

## PURPOSE & VISION

The State Coordinated Community Response (CCR) is comprised of approximately 20 state agencies that meet regularly to improve the investigation, response and delivery of services to older and vulnerable adults by developing innovative and efficient approaches to protect Tennesseans.

## BENEFITS

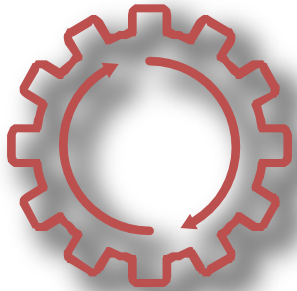
- Provides a structure for agencies to communicate, collaborate and respond to the needs of older and vulnerable adults
- Improves the effective use of limited financial and social service resources
- Affords greater attention to neglected and under-resourced issues through a community response – locally and statewide – to create solutions
- Delivers better protection to older and vulnerable adults

## OPPORTUNITY

One agency alone cannot solve the issues of older and vulnerable adult abuse and neglect. The system is fragmented which leaves gaps in care and creates duplicative, inefficient processes. Holding members accountable, a CCR assists with the coordination and development of streamlined and responsive, not reactive, approaches to better meet the needs and protection of older and vulnerable adults across Tennessee.



**2021 EXECUTIVE  
SUMMARY**  
July 2021



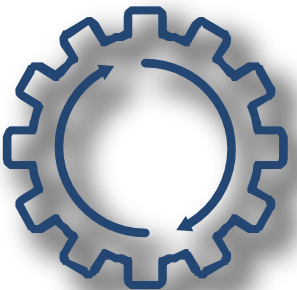
## SOLUTIONS & ACTIONS

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- Collaborated with the nine (9) Area Agencies on Aging and Disability to hold quarterly meetings
- Provided guidance to local groups to increase the effectiveness of their operations
- Shared information, resources, and toolkits across the state
- Streamlined communication and processes for communities to address ongoing concerns related to older and vulnerable adults
- Developed and disseminated a quick reference card of abuse indicators and investigative agencies for first responders and Social Service Block Grant (SSBG) providers
- Identified unlicensed facilities, created a system for tracking and reporting, and supported a multi-prong approach to investigations across all appropriate agencies.
- Identified and defined areas of responsibility among state agencies regarding financial exploitation of vulnerable adults

## PARTNERS

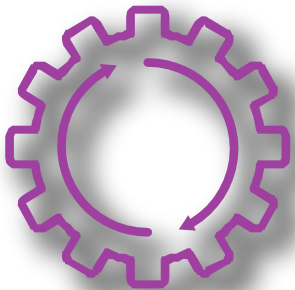
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- TN Dept of Human Services
- TN Office of the Attorney General
- TN Commission on Aging and Disability
- TN Bureau of Investigation
- TN Dept of Transportation
- TN Dept of Commerce and Insurance
- TN Housing and Development Agency
- TN Dept of Health
- TN Association of Chiefs of Police
- TN Dept of Mental Health and Substance Abuse Services
- TN Dept of Intellectual and Developmental Disabilities
- TN Public Utility Commission
- TN Administrative Office of the Courts
- TN Dept of Finance and Administration, Division of TennCare and Office of Criminal Justice Programs
- TN District Attorneys Generals Conference
- TN Dept of Financial Institutions
- TN Council on Developmental Disabilities

## IMPACT

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- Ability to provide immediate and meaningful agency updates during unprecedented situations
- Enhances educational and media initiatives including financial exploitation, fraud and scams and the promotion of 2021 World Elder Abuse Awareness Day (WEAAD)
- Connects state agencies that respond to financial exploitation of vulnerable adults with local communities across the state
- Collaborates on funding opportunities among CCR member agencies
- Provides resource distribution and cross-collaboration techniques
- Improves relationships across agencies, locally and statewide, for greater efficiency
- Connects with the Federal Elder Justice Task Force and Tennessee's Elder Abuse Task Force