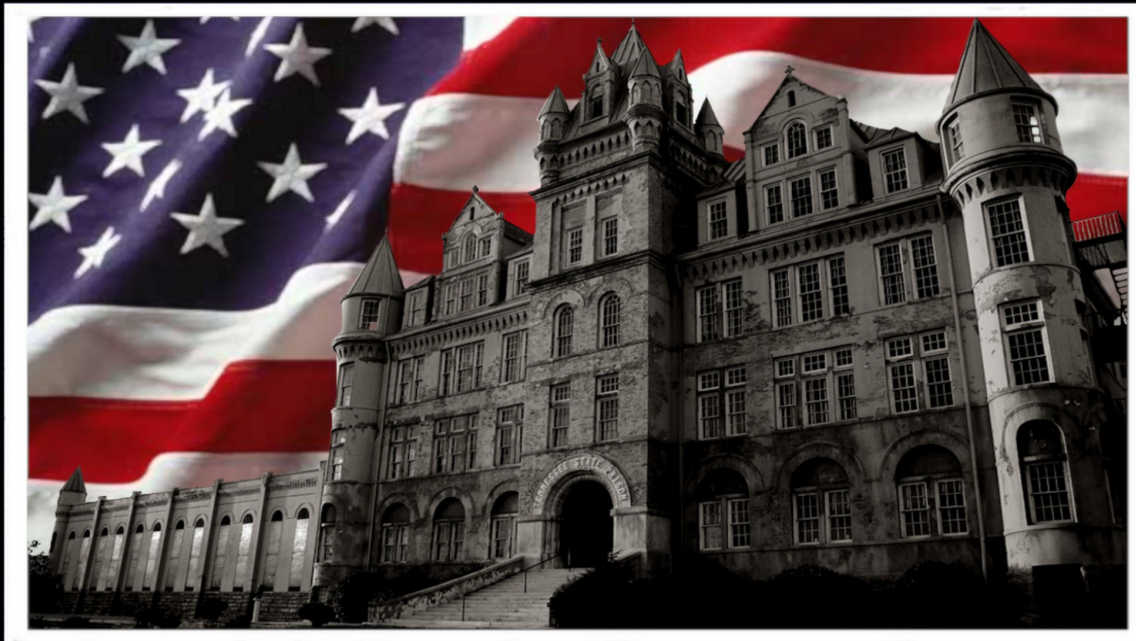




TENNESSEE DEPARTMENT OF CORRECTION

FY 2011-2012 ANNUAL REPORT



TEAMWORK

...at the end of the day, only the TEAM can claim the victory for operating safe and secure prisons and providing effective community supervision.

TENNESSEE DEPARTMENT OF CORRECTION ANNUAL REPORT

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OUR MISSION

To operate safe and secure prisons that enhance public safety through the incarceration and rehabilitation of felony offenders within the State of Tennessee.

OUR VISION

The Department will maintain a standard of excellence in security and corrections through:

- Professional development of its employees.
- Operations enhanced by technology and best practices.
- Opportunities for offender rehabilitation to reduce recidivism.

OUR VALUES

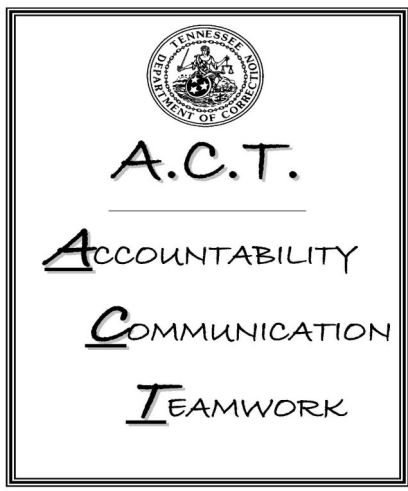
- Responsibility and accountability to the citizens of Tennessee.
- Commitment to fair and ethical treatment of convicted felons.
- Respect for fellow employees.
- Integrity in both external and internal relationships.

Pursuant to the State of Tennessee's policy on nondiscrimination, the Department of Correction does not discriminate on the basis of race, gender, religion, color, national or ethnic origin, age, pregnancy, creed, disability, or veteran's status in its policies, or in the admission of or access to, or treatment or employment in, its programs, services, or activities.

