



Department of
**Safety &
Homeland Security**



Annual Report

Fiscal Year 2017/2018

Tennessee Department of Safety & Homeland Security | December 2018





David W. Purkey
Commissioner

Bill Haslam
Governor

December 2018

Our Fiscal 2017-2018 Annual Report reflects significant progress made in the Tennessee Department of Safety & Homeland Security (TDOSHS); we accept our challenges as opportunities to strengthen our mission.

This past year has been productive for our department. Preparation has paid off for planned and unplanned circumstances, allowing us to respond to situations at a moment's notice. Our staff is always primed and ready to take on the everyday challenges that we face in public safety. When we respond to situations, it not only allows us to showcase the strengths of our department, but it also allows us to strengthen our partnerships throughout the state.

Thanks to Governor Bill Haslam and the General Assembly, the Tennessee Highway Patrol (THP) held two cadet classes, and a new state-of-the-art rescue helicopter was built and delivered this past summer. Governor Haslam's commitment to our department has resulted in the hiring of more troopers than any previous administration. This is a testament to the importance of public safety. With increased enforcement and innovative traffic safety initiatives, the THP is viewed as a model law enforcement agency across the nation.

After Colonel Tracy Trott's retirement in May, Colonel Dereck Stewart took the THP Commander role and continues the strong leadership values that have been passed down from generations of colonels before him. THP continues to lead the nation in various traffic enforcement aspects. Our award-winning predictive analytics continues to be a vital component of saving lives on Tennessee roads. We are a data-driven department that will remain steady in its quest for traffic safety.

In late May, the THP showed its strength as a leader across the state in enforcement. The community of Dickson County was heartbroken as one of their Sheriff's Deputies was brutally gunned down. Our troopers along with THP Special Operations responded to the manhunt to catch this predator that took the life of Deputy Daniel Baker. THP was steadfast working day and night to capture this criminal, and justice prevailed. Our troopers apprehended suspect Steven Wiggins and took him into custody. This is an example of our dedication to providing the necessary resources to keep our citizens safe.

Our Driver Services Division has been working diligently to develop new initiatives that will reduce congestion and wait times in our Driver Services Centers, particularly in the metro areas where we often see a higher wait time compared to rural areas. Our County Clerk partnerships have increased, allowing customers to renew or replace a driver license quickly and efficiently. This has been extremely successful and continues to grow across the state. We navigated into the private sector partnering with the AAA Auto Group in Brentwood to provide an alternate channel of service. AAA is just another example of innovative partnerships that help to decrease the wait times in our centers. Our self-service kiosks remain effective in providing a convenient option for our customers.

Driver Services continues to partner with Tennessee Donor Services to bring awareness to the importance of organ and tissue donation. This life-saving initiative remains a priority within the 44 Driver Services Centers across the state.

In light of recent school shootings that are becoming all too common, Governor Haslam tasked me with chairing the School Safety Working Group. We assigned the Office of Homeland Security (OHS) to place a huge emphasis on providing a school safety action plan that would be shared with every school district in Tennessee, ensuring that every child feels safe when going to school. We continue to provide training and recommendations to the school districts. We are actively working on a mobile application that will allow students, school faculty and parents to report suspicious behaviors that could potentially raise concern or fear inside a school.

In addition to school safety and the counterterrorism mission, the Office of Homeland Security (OHS) continued to place a large emphasis on providing training for law enforcement, state employees, and the public. We have trained 27,183 citizens this fiscal year.

As Commissioner of the Tennessee Department of Safety & Homeland Security and Governor Bill Haslam's Highway Safety Representative, I am committed to saving lives on our roadways. The staff of the Tennessee Highway Safety Office (THSO) is to be commended for their leadership role in the state's traffic safety efforts. Working together with our federal partners at the National Highway Traffic Safety Administration (NHTSA), the THSO staff developed, executed, and evaluated proven strategies to help save lives. Through collaboration with our federal, state and local partners, the THSO staff developed comprehensive enforcement and public awareness campaigns to educate Tennessee citizens of the dangers of aggressive, unbuckled, impaired, and distracted driving. Data dictates our efforts, but the truth is, we must look beyond numbers and realize that behind every injury or death, there is a community of people whose lives have been negatively impacted when a preventable crash occurs. We, too, are a community of people brought together for a common purpose: to end the senseless loss of life on our roadways.

