TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)		**90%** 30 Day	**99.5%** 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

AMERIGROUP Tennessee, Inc.
Region(s): All

All	1/31/2017	99%	99.8%	**Yes**
All	2/28/2017	99%	99.9%	**Yes**
All	3/31/2017	99%	99.9%	**Yes**
All	4/30/2017	98%	99.7%	**Yes**
All	5/31/2017	100%	99.8%	**Yes**
All	6/30/2017	99%	99.9%	**Yes**
All	7/31/2017	99%	99.9%	**Yes**
All	8/31/2017	99%	99.8%	**Yes**
All	9/30/2017	99%	99.8%	**Yes**
All	10/31/2017	100%	99.9%	**Yes**
All	11/30/2017	99%	99.9%	**Yes**
All	12/31/2017	99%	99.9%	**Yes**
All	1/31/2018	98%	99.8%	**Yes**
All	2/28/2018	100%	99.9%	**Yes**
All	3/31/2018	100%	100.0%	**Yes**
All	4/30/2018	100%	100.0%	**Yes**
All	5/31/2018	100%	100.0%	**Yes**
All	6/30/2018	100%	100.0%	**Yes**
All	7/31/2018	100%	100.0%	**Yes**
All	8/31/2018	100%	100.0%	**Yes**
All	9/30/2018	100%	99.9%	**Yes**
All	10/31/2018	100%	100.0%	**Yes**
All	11/30/2018	100%	100.0%	**Yes**
All	12/31/2018	100%	100.0%	**Yes**

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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.
Region(s): All

Dental	1/31/2017	100%	100.0%	Yes
Dental	2/28/2017	100%	100.0%	Yes
Dental	3/31/2017	100%	100.0%	Yes
Dental	4/30/2017	100%	100.0%	Yes
Dental	5/31/2017	100%	100.0%	Yes
Dental	6/30/2017	100%	100.0%	Yes
Dental	7/31/2017	100%	100.0%	Yes
Dental	8/31/2017	100%	100.0%	Yes
Dental	9/30/2017	100%	100.0%	Yes
Dental	10/31/2017	100%	100.0%	Yes
Dental	11/30/2017	100%	100.0%	Yes
Dental	12/31/2017	100%	100.0%	Yes
Dental	1/31/2018	100%	100.0%	Yes
Dental	2/28/2018	100%	100.0%	Yes
Dental	3/31/2018	100%	100.0%	Yes
Dental	4/30/2018	100%	100.0%	Yes
Dental	5/31/2018	100%	100.0%	Yes
Dental	6/30/2018	100%	99.9%	Yes
Dental	7/31/2018	99%	100.0%	Yes
Dental	8/31/2018	100%	100.0%	Yes
Dental	9/30/2018	100%	100.0%	Yes
Dental	10/31/2018	100%	100.0%	Yes
Dental	11/30/2018	100%	100.0%	Yes
Dental	12/31/2018	100%	100.0%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.
  Region(s): All

All	1/31/2017	98%	100.0%	**Yes**
All	2/28/2017	100%	100.0%	**Yes**
All	3/31/2017	100%	100.0%	**Yes**
All	4/30/2017	100%	100.0%	**Yes**
All	5/31/2017	100%	100.0%	**Yes**
All	6/30/2017	100%	100.0%	**Yes**
All	7/31/2017	100%	100.0%	**Yes**
All	8/31/2017	100%	100.0%	**Yes**
All	9/30/2017	100%	100.0%	**Yes**
All	10/31/2017	100%	100.0%	**Yes**
All	11/30/2017	99%	100.0%	**Yes**
All	12/31/2017	98%	99.9%	**Yes**
All	1/31/2018	99%	99.8%	**Yes**
All	2/28/2018	100%	99.9%	**Yes**
All	3/31/2018	100%	99.8%	**Yes**
All	4/30/2018	100%	99.9%	**Yes**
All	5/31/2018	100%	100.0%	**Yes**
All	6/30/2018	98%	98.9%	**No**
All	7/31/2018	100%	99.8%	**Yes**
All	8/31/2018	100%	100.0%	**Yes**
All	9/30/2018	100%	100.0%	**Yes**
All	10/31/2018	100%	99.9%	**Yes**
All	11/30/2018	100%	100.0%	**Yes**
All	12/31/2018	100%	100.0%	**Yes**

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TennCare Contractual Requirements and TCA 56-32-126(b)		**90%** 30 Day	**99.5%** 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc.
Region(s): All

All	1/31/2017	99%	100.0%	**Yes**
All	2/28/2017	100%	100.0%	**Yes**
All	3/31/2017	100%	100.0%	**Yes**
All	4/30/2017	99%	100.0%	**Yes**
All	5/31/2017	99%	100.0%	**Yes**
All	6/30/2017	99%	100.0%	**Yes**
All	7/31/2017	99%	99.9%	**Yes**
All	8/31/2017	99%	100.0%	**Yes**
All	9/30/2017	99%	100.0%	**Yes**
All	10/31/2017	100%	100.0%	**Yes**
All	11/30/2017	100%	100.0%	**Yes**
All	12/31/2017	95%	99.9%	**Yes**
All	1/31/2018	92%	99.7%	**Yes**
All	2/28/2018	98%	99.8%	**Yes**
All	3/31/2018	95%	99.6%	**Yes**
All	4/30/2018	91%	99.6%	**Yes**
All	5/31/2018	99%	99.7%	**Yes**
All	6/30/2018	97%	99.7%	**Yes**
All	7/31/2018	96%	99.8%	**Yes**
All	8/31/2018	97%	99.7%	**Yes**
All	9/30/2018	99%	99.7%	**Yes**
All	10/31/2018	99%	99.6%	**Yes**
All	11/30/2018	98%	99.9%	**Yes**
All	12/31/2018	99%	100.0%	**Yes**