Equal Employment Opportunity/Affirmative Action inquiries or complaints should be directed to the Department of Correction, EEO/AA Coordinator, Human Resources Office, 3rd Floor Rachel Jackson Building, 320 Sixth Avenue North, Nashville, TN 37243-0465, Telephone 615-741-1000 ext. 8026 or TDD (for persons with hearing impairments), 615-532-4423.

ADA inquiries or complaints should be directed to the Department of Correction, Human Resources Office, 3rd Floor Rachel Jackson Building, 320 Sixth Avenue North, Nashville, TN 37243-0465, Telephone 615-741-1000 ext. 8026 or TDD (for persons with hearing impairments), 615-532-4423.

COMMISSIONER'S LETTER



The Department of Correction is taking important steps that are in keeping with our mission to operate safe and secure prisons while providing rehabilitative opportunities to the offenders that we house. The steps include enhanced security measures, improved program delivery, and creating a consistent manner of managing offenders from admission to community supervision. Incorporating these steps in to our agency will lower return rates and increase offenders' future contributions to their communities. Additionally, we are conscientiously working to eliminate organizational inefficiencies and duplication to ensure that resources are wisely spent. Here are some of this year's accomplishments:

- Obtained national accreditation by the American Correctional Association (ACA) for all 14 prisons, Central Office, Training Academy, and the Chattanooga Release Center
- Established quarterly facility inspections
- Adopted Customer Focused Government as an accountability measurement system
- Reorganized central office divisions
- Created new curriculum for staff working with mentally ill offenders
- Partnered with colleges and universities to further the education of our employees
- Supported the passage of legislation to transfer adult offender community supervision from the Board of Parole and Probation to the Department of Correction.

With the realignment of adult offender community services under the jurisdiction of the Department of Correction, we will continue to maintain the highest standards while moving our agency forward along the path to becoming a national leader. We look forward to beginning the new fiscal year by continuing our mission of operating safe and secure prisons and also providing effective community supervision. Thank you for your continued support.

EXECUTIVE LEADERSHIP TEAM



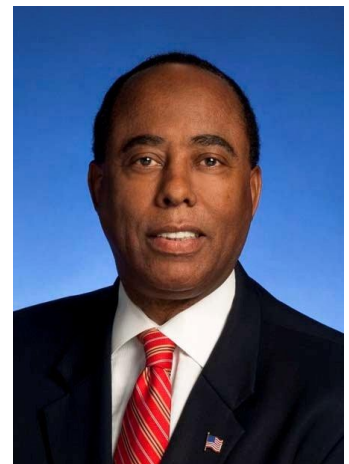
Derrick D. Schofield

Commissioner

The Commissioner of the Department, Derrick D. Schofield, is ultimately responsible for all of the Department's operations. Reporting directly to the Commissioner are the Deputy Commissioner/Chief of Staff; Deputy Commissioner/Administration; Deputy Commissioner/Operations; General Counsel; Assistant to the Commissioner for Legislation; Director of Investigation and Compliance; Communications Officer; and the Decision Support Director/Board Liaison.

Deputy Commissioner/Chief of Staff

Deputy Commissioner Chuck Taylor functions as the Chief of Staff for the Department . Reporting directly to the Deputy Commissioner/Chief of Staff are the Director of Organizational Development; Director of Human Resources; and the Policy Development and Organizational Manager.



Chuck Taylor



Catherine Posey

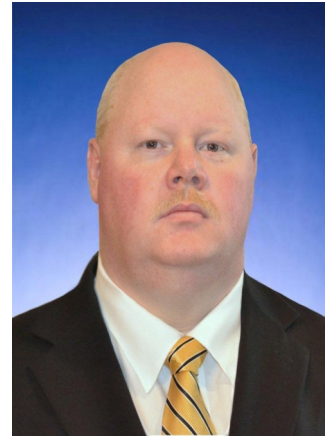
Deputy Commissioner, Administrative Services

Catherine Posey, Deputy Commissioner of Administrative Services is responsible for a variety of administrative support and budgetary functions. This division handles budget preparation, fiscal administration, payments to local jails, contract management, and administration of the food services program. Reporting directly to the Deputy Commissioner are the Director of Budget/Fiscal, Director of Information Services, Director of Facilities/Planning/Construction, and the Director of Facilities Management/Maintenance.

