

# **TENNESSEE BOARD OF FUNERAL DIRECTORS AND EMBALMERS**

## **MINUTES OF BOARD MEETING**

**FEBRUARY 10, 2015**

President Robert Starkey called the meeting to order at 10:00 a.m. in Conference Room 1-B, Davy Crockett Tower, Nashville, Tennessee.

Board members present: Robert Starkey, President; Anita Taylor, Vice President; Mark Cochran, Robert P. Helms, David Neal, W. T. Patterson and Jane Gray Sowell.

Note: Board member Patterson entered the meeting at 10:02 a.m. The Board was about to begin the Informal Hearing Regarding the Summary Suspension.

Staff present: Robert Gribble, Executive Director; Ellery Richardson, Assistant General Counsel; Shilina Brown, Assistant General Counsel; Mark Green, Chief Counsel; DePrey Flournoy, Administrative Secretary; and Lisa Mosby, Administrative Manager.

### **WELCOME NEW BOARD MEMBER:**

President Robert Starkey introduced and welcomed new board member Mark Cochran of Englewood, Tennessee, a consumer member representing the Eastern Grand Division.

### **ADOPTION OF AGENDA:**

A motion was made by Jane Gray Sowell to approve the Agenda as printed.

Seconded by David Neal

Adopted by voice vote

### **INFORMAL HEARING REGARDING SUMMARY SUSPENSION(S):**

An informal hearing took place to consider a summary suspension of the establishment license of Snow Funeral Home located in Memphis, Tennessee. The purpose was for the Board to consider the necessity of immediately suspending the establishment license because the health, safety and welfare of the citizens of the State of Tennessee requires this licensee to have its license suspended pursuant to Tenn. Code Ann. § 4-5-320(c). A notice was sent to Snow Funeral Home concerning the treatment of the body of Brenda Moore while in the custody of Snow Funeral Home; however, it did not specifically mention the separate complaint alleging the failure of Snow Funeral Home to have a fixed

place of business since December 2013. The Department presented evidence alleging that as a result of not having a fixed place of business for the past one year and two months by Snow Funeral Home, it resulted in a situation where the body of a deceased person was allowed to be improperly stored and decompose while in the care and custody of the funeral home while awaiting funds to be paid by the family to have a full funeral and burial. The Board ruled that the efforts undertaken by Snow Funeral Home were not outside the scope of practice and the funeral home and its employees did all that could be done considering the circumstances. Accordingly, the Board voted to not summarily suspend the establishment license of Snow Funeral Home based on the complaint brought before the Board. Snow Funeral Home objected to the fact it had not received notice concerning their failure to have a fixed place of business and were not prepared to address the issue at the summary suspension hearing. The Board agreed and decided not to take up the issue at this time concerning the failure by Snow Funeral Home to have a fixed place of business. The Board also voted to close the matter and requested that the Board's Assistant Legal Counsel write a letter to the family of Brenda Moore explaining the actions the Board took in this matter.

The Board recessed at 11:04 a.m. and reconvened at 11:14 a.m.

#### **APPROVAL OF MINUTES:**

A motion was made by Robert Helms to approve the Minutes of the December 9, 2014 Board Meeting.

Seconded by Anita Taylor

Adopted by voice vote

#### **ADOPTION OF ROBERT'S RULES OF ORDER:**

A motion was made by Jane Gray Sowell to adopt Robert's Rules of Order to govern the Board in all cases to which they are applicable and in which they are not inconsistent with statutes and any special rules of order the Board may adopt.

Seconded by David Neal

Adopted by voice vote

#### **CONFLICT OF INTEREST STATEMENT:**

President Robert Starkey explained that a Conflict of Interest Statement must be signed annually and new statements are presented to the board members at the first meeting of the year. Every board member signed a new statement

acknowledging that its purpose is to assure that the interests and activities of all members serving on a departmental board do not conflict or give the appearance of conflicting with the provision of unbiased service to the public.

**LEGAL REPORT:**

**ELLERY RICHARDSON, ASSISTANT GENERAL COUNSEL**

Abbreviations:

GPL – General Price List

CPL – Casket Price List

OBCPL – Outer Burial Container Price List

SFGSS – Statement of Funeral Goods and Services Selected

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- 1. Case No.: L14-FUN-RBS-2014022951**
  - 2. Case No.: L14-FUN-RBS-2014022952**

Respondent establishment handled the arrangements for complainant's spouse. Complainant alleges that the Respondents held a funeral without her authorization, but upon the authorization of the deceased's side of the family. Complainant originally authorized a visitation from 1:00 p.m. – 6:00 p.m. with a private funeral service to follow the next day. The deceased's side of the family were not pleased with the private funeral service and wished to have a memorial service open to the public. Therefore, that side of the family planned to hold a memorial service at their church during the time of the visitation.

