



Tennessee Department of Human Services

Adult Day Services

Newsletter

Greetings from your partners at the Tennessee Department of Human Services, Adult Day Services Team!

Welcome to the Adult Day Services (ADS) Quarterly Newsletter. This newsletter shares information on topics related to your day-to-day operations as a licensed Adult Day Services (ADS) provider.

Program Spotlight: Sharon's Adult Day Center

In this segment, we learn more about services from ADS providers in Tennessee. The information below has been provided by Ms. Sharon Kelly, Owner of Sharon's Adult Day Center.



Ms. Sharon Kelly, Owner

Sharon's Adult Day Center opened its doors in Chattanooga, TN in 1997 as one of the first for-profit adult day centers in our state. For over 25 years, Sharon Kelly, RN has been the owner and CEO of the company. Within three years, Sharon outgrew her first location and acquired a larger location in Chattanooga. Seeing a need in Bradley County, a second facility opened in Cleveland, TN in 2009. Sharon's drive came from understanding the need for caregivers to have a break and be able to keep their loved one in the home. Her grandmother suffered with Alzheimer's disease, and her mother was the primary caregiver. Sharon witnessing how stressful it was for her mother to care for her grandmother was the catalyst for starting this great service in Chattanooga - a standalone Adult Day Center with the assistance of nurses and Certified Nurse Aides to provide a service the community needed. Sharon enjoys providing this much needed service and has served as the President for the Tennessee Association of Adult Day Services.



Ms. Sharon Kelly and Staff



Participants in action at Sharon's Adult Day Center

Adult Day Services Standards

The revised Adult Day Services Standards were effective **January 23, 2023**. [A summary of the amendments can be found by clicking here.](#)

Adult Day Services Town Hall Meeting

The first statewide Adult Day Services provider meeting was held virtually on February 22, 2023. The first half of the meeting was facilitated by Deloitte and focused on updates to the provider portal related to annual reports, change reports and incident and injury reports. The recording, PowerPoint and other resources related to eLicensing is located here: [Modernization Project Resources \(tn.gov\)](#)

The second half of the meeting was facilitated by the Tennessee Department of Human Services (TDHS) with an opportunity to discuss gaps in services; collaboration and strengthening partnerships. ADS providers identified the following gaps in services: lack of community awareness of ADS services; affordability of ADS services across income levels; service availability; and care coordinators lack of knowledge about adult day centers and the services they provide. Some of the ways that we can begin to close the gap and form more effective partnerships includes making the ADS newsletter more widely available and holding community informational meetings in each region.

ADS providers expressed the need for a directory of Tennessee licensed ADS providers. The Department of Human Services maintains a list of licensed ADS providers on the Adult Day Services webpage: [Adult Day Services \(tn.gov\)](#)

Tennessee Association of Adult Day Services

The Tennessee Association of Adult Day Services (TAADS) is a membership-based organization that focuses on fostering relationships and networking. ADS providers are encouraged to become members of TAADS. Visit www.taads.net for more information on membership, action plans, policy initiatives, and networking opportunities!

Do you need to report suspected abuse of a vulnerable or elderly adult?

Adult Protective Services staff investigate reports of abuse, neglect (including self-neglect) or financial exploitation of adults who are unable to protect themselves due to a physical or mental limitation. APS staff assess the need for protective services and provide services to reduce the identified risk to the adult. To report suspected abuse, call **1-888-APS-TENN** (1-888-277-8366) or report online at our secure site: <https://reportadulthood.dhs.tn.gov/>

Licensing Violations or Illegal Operations

To report suspected adult day services licensing violations or possible illegal operations call the Child and Adult Care Complaint Hotline at 1-800-462-8261 or email AdultDayServices.DHS@tn.gov.

Reminders

We will feature an existing ADS agency in the Program Spotlight section of each issue. If you wish to be featured, have ideas about potential topics or general feedback please reach out to us by email at AdultDayServices.DHS@tn.gov

Quarterly ADS Newsletters are posted at the ADS webpage of the TDHS website for your reference at <https://www.tn.gov/humanservices/adults/adult-day-services.html>.

If you have any questions, ideas or general feedback, please email us at AdultDayServices.DHS@tn.gov.



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