TennCare Oversight Division of the Tennessee Department of Commerce and Insurance Prompt Pay Compliance Summary for Processed CoverKids Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by the organization.

Contractual Requirements

90%

30 Day

99.5% 60 Day

Claim Types

For the Month Ended Clean Claims

e. Inc CoverKids			
,			
1/31/2021	100%	100.0%	Yes
2/28/2021	100%	100.0%	Yes
3/31/2021	100%	100.0%	Yes
4/30/2021	100%	100.0%	Yes
5/31/2021	100%	100.0%	Yes
6/30/2021	100%	100.0%	Yes
7/31/2021	100%	100.0%	Yes
8/31/2021	100%	100.0%	Yes
9/30/2021	100%	100.0%	Yes
10/31/2021	100%	100.0%	Yes
11/30/2021	100%	100.0%	Yes
12/31/2021	99%	99.5%	Yes
1/31/2022	100%	100.0%	Yes
2/28/2022	100%	100.0%	Yes
3/31/2022	100%	100.0%	Yes
4/30/2022	100%	100.0%	Yes
5/31/2022	100%	100.0%	Yes
6/30/2022	100%	100.0%	Yes
7/31/2022	100%	100.0%	Yes
8/31/2022	100%	100.0%	Yes
9/30/2022	100%	100.0%	Yes
10/31/2022	99%	99.5%	Yes
11/30/2022	100%	100.0%	Yes
12/31/2022	100%	100.0%	Yes
	2/28/2021 3/31/2021 4/30/2021 5/31/2021 6/30/2021 7/31/2021 8/31/2021 10/31/2021 11/30/2021 11/30/2022 4/30/2022 5/31/2022 8/31/2022 9/30/2022 10/31/2022 11/30/2022	1/31/2021 100% 2/28/2021 100% 3/31/2021 100% 4/30/2021 100% 5/31/2021 100% 6/30/2021 100% 7/31/2021 100% 8/31/2021 100% 9/30/2021 100% 10/31/2021 100% 11/30/2021 100% 12/31/2021 100% 12/31/2021 100% 2/28/2022 100% 3/31/2022 100% 5/31/2022 100% 6/30/2022 100% 8/31/2022 100% 8/31/2022 100% 9/30/2022 100% 10/31/2022 100% 10/31/2022 100% 9/30/2022 100% 10/31/2022 100% 10/31/2022 100%	1/31/2021 100% 100.0% 2/28/2021 100% 100.0% 3/31/2021 100% 100.0% 4/30/2021 100% 100.0% 5/31/2021 100% 100.0% 6/30/2021 100% 100.0% 7/31/2021 100% 100.0% 8/31/2021 100% 100.0% 9/30/2021 100% 100.0% 10/31/2021 100% 100.0% 11/30/2021 100% 100.0% 12/31/2021 99% 99.5% 1/31/2022 100% 100.0% 2/28/2022 100% 100.0% 3/31/2022 100% 100.0% 4/30/2022 100% 100.0% 5/31/2022 100% 100.0% 8/31/2022 100% 100.0% 8/31/2022 100% 100.0% 9/30/2022 100% 100.0% 10/31/2022 100% 100.0% 10/31/2022 100% 100.0% 10/31/2022 100% 100.0%

Contractual Requirements

90% 30 Day

99.5% 60 Day

Claim Types

For the Month Ended Clean Claims

AMERIGROUP Tennesse Processor Affiliate	e, Inc CoverKids			
Medical	1/31/2021	100%	100.0%	Yes
Medical	2/28/2021	100%	100.0%	Yes
Medical	3/31/2021	100%	100.0%	Yes
Medical	4/30/2021	100%	100.0%	Yes
Medical	5/31/2021	99%	99.9%	Yes
Medical	6/30/2021	99%	99.9%	Yes
Medical	7/31/2021	99%	99.9%	Yes
Medical	8/31/2021	98%	99.7%	Yes
Medical	9/30/2021	98%	99.8%	Yes
Medical	10/31/2021	100%	99.8%	Yes
Medical	11/30/2021	100%	99.9%	Yes
Medical	12/31/2021	99%	99.6%	Yes
Medical	1/31/2022	99%	99.7%	Yes
Medical	2/28/2022	100%	99.9%	Yes
Medical	3/31/2022	100%	99.8%	Yes
Medical	4/30/2022	99%	99.6%	Yes
Medical	5/31/2022	100%	99.9%	Yes
Medical	6/30/2022	100%	99.9%	Yes
Medical	7/31/2022	99%	99.5%	Yes
Medical	8/31/2022	100%	99.9%	Yes
Medical	9/30/2022	97%	98.1%	No
Medical	10/31/2022	99%	99.5%	Yes
Medical	11/30/2022	98%	99.7%	Yes
Medical	12/31/2022	93%	94.8%	No