EXECUTIVE LEADERSHIP TEAM

Deputy Commissioner, Operations

Jason Woodall, the Deputy Commissioner of Operations, is responsible for the day-to-day operation of the institutions. Reporting directly to the Deputy Commissioner are facility Wardens; the Assistant Commissioner of Rehabilitative Services; Director of Offender Administration; three regional Correctional Administrators; and three liaisons for privately managed facilities. The staff of these areas provide overall support to Central Office and the facilities.



Jason Woodall



William Gupton

Assistant Commissioner, Rehabilitative Services

William Gupton, the Assistant Commissioner of Rehabilitative Services, is responsible for the provision and supervision of inmate support programs and services and re-entry collaboratives. Reporting directly to the Assistant Commissioner are an Executive Assistant/Director of Risk Reduction Services, Director of Victim Services, and Director of Clinical Services.

TDOC Essentials for Leadership

Character

Confidence

Commitment

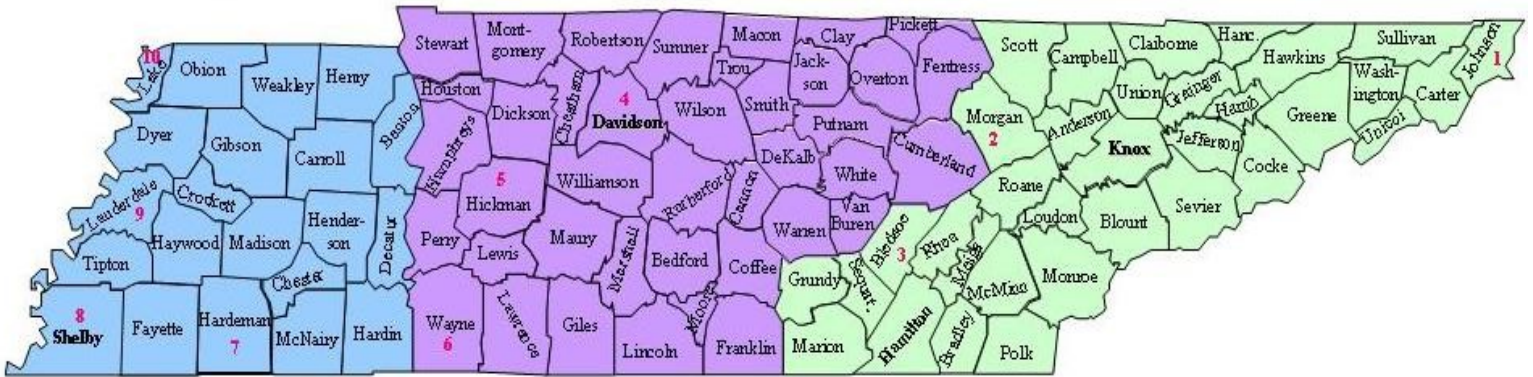
Capability

BUDGET

TDOC - FY12 Budget	
Salaries & Wages	\$180,304,800
Benefits	86,360,700
Travel	2,051,500
Printing	614,200
Utilities & Fuel	19,795,200
Communication	528,400
Maintenance Expenses	4,450,100
Supplies	40,335,900
Rentals & Risk Management	7,001,800
Motor Vehicle Operations	454,000
Inmate Pay & Awards	5,439,800
Payments to Local Governments	136,789,700
Inventory	7,677,000
Equipment	1,222,400
Training	93,800
Prof. Services by State Agencies	15,101,700
Correctional Release Centers	1,918,800
Professional Services	83,856,900
Privately Operated Facilities	97,916,000
Sentencing Act Account	49,380,000
FY12 Total	\$741,292,700



