Type

	Candidates	% Total
Bachelor's Degree	23,626	68.9%
Advanced Degree	7,111	20.7%
Enrolled / Other	3,550	10.4%

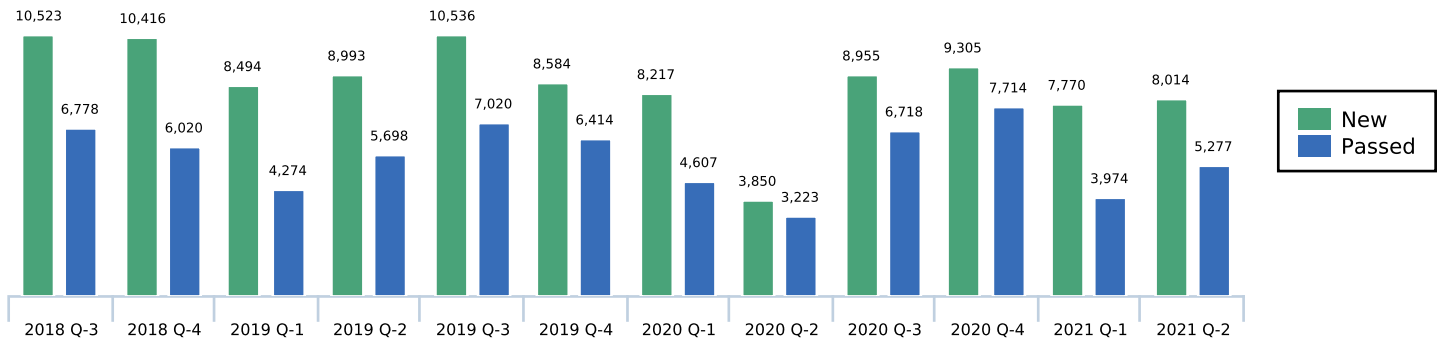
### Residency

	Candidates	% Total
In-State Address	24,745	72.17%
Out-of-State Address	5,331	15.55%
Foreign Address	4,211	12.28%

### Gender



### New Candidates vs Candidates Passing 4th Section



#### Notes:

1. The data used to develop this report was pulled from NASBA's Gateway System, which houses the Uniform CPA Examination's Application and Performance information for all 55 jurisdictions.
  2. The demographic data related to age, gender, and degree type is provided by the individual candidates and may not be 100% accurate.
  3. Some jurisdictions do not require candidates to report certain demographic data nor complete surveys gathering such data on a voluntary basis.
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## Overall Statistics for Testing Window 2021 Q-2

Jurisdiction	Count Candidate	Count Sections	FT Sections	RE Sections	Average Pass Rate	Average Score	Average Age
Alabama	321	463	176	281	53.35%	72.94	26.81
Alaska	1,281	1,744	474	1,267	54.01%	72.33	30.10
Arizona	375	498	113	384	51.61%	72.45	30.05
Arkansas	160	204	45	159	55.88%	73.44	29.67
California	4,845	6,520	1,888	4,615	50.84%	71.57	29.91
Colorado	550	748	197	545	56.68%	73.95	29.03
Connecticut	368	435	74	359	52.41%	71.60	27.95
Delaware	98	137	22	113	40.88%	68.99	33.55
District of Columbia	81	100	30	70	45.00%	70.00	31.91
Florida	1,251	1,679	299	1,371	53.90%	73.12	30.45
Georgia	967	1,298	246	1,047	53.47%	72.29	29.51
Guam	931	1,223	427	795	52.00%	72.09	30.68
Hawaii	117	161	34	125	44.72%	72.04	30.70
Idaho	86	112	28	84	48.21%	70.76	31.16
Illinois	1,705	2,334	671	1,660	57.58%	74.09	27.61
Indiana	404	546	180	366	54.03%	72.88	28.15
Iowa	258	355	151	204	58.03%	73.95	29.05
Kansas	100	129	44	85	58.91%	75.08	27.69
Kentucky	326	406	102	304	51.48%	72.66	29.16

Jurisdiction	Count Candidate	Count Sections	FT Sections	RE Sections	Average Pass Rate	Average Score	Average Age
Louisiana	266	330	70	258	43.03%	69.15	29.59
Maine	424	681	252	428	47.58%	70.42	32.36
Maryland	482	637	94	539	47.72%	70.46	30.22
Massachusetts	946	1,210	252	958	60.66%	74.52	26.86
Michigan	724	909	238	671	56.66%	73.18	27.45
Minnesota	515	660	226	430	56.82%	74.09	26.18
Mississippi	173	248	62	186	49.60%	70.40	28.18
Missouri	369	507	223	284	54.83%	73.53	27.17
Montana	455	666	243	421	54.50%	72.92	29.92
Nebraska	114	142	44	96	62.68%	74.71	26.71
Nevada	182	231	56	174	52.38%	70.69	29.96
New Hampshire	322	407	58	349	49.63%	71.30	32.21
New Jersey	879	1,134	219	913	43.92%	68.83	28.70
New Mexico	112	142	25	117	37.32%	69.82	33.14
New York	4,075	5,716	1,150	4,562	51.47%	71.99	27.96
North Carolina	642	803	258	540	55.29%	72.95	28.23
North Dakota	121	157	58	99	55.41%	72.17	29.64
Ohio	720	933	265	666	52.95%	72.74	27.79
Oklahoma	247	319	97	222	52.66%	72.26	29.52
Oregon	203	247	53	193	57.89%	74.09	31.04



Jurisdiction	Count Candidate	Count Sections	FT Sections	RE Sections	Average Pass Rate	Average Score	Average Age
Pennsylvania	1,130	1,454	285	1,165	50.34%	71.78	27.20
Puerto Rico	236	304	65	239	36.84%	64.65	28.73
Rhode Island	64	78	18	60	56.41%	71.26	28.53
South Carolina	194	225	62	163	51.11%	71.39	29.52
South Dakota	42	52	16	34	63.46%	73.85	26.89
Tennessee	655	815	213	599	56.44%	73.35	26.68
Texas	2,751	4,052	637	3,411	57.38%	74.24	29.10
Utah	324	386	145	236	64.51%	75.93	28.87
Vermont	96	130	51	79	50.00%	69.16	28.33
Virginia	1,020	1,345	381	958	52.86%	72.44	29.85
Washington	1,083	1,459	441	1,012	58.40%	74.07	30.77
West Virginia	56	72	14	58	55.56%	69.79	29.86
Wisconsin	422	519	134	383	62.81%	75.30	26.51
Wyoming	19	22	6	16	54.55%	72.82	28.00