## TennCare Oversight Division of the Tennessee Department of Commerce and Insurance Prompt Pay Compliance Summary for All Processed CoverKids Claims

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

**Contractual Requirements** 

90% 30 Day 99.5% 60 Day

Claim Types

For the Month Ended Clean Claims All Claims

Compliance?

## Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids

All	1/31/2023	91%	99.4%	No
All	2/28/2023	98%	99.2%	No
All	3/31/2023	99%	99.6%	Yes
All	4/30/2023	99%	99.9%	Yes
All	5/31/2023	96%	99.8%	Yes
All	6/30/2023	92%	99.8%	Yes
All	7/31/2023	90%	99.7%	Yes
All	8/31/2023	93%	99.9%	Yes
All	9/30/2023	94%	99.9%	Yes
All	10/31/2023	95%	99.9%	Yes
All	11/30/2023	95%	100.0%	Yes
All	12/31/2023	96%	99.7%	Yes
All	1/31/2024	92%	99.5%	Yes
All	2/29/2024	97%	100.0%	Yes

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**Contractual Requirements** 

90% 30 Day 99.5% 60 Day

Claim Types

For the Month Ended Clean Claims All Claims

Compliance?

DentaQuest USA Insurance Co. Inc. - CoverKids

Dental	1/31/2023	100%	100.0%	Yes	
Dental	2/28/2023	100%	100.0%	Yes	
Dental	3/31/2023	100%	100.0%	Yes	
Dental	4/30/2023	100%	100.0%	Yes	
Dental	5/31/2023	99%	100.0%	Yes	
Dental	6/30/2023	100%	100.0%	Yes	
Dental	7/31/2023	100%	100.0%	Yes	
Dental	8/31/2023	100%	100.0%	Yes	
Dental	9/30/2023	100%	100.0%	Yes	
Dental	10/31/2023	100%	100.0%	Yes	
Dental	11/30/2023	100%	100.0%	Yes	
Dental	12/31/2023	100%	100.0%	Yes	
Dental	1/31/2024	100%	100.0%	Yes	
Dental	2/29/2024	100%	99.9%	Yes	
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**Contractual Requirements** 

90% 30 Day 99.5% 60 Day

Claim Types

For the Month Ended Clean Claims All Claims

Compliance?

UnitedHealthcare Plans of the River Valley, Inc. - CoverKids

All	1/31/2023	100%	100.0%	Yes
All	2/28/2023	100%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	99%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes
All	6/30/2023	100%	100.0%	Yes
All	7/31/2023	100%	100.0%	Yes
All	8/31/2023	100%	100.0%	Yes
All	9/30/2023	100%	100.0%	Yes
All	10/31/2023	100%	100.0%	Yes
All	11/30/2023	100%	100.0%	Yes
All	12/31/2023	100%	100.0%	Yes
All	1/31/2024	98%	100.0%	Yes
All	2/29/2024	98%	100.0%	Yes

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

**Contractual Requirements** 

90% 30 Day 99.5% 60 Day

Claim Types

For the Month Ended Clean Claims All Claims

Compliance?

Volunteer State Health Plan, Inc. - CoverKids

All	1/31/2023	99%	99.9%	Yes	
All	2/28/2023	99%	100.0%	Yes	
All	3/31/2023	100%	100.0%	Yes	
All	4/30/2023	100%	100.0%	Yes	
All	5/31/2023	100%	100.0%	Yes	
All	6/30/2023	99%	100.0%	Yes	
All	7/31/2023	99%	100.0%	Yes	
All	8/31/2023	100%	100.0%	Yes	
All	9/30/2023	100%	100.0%	Yes	
All	10/31/2023	100%	100.0%	Yes	
All	11/30/2023	100%	100.0%	Yes	
All	12/31/2023	99%	100.0%	Yes	
All	1/31/2024	98%	99.7%	Yes	
All	2/29/2024	97%	98.4%	No	