OUR FACILITIES

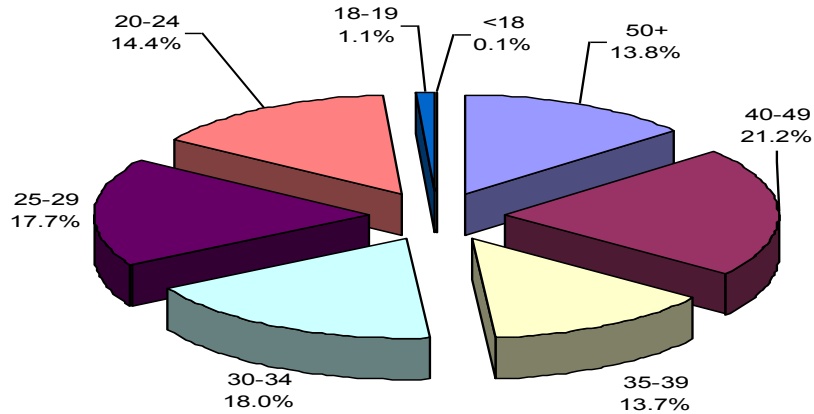


County	Facility	Security Designation
1. Johnson	Northeast Correctional Complex	Maximum
2. Morgan	Morgan County Correctional Complex	Maximum
3. Bledsoe	Southeastern Tennessee State Regional Correctional Facility	Close
4. Davidson	Charles Bass Correctional Complex	Close
	DeBerry Special Needs Facility	Maximum
	Riverbend Maximum Security Institution	Maximum
	Tennessee Prison for Women	Maximum
5. Hickman	Turney Center Industrial Complex	Close
6. Wayne	South Central Correctional Facility	Close
7. Hardeman	Hardeman County Correctional Facility	Medium
	Whiteville Correctional Facility	Medium
8. Shelby	Mark Luttrell Correctional Center	Close
9. Lauderdale	West Tennessee State Penitentiary	Maximum
10. Lake	Northwest Correctional Complex	Close

Custody Level	Number of Offenders	Percent of Total
Maximum	562	2.8%
Close	929	4.6%
Medium	14,892	74.2%
Minimum	3,384	16.9%
Unclassified	312	1.6%
TOTAL	20,079	100.0%

OFFENDER DEMOGRAPHICS

**Felony Inmate Population by Age
(Systemwide)
June 30, 2012**



**Felony Inmate Population
by Sex and Race
(Systemwide)
June 30, 2012**



MAJOR OFFENSE TYPES	<u>Person</u> 10,877	<u>Property</u> 9,901	<u>Societal</u> 6,562	<u>Other</u> 2,811			
	Murder	Kidnapping	Sex Offenses	Aggravated Assault	Burglary	Aggravated Robbery	Drug Offenses
Number of Inmates	3,988	297	3,100	3,357	3,439	2,982	6,181
Average Sentence Length (yrs)	28.3	20.2	22.6	13.1	7.4	16.8	9.7

For more information about the offender population, see the Statistical Abstract at

www.tn.gov/correction/planning/planning.html

REHABILITATIVE PROGRAMS AND SERVICES

Research indicates that evidence-based programs are best suited to address an offender's risk of reoffending. Providing offenders with the opportunity to overcome addictions, obtain their GED or vocational certificate, increase job skills, and access health and mental health services, are essential to improving offender outcomes and increasing public safety.

Risk Reduction Services

Risk Reduction Services, formed in April 2012, is a new unit within Rehabilitative Services that is tasked with reducing recidivism through the following evidence-based programs and services:

- Risk /Needs Assessment
- Education
- Reentry Services
- Inmate Jobs
- Housing
- Volunteer and Religious Services



The Next Door
Chattanooga Release
Center

Victim Services

The Tennessee Department of Correction is committed to providing quality services to victims of crime. TDOC is legally mandated to keep victims, family members of victims, and interested parties informed of offender hearing dates, release dates, escapes, and certain movements. In addition to notifications, TDOC provides Victim Impact classes to offenders in an effort to increase an offender's understanding of the impact of crime upon victims.

TDOC has recently implemented a Victim Offender Dialogue (VOD) program. VOD is a structured, face-to-face dialogue conducted between a victim/survivor and an offender. VOD is initiated by victims, and provides an opportunity to express to offenders the full impact the crime has had on their lives and to ask questions that only offenders can answer. VOD provides victims with an opportunity for healing and closure and provides offenders with an opportunity to express remorse and take responsibility for their behavior. Two cases have been initiated this fiscal year.

