



STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
COLLECTION SERVICE BOARD
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243

COLLECTION SERVICE BOARD – Meeting Agenda
710 JAMES ROBERTSON PARKWAY, 2nd FLOOR CONFERENCE ROOM
November 14, 2012 - 9:30 a.m.

Call to Order – Bart Howard, Chairman

- Roll Call – Donna Hancock, Executive Director
- Agenda – Review / Adopt
- Minutes – September 12, 2012 – Review / Adopt

Chris Whittaker, Assistant General Counsel

- Legal Report

Administrative Report –Donna Hancock, Director

- Sunset Hearing Report
- Location Manager Exam – Update
- FYI - Complaint Comparison Report
- Budget Report
- Information for Website

Location Manager Application Review: Determine Eligibility

Collection Agency Application Review: Determine Eligibility

New Business or Unfinished Business

Adjourn

Please turn off or silence cellular phones and pagers during board meeting

Commission/Board meeting will be conducted by permitting participation of the Commission/Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above.