As a public safety leader, I have been honored to serve as your Commissioner. The past eight years have been a highlight in my career. I have honestly loved every day of being a part of this department and ensuring that my role as a leader benefits not only our staff but all the citizens in our great state. Thank you for allowing me to serve with you as I return to my native East Tennessee.

With respect,


David W. Purkey
Commissioner & Governor's Homeland Security Advisor

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Mission

To serve, secure, and protect the people of Tennessee.

Agency Overview

The Tennessee Department of Safety & Homeland Security (TDOSHS) is responsible for ensuring the safety and general welfare of the public. The department's general areas of responsibility include:

- Law enforcement
- Commercial vehicle enforcement
- Criminal investigations
- Homeland security
- Safety education
- Driver license issuance, renewal, and replacement
- Handgun permit issuance, renewal, and replacement
- Traffic safety initiatives

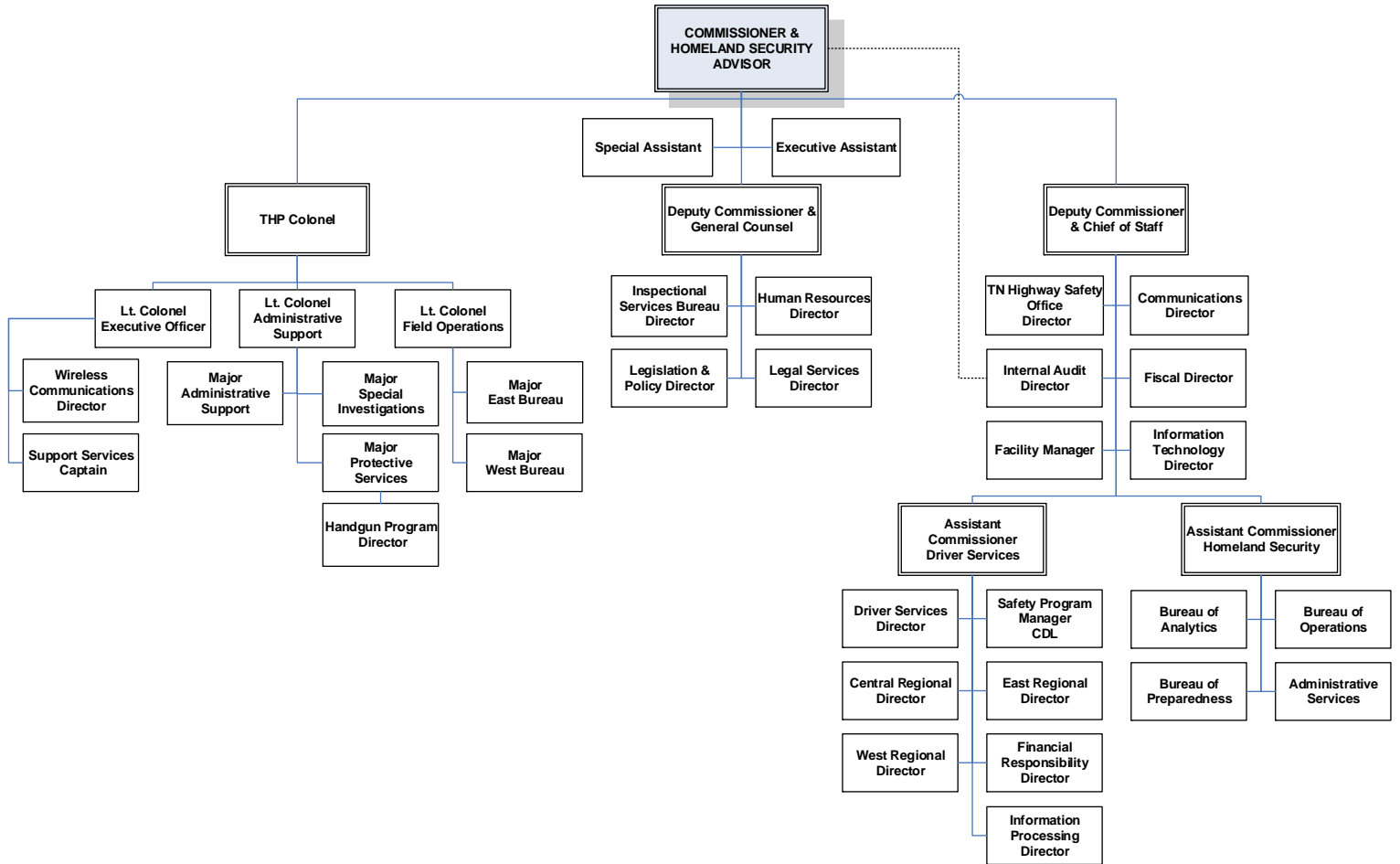
Headquartered in Nashville, the TDOSHS maintains a strong presence statewide with more than 50 field offices located throughout the state. It is comprised of a highly professional staff of over 1,800 employees, approximately half of whom are commissioned law enforcement officers.

