



Division of
Underground
Storage Tanks



July 2022

Tennessee Tank Talk



[Welcome](#) | [Tennessee Tank Helper](#) | [Field Office Spotlight](#)

[New Rule Resources](#) | [Additional Resources](#)

Welcome!

Welcome to the 16th edition of Tennessee Tank Talk.

By the time you receive this newsletter, it will have been over nine months since October 13, 2021. This is the effective date new rules fully went into place in Tennessee. How have compliance rates looked since then? Despite an unprecedented series of webinars, a flyer, direct communication from our staff, and this newsletter to prepare our tank owners and operators for the new rule requirements, many are continuing to be challenged especially with ongoing supply chain and workforce availability problems.

Because we're all in the same boat with shared compliance goals, we're taking the next few months to focus on the highest rate of non-compliance requirements that we have observed during our recent inspections. We'll also be highlighting tools and information sources, like the revised Standardized Inspection Manual, so that you'll have all you need at your fingertips to stay in compliance. Regulatory compliance means we prevent petroleum releases to the environment to avoid the cost of expensive cleanups which ultimately protect human health.

This Tank Talk edition focuses on the operator training requirement and how to gain A and B operator training certificates through the Tennessee Tank Helper online training application. The application can be accessed at your convenience 24/7/365.

Take a few minutes to review the information below and use the links to find out more and enroll! Be sure to provide constructive feedback to help us continually improve the tools and information sources we develop and make available.

Sincerely,

[Subscribe](#) to our email list.



Stan Boyd

Director

Tennessee Tank Helper

Underground Storage Tank Operator Training

Owners of facilities that have underground storage tanks are required to have certified operators oversee and maintain the tanks. Operators are required to take training for operation, maintenance and record-keeping requirements for underground storage tank systems. The [Tennessee Tank Helper](#) application will allow owners to designate operators and allow operators to take online training. There are three categories of operators: Class A, Class B, and Class C. Owners will be required to state the designated operators for all the owner's facilities. The designated operators using the application for training will be required to complete the training modules which are required for the facility that they are designated for. If an operator has not been designated to a facility, all training modules must be completed.

For step-by-step instructions for setting up your Tank Helper account, [click here for the Tank Operator Reference Guide](#). Here you will also find other helpful information regarding your underground storage tanks.

Please contact Division staff with any issues or problems registering, training and/or designating operators in Tennessee Tank Helper.

[Frequently Asked Questions](#)

Who is a Class A Operator?	The individual generally focuses on the statutory and regulatory requirements related to operating and maintaining the UST system.
Who is a Class B Operator?	This individual is generally responsible for field implementation of applicable UST regulatory requirements and implements day-to-day aspects of operating, maintaining, and recordkeeping for USTs at one or more facilities.
Who is a Class C Operator?	The individual is generally the first line of response to events indicating emergency conditions or responding to alarms.
Who is responsible for making designations?	The owner or owner's authorized representative makes the designations and is responsible for managing their facility designations.
Who has to have accounts in Tennessee Tank Helper?	All owners and operators must have an account with Tank Helper.
Can other states utilize Tennessee Tank Helper?	Yes. Check with your state program to see if they accept Tennessee operator training.
If Class A or Class B operator changes at a facility, how long does the facility have to update its designation status?	New operator designation must be updated within 30 days.

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Field Office Spotlight

Cookeville



Counties Served: Cannon, Clay, Cumberland, Dekalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren, White

Field Office Manager: [Mac Pointer](#) (931) 337-4172

Field Office Inspectors: Sam Addis, Stacey Clark, Sara Kenney

Remediation Case Manager: Bethanie Kirby, Stacey Clark

[Find your local field office here!](#)

New Rules Resources

[UST- New Rules Web Page](#)

[Current Tennessee UST Rules](#)

[2018 Federal Rule Change Quick Reference Guide](#)

[Tank Owner Quick Reference Guide](#)

Additional Resources

[Standardized Inspection Manual \(SIM\)](#)

[UST New Contact Information](#)

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UST Forms and Guidance

EPA -Must For USTs

TDEC Underground Storage Tanks Home Page

EPA- Underground Storage Tanks Home Page



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