The pastor of the church met with the Complainant the evening before the visitation and memorial service were to be held in an attempt to act as a mediator between the two sides of the family. He states that Complainant was extremely upset, but he tried to get the family to reconcile their differences so there wouldn't be two separate services. At that meeting, complainant states that since the pastor was so insistent on wanting the funeral at his church, she agreed that he could have a scripture reading at the visitation. The pastor stated that he left the meeting under the impression that she had given him authorization to speak and have a small memorial service at the end of the visitation. He had gotten this authorization from one of Complainant's sons after Complainant had left the room; he believed that the son had the authority to speak for the Complainant. Based on that authorization, he told the funeral establishment of the plans and planned a small memorial service.

Respondent states that she heard of the change to allow the memorial service through her office manager. Complainant called the office manager and told her that there would be a memorial service at the end of the visitation; Complainant also asked if the casket could be moved from the visitation room to the chapel.

The day of the visitation, complainant states that around 3:00 p.m. when she had left the visitation, her family members called her telling her that the other side of the family was planning a funeral. They had moved the casket from the visitation room to the chapel, people came in wearing funeral attire, and the other

side of the family handed out programs they had created. The service had a full program with songs, none of which Complainant said she authorized. Complainant's mother was at the visitation, and she states that Respondent funeral director approached her and told her that she needed to leave because they were getting ready for a funeral service. Complainant's mother sat in the lobby for a while but then sat through part of the memorial service. Respondent denied telling Complainant's mother that she needed to leave. After some concerns that those coming to the visitation were confused because of the service and that they could not see the casket because of the service, the casket was moved back to the visitation room about halfway through the service.

Complainant was extremely upset that the funeral home was allowing a funeral service. She called Respondent funeral director that evening, cancelled the funeral service planned for the next day, and told Respondent to bring the deceased to the cemetery along with a full refund. Respondent states that Complainant told her that the funeral service was cancelled but she wanted to have a graveside service. Respondent's staff brought the deceased to the cemetery at the scheduled time but did not provide a refund. Respondent funeral home asked if she still wanted the limousine; Complainant declined it, but Respondent sent it to the cemetery anyway because Complainant had paid for it. Complainant states that Respondent sent the empty limousine to make it appear that Complainant and her family was riding in it. Respondent also had the military honor guard present as originally planned; Complainant dismissed them and did not accept the flag the honor guard presented to her. Respondent's staff delivered flowers and other cash advance items to Complainant's house.

Respondent did not refund the \$395 for the cancelled repass or \$400 for the limousine that Complainant told Respondent she did not want.

Additional issue: Complainant requested that Respondent take pictures of the deceased before the body preparation, but she never received them. Respondent stated that Complainant did not sign a release for Respondent to take pictures, but Complainant states that Respondent never mentioned the need to sign a release.

**Recommendation:**

- Consent order for \$800 for not refunding the money paid for services that were cancelled and authorization for a hearing.

A motion was made by Jane Gray Sowell to accept Counsel's recommendation.

Seconded by Robert P. Helms

Adopted by voice vote

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**3. Case No.: L14-FUN-RBS-2014022981**

**Complaint:**

- Complainant is the daughter of the deceased, who died on June 21, 2014. Complaint alleges that Respondent would not give the family the death certificate and told them that the death was being investigated by the coroner, and it may take six months to a year before the death certificate will be released. In September 2014, Complainant went to the coroner, who stated that there was no investigation and that the death certificate was released on June 30, 2014.

**Response:**

- Respondent stated that the coroner released the death certificate on June 30, 2014, and Respondent promptly filed it. Because of a referral to the medical examiner, the health department did not approve the death certificate until July 31, 2014. Respondent gave copies of the death certificate to the informant and purchaser.

An investigation revealed that the physician signed the death certificate on June 30, 2014, and Respondent sent it to the health department on July 7, 2014. The death certificate was flagged and sent to the medical examiner due to a vague cause of death. It was finally filed on July 31, 2014. The health department gave complainant two copies of the death certificate.

**Recommendation:**

- Close with a Letter of Warning.

A motion was made by Jane Gray Sowell to accept Counsel's recommendation.