The TDOSHS has undergone various modifications since its creation to ensure it is equipped to meet the needs of Tennessee's citizens. Below is a list of historical highlights for the department.

Historical Highlights

- 1929 The first state police force was patterned after the Texas Rangers;
- 1937 Tennessee became the 32nd state to enact a driver license law;
- 1939 The Department of Safety was formally established;
- 1971 Driver license issuance was established as a function separate from the THP;
- 1972 The THP created its first special operations unit called the "Tact Squad;"
- 1980 The Tennessee Bureau of Investigation (TBI) was removed from the department and established as a separate agency;
- 1984 The first photo license was issued;
- 1996 Commercial Vehicle Enforcement (CVE) was established which incorporated Public Service Commission (PSC) functions and Motor Vehicle Enforcement (MVE);
- 1996 Handgun carry permits moved from local sheriff's offices to the department;
- 1999 The department gained international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA);
- 2001 The THP created the Critical Incident Response Team (CIRT);
- 2004 The department's CVE Division merged into the THP;
- 2006 The Title and Registration Division was transferred to the TN Department of Revenue;
- 2007 The Office of Homeland Security (OHS) was merged into the department;
- 2012 The TDOSHS gained accreditation through the Tennessee Law Enforcement Accreditation (TLEA);
- 2016 The Governor's Highway Safety Office (GHSO) became the Tennessee Highway Safety Office (THSO) and was transferred to the TDOSHS.

Department of Safety & Homeland Security Organizational Structure



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Tennessee Highway Patrol

The THP enforces all duties set forth by state law including motor vehicle laws, investigation of traffic crashes and assistance to motorists and to other law enforcement agencies upon request. The THP includes the special operations unit and the aviation section to safeguard the lives of officers and the public by responding to and controlling emergency situations and unusual occurrences (i.e. disasters and civil disturbances). The THP is the lead state agency in interdicting criminal activities on our highway system. They also investigate numerous categories of crimes including identity theft.

The THP is responsible for the enforcement of laws, rules, and regulations pertaining to the safe operation of commercial vehicles on the roadways in Tennessee. This includes enforcement of licensing, fuel tax, and insurance laws applying to interstate motor carriers. Major commercial vehicle enforcement activities include inspecting commercial vehicles and driver logs, patrolling highways with a focus on truck traffic violations, and weighing commercial vehicles both at interstate inspection stations and portable scales along the highways. The pupil transportation section is responsible for ensuring that children are transported safely through driver training and child care vehicle inspections.

The THP is also responsible for the internal security of the State Capitol, Tennessee Supreme Court Building, and Cordell Hull Building. Additionally, the department is also responsible for the external security of the Legislative Plaza, War Memorial Building, and other state property throughout Davidson County. The THP is responsible for the security of the Governor and First Family, Lieutenant Governor, Speaker of the House, visiting dignitaries, and the Executive Residence and its grounds. The THP reviews and processes handgun carry permit applications and is responsible for denying, canceling, revoking permits, and certifying handgun safety programs and instructors.

Colonel Dereck Stewart is the Commander of the Tennessee Highway Patrol.





