TennCare Oversight Division of the Department of Commerce & Insurance

Prompt Pay Compliance for Processed TennCare Pharmacy Claims

Company: Magellan Behavioral Health Services, LLC (MBHS)

Section A.2.2.1.c. of the contract between TennCare and MBHS Corporation states:

The Contractor shall pay within fifteen (15) calendar days of receipt one hundred percent (100%) of all clean claims submitted by network and non-network pharmacy providers through POS and batch electronic claims submission.

For the Month Ended	Processed Within Fifteen Days	Compliance	
1/31/2015	100%	Yes	
2/28/2015	100%	Yes	
3/31/2015	100%	Yes	
4/30/2015	100%	Yes	
5/31/2015	100%	Yes	
6/30/2015	100%	Yes	
7/31/2015	100%	Yes	
8/31/2015	100%	Yes	
9/30/2015	100%	Yes	
10/31/2015	100%	Yes	
11/30/2015	100%	Yes	
12/31/2015	100%	Yes	
1/31/2016	100%	Yes	
2/29/2016	100%	Yes	
3/31/2016	100%	Yes	
4/30/2016	100%	Yes	
5/31/2016	100%	Yes	
6/30/2016	100%	Yes	
7/31/2016	100%	Yes	
8/31/2016	100%	Yes	
9/30/2016	100%	Yes	
10/31/2016	100%	Yes	
11/30/2016	100%	Yes	
12/31/2016	100%	Yes	