Contractual Requirements

90% 30 Day **99.5%** 60 Day

Claim Types

For the Month Ended Clean Claims

DentaQuest USA Insura	ance Co. Inc Cover	Kids		
Dental	1/31/2021	99%	99.8%	Yes
Dental	2/28/2021	100%	99.7%	Yes
Dental	3/31/2021	99%	99.9%	Yes
Dental	4/30/2021	99%	99.9%	Yes
Dental	5/31/2021	99%	99.8%	Yes
Dental	6/30/2021	98%	98.9%	No
Dental	7/31/2021	100%	99.8%	Yes
Dental	8/31/2021	100%	100.0%	Yes
Dental	9/30/2021	100%	100.0%	Yes
Dental	10/31/2021	100%	100.0%	Yes
Dental	11/30/2021	100%	100.0%	Yes
Dental	12/31/2021	100%	100.0%	Yes
Dental	1/31/2022	100%	100.0%	Yes
Dental	2/28/2022	100%	100.0%	Yes
Dental	3/31/2022	100%	100.0%	Yes
Dental	4/30/2022	100%	100.0%	Yes
Dental	5/31/2022	100%	100.0%	Yes
Dental	6/30/2022	100%	100.0%	Yes
Dental	7/31/2022	100%	100.0%	Yes
Dental	8/31/2022	100%	100.0%	Yes
Dental	9/30/2022	100%	100.0%	Yes
Dental	10/31/2022	100%	100.0%	Yes
Dental	11/30/2022	100%	100.0%	Yes
Dental	12/31/2022	100%	100.0%	Yes

Contractual Requirements

90% 30 Day **99.5%** 60 Day

Claim Types

For the Month Ended Clean Claims

UnitedHealthcare Plans of the River Valley, Inc CoverKids Processor March Vision					
Vision	1/31/2021	100%	100.0%	Yes	
Vision	2/28/2021	100%	100.0%	Yes	
Vision	3/31/2021	100%	100.0%	Yes	
Vision	4/30/2021	100%	100.0%	Yes	
Vision	5/31/2021	100%	100.0%	Yes	
Vision	6/30/2021	100%	100.0%	Yes	
Vision	7/31/2021	100%	100.0%	Yes	
Vision	8/31/2021	100%	100.0%	Yes	
Vision	9/30/2021	100%	100.0%	Yes	
Vision	10/31/2021	100%	100.0%	Yes	
Vision	11/30/2021	100%	100.0%	Yes	
Vision	12/31/2021	100%	100.0%	Yes	
Vision	1/31/2022	100%	100.0%	Yes	
Vision	2/28/2022	100%	100.0%	Yes	
Vision	3/31/2022	100%	100.0%	Yes	
Vision	4/30/2022	100%	100.0%	Yes	
Vision	5/31/2022	100%	100.0%	Yes	
Vision	6/30/2022	100%	100.0%	Yes	
Vision	7/31/2022	100%	100.0%	Yes	
Vision	8/31/2022	100%	100.0%	Yes	
Vision	9/30/2022	100%	100.0%	Yes	
Vision	10/31/2022	100%	100.0%	Yes	
Vision	11/30/2022	100%	100.0%	Yes	
Vision	12/31/2022	100%	100.0%	Yes	

Contractual Requirements

90% 30 Day

99.5% 60 Day

Claim Types

For the Month Ended Clean Claims

Medical	1/31/2021	100%	100.0%	Yes
Medical	2/28/2021	99%	100.0%	Yes
Medical	3/31/2021	100%	100.0%	Yes
Medical	4/30/2021	100%	100.0%	Yes
Medical	5/31/2021	100%	100.0%	Yes
Medical	6/30/2021	100%	100.0%	Yes
Medical	7/31/2021	100%	100.0%	Yes
Medical	8/31/2021	100%	100.0%	Yes
Medical	9/30/2021	100%	100.0%	Yes
Medical	10/31/2021	100%	100.0%	Yes
Medical	11/30/2021	100%	100.0%	Yes
Medical	12/31/2021	100%	100.0%	Yes
Medical	1/31/2022	99%	100.0%	Yes
Medical	2/28/2022	100%	100.0%	Yes
Medical	3/31/2022	100%	100.0%	Yes
Medical	4/30/2022	100%	100.0%	Yes
Medical	5/31/2022	100%	99.3%	No
Medical	6/30/2022	100%	100.0%	Yes
Medical	7/31/2022	100%	100.0%	Yes
Medical	8/31/2022	100%	100.0%	Yes
Medical	9/30/2022	100%	100.0%	Yes
Medical	10/31/2022	100%	100.0%	Yes
Medical	11/30/2022	100%	100.0%	Yes
	12/31/2022		100.0%	

Contractual Requirements

90%

30 Day

99.5% 60 Day

Claim Types

For the Month Ended Clean Claims

Volunteer State Health Processor Affiliate	n Plan, Inc CoverKids	5		
All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	99%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes
All	11/30/2021	100%	100.0%	Yes
All	12/31/2021	99%	100.0%	Yes
All	1/31/2022	100%	100.0%	Yes
All	2/28/2022	100%	99.9%	Yes
All	3/31/2022	100%	100.0%	Yes
All	4/30/2022	99%	100.0%	Yes
All	5/31/2022	100%	99.9%	Yes
All	6/30/2022	100%	100.0%	Yes
All	7/31/2022	100%	100.0%	Yes
All	8/31/2022	100%	100.0%	Yes
All	9/30/2022	99%	100.0%	Yes
All	10/31/2022	100%	100.0%	Yes
All	11/30/2022	99%	100.0%	Yes
All	12/31/2022	99%	100.0%	Yes