FY 2011-2012 Accomplishments

- Awarded 677 gold, silver, and bronze Career Readiness Certificates.
- Awarded 640 GED and 3,676 vocational certificates.
- The Chattanooga Release Center successfully achieved accreditation through the American Correctional Association (ACA).
- Partnered with Nashville State Community College to initiate a post-secondary program at the Charles Bass Correctional Complex.
- Implemented a new evidence-based program for juveniles under the age of 18 who have been convicted as adults.
- Rehabilitative Services was reorganized to include Clinical Services, Risk Reduction Services, and Victim Services.

Clinical Services

In 2012, the Office of Clinical Services began operating under the leadership of the Director of Clinical Services. This office combines the oversight of medical, dental, and mental health services and substance abuse programming for over 20,000 inmates for a model of care that promotes a "whole patient" approach to providing health care services. The Office of Clinical Services is committed to accomplishing a mission to operate safe and secure prisons by providing quality healthcare in the most efficient, cost effective, and ethical manner possible to its inmates, while protecting the public health interest of the citizens of Tennessee. Upon intake into our prison system, all offenders receive extensive medical, mental health and dental screening and testing to identify their health status and treatment needs.

A contract was awarded for comprehensive mental health services, and a new Level of Care system was implemented. Using this system, an inmate's need for mental health services will be based on their ability to function in general population and a level of care will be assigned in the form of a numerical ranking that denotes his/her level of functioning. There is also a new curriculum for staff working with these inmates.

TRANSFER OF FIELD SERVICES

Legislation has been enacted to provide for a seamless system of adult felon offender supervision under one agency. The supervision of probation and parole offenders, as well as Community Corrections, will transfer from the Board of Parole and Probation to the Department of Correction on July 1, 2012. The Board of Parole and its hearing officers will continue as an autonomous entity.

The transfer of field services to the Department of Correction is in accordance with national best practices and will allow for the elimination of duplicative services. The reallocation of resources for seamless supervision under one agency will enhance our ability to ensure public safety. We look forward to working together to bring about this transformation in our state's criminal justice structure.

Important Dates

April 11, 2012:

Transfer Legislation Signed

April 30, 2012:

Joint Planning Review Completed

June 19–25, 2012

Regional town hall meetings

June 27-28, 2012

Transferring Staff Orientations

July 1, 2012

Legislation Effective Date

Edison Accounting Transfers



YEAR IN REVIEW

Safe and Secure Prisons

Successfully maintained ACA accreditation receiving a score of 100% on mandatory standards and 98% or better on non-mandatory standards.

Standardized and implemented institutional checkpoint procedures.

Utilized advanced technology for the detection of cell phones.

Conducted complete inventories of the institutional armories.

Deployed cell phone detection canines.



Staff Development

Graduated 1,702 personnel from basic training programs.

Through our agreement with the Tennessee Board of Regents' Tennessee Technology Centers state-wide, we were able to launch two new employee development initiatives: Dietary Manager Certification Training for food services personnel and Advanced Electronic Locksmith School.

Through the Academy's arrangement with Bethel University's College of Criminal Justice, each Basic Correctional Officer Training class's top achiever is awarded an academic scholarship in the amount of \$5,000 for pursuit of a bachelor's or master's degree in Criminal Justice (initiated November 2011).

Services

Provided over 587,000 hours of inmate labor for local governments and community-based organizations valued at almost \$4,256,000.

Employee charitable contributions including American Lung Association, Tennessee Employees Charitable Campaign, and Big Brothers Big Sisters, totaling over \$20,000.



CONTACT US



For more information about the offender population, see the Statistical Abstract at

www.tn.gov/correction/planning/planning.html

For additional TDOC updates, please visit us at:

Internet: <http://www.tn.gov/correction/>

Facebook: <http://www.facebook.com/TNDepartmentofCorrection>

Twitter: <https://twitter.com/#!/TNTDOC1>

YouTube: <http://www.youtube.com/user/TNTDOC1>

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