

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	
TennCare Contractual Requirements and TCA 56-32-126(b)		Clean Claims	All Claims	
AMERIGROUP Tennessee, Inc.				
Region(s): All				
All	1/31/2021	99%	99.9%	Yes
All	2/28/2021	100%	99.8%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	99%	99.8%	Yes
All	7/31/2021	100%	99.9%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2021	100%	100.0%	Yes
Dental	2/28/2021	100%	100.0%	Yes
Dental	3/31/2021	100%	100.0%	Yes
Dental	4/30/2021	100%	100.0%	Yes
Dental	5/31/2021	100%	100.0%	Yes
Dental	6/30/2021	100%	99.9%	Yes
Dental	7/31/2021	100%	100.0%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	99.9%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc.

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