Seconded by Robert Neal

Adopted by voice vote

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**4. Case No.: L14-FUN-RBS-2014025061****Complaint:**

- A Funeral Board inspection revealed that Respondent offered seven (7) caskets in its selection room that were not on the casket price list, and it offered five (5) caskets at higher prices in its selection room than prices listed on the casket price list. Additionally, Respondent did not have their current license available for inspection in its office.

**Response:**

- Respondent states that at the time of inspection, the price lists were being revised. The new price lists are now available. Respondent informed the inspector that they had received new caskets that were not yet on their list and had put cards on the desk showing the prices of the new caskets. Respondent stated that it had renewed its license but had not received it from the Department at the time of the inspection.

**Recommendation:**

- Consent Order with \$250.00 civil penalty and authorization for hearing.

A motion was made by Anita Taylor to accept Counsel's recommendation.

Seconded by David Neal

Adopted by voice vote

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5. Case No.: L14-FUN-RBS-2014026711
  6. Case No.: L14-FUN-RBS-2014026712
  7. Case No.: L14-FUN-RBS-2014026713
  8. Case No.: L14-FUN-RBS-2014026714

**Complaint:**

- A former employee of Respondent #8 alleges that Respondents filed a falsified transcript for the apprentice with the Board by using the funeral director's school transcripts.

**Response:**

- Apprentice Respondent states that she was granted an apprenticeship at the May 2013 Board meeting. The high school she attended was a church-based school, and all the documents were fully reviewed at the time the application was granted. Funeral director and embalmer Respondent states that she had no part in falsifying any transcript. A board member of the school stated that the apprentice did graduate.

An investigation did not reveal any evidence of a falsified transcript.

**Recommendation:**

- Close

A motion was made by David Neal to accept Counsel's recommendation.

Seconded by Robert Helms

Adopted by voice vote

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9. Case No.: L14-FUN-RBS-2014027371
  10. Case No.: L14-FUN-RBS-2014027431
  11. Case No.: L14-FUN-RBS-2014027501
  12. Case No.: L14-FUN-RBS-2014027771

**Complaint:**

- Complaint filed by rival funeral home against all four Respondents over their pet crematories. Complainant alleges that when they were granted their license the Board stated that the pet crematory had to be completely separated from the funeral home. Complainant states that Respondents advertise their pet crematory on their funeral homes' websites and use the same office and phone numbers. Complainant does not think that this is allowed based on his conversation with the Board when the Board granted Complainant establishment license. If this is allowed, Complainant wishes to do the same.

Rule 0660-6-.02(2)(a-b): The Board, in determining whether an applicant's proposed fixed place of business or establishment is devoted to the care and preparation of dead human bodies, may consider factors including, but not limited to, the following: (a) Any indication in the proposed establishment's name that suggests the establishment will be engaged in any activity other than the care and preparation of dead human bodies; (b) Any evidence at the proposed place of business that suggests activity other than that incidental to the care and preparation of dead human bodies.

**Recommendation:**

- Close with a Letter of Warning

A motion was made by Anita Taylor to accept Counsel's recommendation.

Seconded by Robert Helms

Adopted by voice vote

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**13. Case No.: L14-FUN-RBS-2014031141**

**Complaint:**

- The Board staff received an anonymous complaint that stated that the Respondent, an establishment, sold its building to a church, and the funeral home leases the space when they need it for a service. The complaint references the church's website, which purports to show the church to be in the same building that the funeral home occupies.

An investigation revealed that for the past two years the church has leased space from Respondent for its two services on Sunday (9:00 a.m. and noon) and sometimes on Tuesday evening for Bible study. The church has access to one of the chapels, the restroom facilities, foyer, and occasionally an office. The church president has a key to the building. Respondent stated that if it has a service scheduled, then the church would either meet in another area of the building or cancel its service for that day. The church does not have access to the locked preparation room or crematory facilities.

Rule 0660-6-.02(2)(a-b): The Board, in determining whether an applicant's proposed fixed place of business or establishment is devoted to the care and preparation of dead human bodies, may consider factors including, but not limited to, the following: (a) Any indication in the proposed establishment's name that suggests the establishment will be engaged in any activity other than the care and preparation of dead human bodies; (b) Any evidence at the proposed place of business that suggests activity other than that incidental to the care and preparation of dead human bodies; (c) If the establishment is located within a business complex, whether the establishment is clearly separated from any other entity located within the complex and clearly distinguished by professional signage.

**Recommendation:**

- Close

A motion was made by Robert Helms to accept Counsel's recommendation.

