

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			Clean Claims	All Claims	
AMERIGROUP Tennessee, Inc.					
Region(s): All					
All		1/31/2017	99%	99.8%	Yes
All		2/28/2017	99%	99.9%	Yes
All		3/31/2017	99%	99.9%	Yes
All		4/30/2017	98%	99.7%	Yes
All		5/31/2017	100%	99.8%	Yes
All		6/30/2017	99%	99.9%	Yes
All		7/31/2017	99%	99.9%	Yes
All		8/31/2017	99%	99.8%	Yes
All		9/30/2017	99%	99.8%	Yes
All		10/31/2017	100%	99.9%	Yes
All		11/30/2017	99%	99.9%	Yes
All		12/31/2017	99%	99.9%	Yes
All		1/31/2018	98%	99.8%	Yes
All		2/28/2018	100%	99.9%	Yes
All		3/31/2018	100%	100.0%	Yes
All		4/30/2018	100%	100.0%	Yes
All		5/31/2018	100%	100.0%	Yes
All		6/30/2018	100%	100.0%	Yes
All		7/31/2018	100%	100.0%	Yes
All		8/31/2018	100%	100.0%	Yes
All		9/30/2018	100%	99.9%	Yes
All		10/31/2018	100%	100.0%	Yes
All		11/30/2018	100%	100.0%	Yes
All		12/31/2018	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	
Claim Types				

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2017	100%	100.0%	Yes
Dental	2/28/2017	100%	100.0%	Yes
Dental	3/31/2017	100%	100.0%	Yes
Dental	4/30/2017	100%	100.0%	Yes
Dental	5/31/2017	100%	100.0%	Yes
Dental	6/30/2017	100%	100.0%	Yes
Dental	7/31/2017	100%	100.0%	Yes
Dental	8/31/2017	100%	100.0%	Yes
Dental	9/30/2017	100%	100.0%	Yes
Dental	10/31/2017	100%	100.0%	Yes
Dental	11/30/2017	100%	100.0%	Yes
Dental	12/31/2017	100%	100.0%	Yes
Dental	1/31/2018	100%	100.0%	Yes
Dental	2/28/2018	100%	100.0%	Yes
Dental	3/31/2018	100%	100.0%	Yes
Dental	4/30/2018	100%	100.0%	Yes
Dental	5/31/2018	100%	100.0%	Yes
Dental	6/30/2018	100%	99.9%	Yes
Dental	7/31/2018	99%	100.0%	Yes
Dental	8/31/2018	100%	100.0%	Yes
Dental	9/30/2018	100%	100.0%	Yes
Dental	10/31/2018	100%	100.0%	Yes
Dental	11/30/2018	100%	100.0%	Yes
Dental	12/31/2018	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

Claim Types	For the Month Ended	90%	99.5%	Compliance?
		30 Day	60 Day	
TennCare Contractual Requirements and TCA 56-32-126(b)				

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2017	98%	100.0%	Yes
All	2/28/2017	100%	100.0%	Yes
All	3/31/2017	100%	100.0%	Yes
All	4/30/2017	100%	100.0%	Yes
All	5/31/2017	100%	100.0%	Yes
All	6/30/2017	100%	100.0%	Yes
All	7/31/2017	100%	100.0%	Yes
All	8/31/2017	100%	100.0%	Yes
All	9/30/2017	100%	100.0%	Yes
All	10/31/2017	100%	100.0%	Yes
All	11/30/2017	99%	100.0%	Yes
All	12/31/2017	98%	99.9%	Yes
All	1/31/2018	99%	99.8%	Yes
All	2/28/2018	100%	99.9%	Yes
All	3/31/2018	100%	99.8%	Yes
All	4/30/2018	100%	99.9%	Yes
All	5/31/2018	100%	100.0%	Yes
All	6/30/2018	98%	98.9%	No
All	7/31/2018	100%	99.8%	Yes
All	8/31/2018	100%	100.0%	Yes
All	9/30/2018	100%	100.0%	Yes
All	10/31/2018	100%	99.9%	Yes
All	11/30/2018	100%	100.0%	Yes
All	12/31/2018	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	Compliance?	
			Claim Types	For the Month Ended

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2017	99%	100.0%	Yes
All	2/28/2017	100%	100.0%	Yes
All	3/31/2017	100%	100.0%	Yes
All	4/30/2017	99%	100.0%	Yes
All	5/31/2017	99%	100.0%	Yes
All	6/30/2017	99%	100.0%	Yes
All	7/31/2017	99%	99.9%	Yes
All	8/31/2017	99%	100.0%	Yes
All	9/30/2017	99%	100.0%	Yes
All	10/31/2017	100%	100.0%	Yes
All	11/30/2017	100%	100.0%	Yes
All	12/31/2017	95%	99.9%	Yes
All	1/31/2018	92%	99.7%	Yes
All	2/28/2018	98%	99.7%	Yes
All	3/31/2018	95%	99.6%	Yes
All	4/30/2018	91%	99.6%	Yes
All	5/31/2018	99%	99.7%	Yes
All	6/30/2018	97%	99.7%	Yes
All	7/31/2018	96%	99.8%	Yes
All	8/31/2018	97%	99.7%	Yes
All	9/30/2018	99%	99.7%	Yes
All	10/31/2018	99%	99.6%	Yes
All	11/30/2018	98%	99.9%	Yes
All	12/31/2018	99%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	For the Month Ended	90%	99.5%	Compliance?
		Clean Claims	All Claims	

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
All	1/31/2017	99%	100.0%	Yes
All	2/28/2017	99%	100.0%	Yes
All	3/31/2017	100%	100.0%	Yes
All	4/30/2017	99%	100.0%	Yes
All	5/31/2017	99%	100.0%	Yes
All	6/30/2017	99%	100.0%	Yes
All	7/31/2017	99%	99.9%	Yes
All	8/31/2017	98%	100.0%	Yes
All	9/30/2017	99%	100.0%	Yes
All	10/31/2017	100%	100.0%	Yes
All	11/30/2017	99%	99.9%	Yes
All	12/31/2017	96%	99.9%	Yes
All	1/31/2018	91%	99.7%	Yes
All	2/28/2018	98%	99.8%	Yes
All	3/31/2018	96%	99.7%	Yes
All	4/30/2018	90%	99.6%	Yes
All	5/31/2018	99%	99.8%	Yes
All	6/30/2018	98%	99.7%	Yes
All	7/31/2018	96%	99.8%	Yes
All	8/31/2018	97%	99.8%	Yes
All	9/30/2018	99%	99.8%	Yes
All	10/31/2018	99%	99.7%	Yes
All	11/30/2018	99%	99.9%	Yes
All	12/31/2018	99%	100.0%	Yes