Seconded by David Neal

Adopted by voice vote

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**14. Case No.: L14-FUN-RBS-2014028531**

**Complaint:**

- Respondent's manager allowed her funeral director license to expire on June 30, 2014 and did not renew it until July 16, 2014. Respondent establishment handled three cases during this time period.

**Response:**

- No response received.

**Recommendation:**

- Consent order for \$400 civil penalty and authorization for a hearing.

A motion was made by Anita Taylor to accept Counsel's recommendation.

Seconded by Jane Gray Sowell

Adopted by voice vote

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**15. Case No.: L14-FUN-RBS-2014028571**

**Complaint:**

- Respondent's establishment license expired on June 30, 2014 and was not renewed until July 3, 2014. Respondent handled one visitation.



**Response:**

- Respondent apologizes for the oversight.

**Recommendation:**

- Consent order for \$250 civil penalty and authorization for a hearing.

A motion was made by Robert Helms to accept Counsel's recommendation.

Seconded by W. T. Patterson

Adopted by voice vote

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**16. Case No.: L14-FUN-RBS-2014028591**

**17. Case No.: L14-FUN-RBS-2014028581**

**Complaint:**

- Respondent's signs at these two separate locations do not reflect the name of the funeral establishment as approved by the Board.

**Response:**

- In response, Respondent states that the signs have been removed.

**Note:**

- A Board inspector gave the Respondents warnings for this same issue in 2012.

**Recommendation:**

- Consent order with civil penalty of \$250 and authorization for a hearing for each establishment.

A motion was made by Anita Taylor to accept Counsel's recommendation.

Seconded by David Neal

Adopted by voice vote

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**18. Case No.: L14-FUN-RBS-2014028831**

**Complaint:**

- Respondent's establishment license expired on July 31, 2014 and was not renewed until August 18, 2014. Respondent handled eight (8) services during this time period.

**Response:**

- The establishment was sold to new owners on September 25, 2014. The former owners apologized for the oversight.

**Recommendation:**

- Close with a Letter of Warning.

A motion was made by Robert Helm to accept Counsel's recommendation.

Seconded by Anita Taylor

Adopted by voice vote

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**19. Case No.: L14-FUN-RBS-2014029321**

**Complaint:**

- Complainant alleges discrimination. He states that he is 72 years old and incarcerated in Tennessee. He wrote to Respondent funeral home about planning his arrangements because Respondent handled his parents and grandmother's funerals. Respondent never responded to complainant's three different letters. Complainant mentioned this to a friend in town, and the friend called Respondent on her own, without authorization from the Complainant. Respondent then wrote to complainant asking that he tell his friend his plans so Respondent can prearrange the funeral with the friend. The friend is not a relative. Complainant responded to Respondent's letter saying that he wanted to work with the funeral establishment, not through a third party. Respondent then told the friend some information to pass along to Complainant. Respondent never contacted Complainant again. Complainant made his arrangements with another funeral establishment. Complainant is upset that Respondent ignored him, believes that ignoring people is not an acceptable business practice, and desires an apology.

**Response:**

- Respondent states that he did not get the three (3) letters, and the first he heard of the Complainant was when his friend called Respondent. The friend gave Respondent the Complainant's address. Since his first interaction was through the friend, Respondent assumed that the Complainant was satisfied with communicating through her.

**Recommendation:**

- Close

A motion was made by Mark Cochran to accept Counsel's recommendation.

Seconded by Anita Taylor

Adopted by voice vote

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RE-PRESENTS

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**20. Case No.: L10-FUN-RBS-2010008611**

- This case is currently in litigation monitoring status. The Complainant alleged that she received the wrong person's cremains. We received notification that the civil case was settled. After multiple attempts, the Department has not been able to contact the Complainant. Without the Complainant, the Department does not have enough evidence to move forward with these allegations.

**Recommendation:**

- Close the complaint.

A motion was made by Robert Helms to accept Counsel's recommendation.

Seconded by W. T. Patterson

Adopted by voice vote

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**21. Case No.: L11-FUN-RBS-2011004472**

**Complaint:**

- Complaint arose from a failure to pay a transportation company for transporting remains from Florida to Tennessee. After initiation of the complaint, Respondent paid Complainant in full. The Board originally authorized a \$1,000 civil penalty; but since that authorization, the money has been paid and the funeral establishment has since closed.

**Recommendation:**

- Reduce civil penalty to \$250.

A motion was made by Jane Gray Sowell to accept Counsel's recommendation.

Seconded by David Neal

Adopted by voice vote

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**ADMINISTRATIVE MATTERS:**  
**ROBERT B. GRIBBLE, EXECUTIVE DIRECTOR**

**LICENSEE REPORT:****REPORT OF LICENSES ADMINISTRATIVELY APPROVED BY EXECUTIVE  
DIRECTOR PURSUANT TO BOARD AUTHORITY FOR THE PERIOD OF  
DECEMBER 9, 2014 – FEBRUARY 9, 2015****Establishments**

Davis-Campbell Funeral Home  
Nashville, TN

**Type of License(s)**

Ownership and Name Changes

**Individuals**

George James Benuska, III  
Nashville, TN

**Type of License(s)**

Funeral Director/Embalmer

Peter Dustin Broadbent  
Erin, TN

Funeral Director/Embalmer

Matthew Colton Brown  
Knoxville, TN

Funeral Director/Embalmer

Sharon Blakemore Cantrell  
Nashville, TN

Funeral Director/Embalmer

Bobby Wayne Cook  
Portland, TN

Funeral Director/Embalmer

Lindsey Ann Lombardo  
Drummonds, TN

Funeral Director/Embalmer

Justin Ryan Sherrill  
Hermitage, TN

Funeral Director/Embalmer

Jay Phillip Fisher  
Rising Fawn, GA

Funeral Director/Embalmer  
Reciprocity – Texas

Ellis Russell Ford  
Chattanooga, TN

Funeral Director/Embalmer  
Reciprocity – Florida

Robert Davis McCoy  
Portland, TN

Funeral Director/Embalmer  
Reciprocity – Illinois

James Oth Mitchell  
Bardwell, KY

Funeral Director/Embalmer  
Reciprocity – Kentucky

Ricky Darrell Mincy  
Chattanooga, TN

Funeral Director  
Reapplication

**CLOSED ESTABLISHMENT REPORT:**

Three (3) establishments have reported closing since the last board meeting:

- Curry Funeral Home, 416 Sampson Avenue North, Dyersburg, TN;
- Erwin Memorial Funeral Home, Inc., 1015 North Main Avenue, Erwin, TN;  
and
- Harrison's Funeral Home, Inc. – Orange Mound Chapel, 2647 Carnes Avenue, Memphis, TN.

**DISCIPLINARY ACTION REPORT:**

**REPORT OF CONSENT ORDERS ADMINISTRATIVELY  
ACCEPTED/APPROVED BY THE EXECUTIVE DIRECTOR PURSUANT TO  
BOARD AUTHORITY FOR THE PERIOD OF  
DECEMBER 1, 2014 – JANUARY 31, 2015**

- Respondent: Allen Funeral Home, Inc., Morristown, TN  
Violation: Failed to adhere to regulations concerning the right to control the disposition of the decedent's remains, the funeral establishment knew or had reason to know that the person did not have the right of disposition, and violated Tennessee rules and regulations governing funeral directing  
Action: \$250 Civil Penalty and \$400 Investigation Costs
- Respondent: Anderson Funeral Home, Gallatin, TN  
Violation: False or misleading advertising  
Action: \$250 Civil Penalty
- Respondent: Appalachian Funeral Home and Cremation Services, Johnson City, TN  
Violation: Misplaced cremation authorization forms and multiple cremation authorization forms were not dated  
Action: \$250 Civil Penalty
- Respondent: Boyd Funeral Home, Ashland City, TN  
Violation: Failed to adhere to regulations concerning the right to control the disposition of the decedent's remains and the funeral establishment knew or had reason to know that the person did not have the right of disposition  
Action: \$500 Civil Penalty and \$500 Investigation Costs
- Respondent: Covenant Crematory, Chattanooga, TN

Violation: A decedent was cremated without the authorizing agent's signature on the form, used a cremation authorization form that had not been approved by the Board and did not have a funeral director's signature on it, failed to properly maintain its crematory log, failed multiple times to place a permanent identification device in an urn before placing the cremated remains in the urn, and failed to respond within the time specified after receiving notice of an open complaint

Action: \$1,500 Civil Penalty

Respondent: Hall Funeral Home, LLC, Celina, TN

Violation: Aided or abetted an unlicensed person to practice within the funeral profession, failed to obtain and maintain the latest inspection report for the crematory utilized by the funeral home, and failed to provide a description of the merchandise purchased and the reason for embalming on contracts

Action: \$750 Civil Penalty

Respondent: Legacy Funeral Services, A/K/A Legacy Funeral & Cremation Services, Englewood, Colorado

Violation: Unlawfully held out to the public that this establishment is a funeral director or engaged in a practice as defined in Tennessee rules and regulations, engaged in the business of funeral directing without first being licensed with the State Board, unlawful unlicensed operation of a funeral establishment, and violated Tennessee rules and regulations governing funeral directing

Action: \$8,000 Civil Penalty and \$478 Hearing Costs

Respondent: M. J. Edwards Whitehaven Funeral Chapel, Memphis, TN

Violation: Guilty of immoral or unprofessional conduct (lost the body of an infant who was in the funeral establishment's care)

Action: \$1,000 Civil Penalty

Respondent: N. H. Owens & Son Funeral Home, Memphis, TN

Violation: Funeral establishment's website listed unlicensed individuals as morticians that either gave or tended to give the impression that the persons were licensed or entitled to practice as funeral directing or embalming

Action: \$250 Civil Penalty

Respondent: Virgil E. Parham, III, Springfield, TN

Violation: Engaged in the practice of funeral directing and embalming and served as an establishment manager while funeral director and embalmer licenses were expired

Action: \$500 Civil Penalty

Respondent: Smart Cremation, Memphis, TN  
Violation: Engaged in the operation of a funeral establishment on numerous occasions while establishment license was expired  
Action: \$1,950 Civil Penalty

Respondent: V. E. Parham and Son Funeral Home, Springfield, TN  
Violation: Engaged in the operation of a funeral establishment while the establishment license and the funeral director and embalmer licenses of the manager were expired, establishment unreasonably delayed the filing of a certificate of death, failed to submit records kept in the normal course of business, and establishment's price lists were not accurate or complete  
Action: \$750 Civil Penalty

**OPEN COMPLAINT REPORT:**

As of February 9, 2015 there were 61 open complaints.

A motion was made by David Neal to accept the Executive Director's Report.

Seconded by Anita Taylor

Adopted by voice vote

**LEGISLATIVE UPDATE:**

**SB0194 / HB0163\***

Funeral Directors and Embalmers – As introduced, clarifies that the two members of the board of funeral directors and embalmers with a minimum of five consecutive years' experience in this state immediately preceding their appointment shall be licensed as funeral directors, embalmers, or both; and provides that if the board is inspecting a crematory facility in conjunction with an application for initial licensure, change of ownership, or change of location, the authorized representative conducting the inspection for the board shall also be a certified crematory operator. – Amends TCA Title 62, Chapter 5, Part 2.

<http://www.capitol.tn.gov/Bills/109/Bill/HB0163.pdf>

**SB0320\* / HB0289**

Autopsies – As introduced, rewrites Post-Mortem Examinations Act effective January 1, 2017; requires counties to appoint a medicolegal death investigator;

terminates Tennessee medical examiner advisory council. – Amends TCA Title 4, Chapter 29, Part 2; Title 38, Chapter 7 and Title 68, Chapter 1, Part 11.

<http://www.capitol.tn.gov/Bills/109/Bill/SB0230.pdf>

### **HB0199**

Insurance Companies, Agents, Brokers, Policies – As introduced, defines funeral merchandise for prearrangement insurance policies. – Amends TCA Title 46 and Title 62, Chapter 5.

### **Website for Legislative Bill Searches:**

<http://wapp.capitol.tn.gov/apps/billsearch/BillSearchAdvanced.aspx>

### **INDIVIDUAL APPLICATION:**

**Trudy Ann Riggs  
Hendersonville, TN**

**Funeral Director/Embalmer  
Reciprocity – Alabama**

Upon motion by W. T. Patterson and seconded by David Neal, based upon application record, this individual was approved for licensure.

Adopted by voice vote

### **ESTABLISHMENT APPLICATION:**

**CREMATION SOCIETY OF TENNESSEE, LLC  
2014 ELMER POGUE DRIVE, SUITE 102  
COLUMBIA, TN 38401-7280**

Upon motion by Robert Helm and seconded by David Neal, based upon application record, the Change of Location was approved for this establishment.

Note: Board Member Jane Gray Sowell recused herself from participation in this matter.

Adopted by voice vote

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### **ADJOURN:**

A motion was made by Anita Taylor to adjourn.

Seconded by W. T. Patterson



Adopted by voice vote

The meeting was adjourned by President Robert Starkey at 12:04 p.m.

Respectfully submitted,

*Robert B. Gribble*

Robert B. Gribble, CFSP  
Executive Director