FY 17/18 Highlights

- In 2017, Tennessee reduced the number of unrestrained motor vehicle crash fatalities by over 10% from the previous year to the lowest number in over a decade;
- Fatal crashes involving impaired drivers were reduced from 21% to 17.3%;
- Fatal crashes involving unrestrained drivers/passengers were reduced from 44.1% to 42.2%;
- Working in conjunction with the TN Department of Revenue, the department received a green PRISM rating from the Federal Motor Carrier Safety Administration in each category for the first time;
- Inspectors conducted a total of 75,576 inspections with an Out of Service Driver rating of 5.09% and an Out of Service Vehicle rating of 25.64%. Both are above the National average;
- Interdiction Plus (IP) purchased eight Hawkeye Articulating Borescope devices to aid in the detection of illicit substances for the sum of \$57,918.00. These scopes record and take photos of located contraband;
- Interdiction Plus (IP) added or replaced three drug k-9s this reporting period;
- Interdiction Plus (IP) had a record-setting year seizing 118.65 pounds of cocaine and 6,264 units of pharmaceutical substances with a street value of nearly 4.2 million dollars;
- The Critical Incident Response Team (CIRT) hosted the 2018 Tennessee Highway Patrol Crash Conference in Nashville and provided highly specialized training to officers from across the country;
- The Critical Incident Response Team (CIRT) upgraded its Forensic Mapping Equipment, four scanners were upgraded to the latest P50 scanners, four new GPS/GNSS Rovers, four robotic total stations and a BLK360 scanner was purchased for each team member. This was at a cost of 1.2 million dollars. This puts CIRT as one of the best-equipped reconstruction units in the nation;
- The Knoxville District launched a pilot program (Operation Daydreamer) designed to address the dramatic increase in drug-related impaired crashes. 570 grant hours were allotted to Operation Daydreamer resulting in 46 impaired driving arrests and 777 total citations;
The Knoxville District also experienced a 57% increase in felony drug cases for the fiscal year. This accomplishment is due in part to operations initiated in the Knoxville District such as Operation Daydreamer which targets illegal pill mills and their clientele;
- The Jackson District has increased texting while driving citations by 55% the last fiscal year over 2016-2017;
- In 2017, the Lawrenceburg District was recognized as District of the Year for the third year in a row;
- The Lawrenceburg District produced the highest amount of citations in the state in the categories of seatbelt enforcement, hazardous moving, and distracted driving. They were also second highest in the state on DUI enforcement;
- The Giles County scales personnel had a 1% increase in out of service drivers and a 3% increase in out of service vehicles.

Office of Homeland Security

The Office of Homeland Security (OHS) has primary responsibility and authority for directing homeland security activities including planning, coordinating, and implementing all homeland security prevention, protection, and response operations. This responsibility includes developing and implementing a comprehensive coordinated strategy to secure the state from terrorist threats and attacks. The office serves as a liaison to related agencies of the federal government, local government, other states, and related private sectors on matters of homeland security.

The OHS, in partnership with the TBI, operates an intelligence processing fusion center which enhances the state's ability to analyze terrorism-related information and improve information-sharing among state, local, and federal agencies; with the goal of preventing terrorist activities.

Rick Shipkowski serves as the Assistant Commissioner over the Office of Homeland Security.



FY 17/18 Highlights

- Participated with the U.S. Department of Homeland Security to produce Tennessee-specific "See Something, Say Something" materials;
- Trained over 27,000 public safety, government, and private sector partners in relevant subjects, to include: cybersecurity, active shooter preparedness, terrorism, sovereign citizens, ID theft awareness, and suspicious activity reporting;
- Conducted 16 training sessions statewide which increased terrorism liaison officer (TLO) numbers by 88%;
- Conducted Homeland Security annual in-service training/Terrorism Liaison Officer Conference for local and state law enforcement at Henry Horton State Park. Topics covered included Human Trafficking, Medical Response to Bombing Incidents, Threat Briefs, and Cyber Security;
- Passed through \$4 million in Homeland Security Grant funds to local governments and State agencies;
- Assisted the Jewish Federations of Nashville and Memphis in being awarded Non-Profit Homeland Security Grant Funds;
- Participated in two National-level data calls: the National Critical Infrastructure Prioritization Program (NCIPP) and the Special Events Data Call. These data calls drive metrics that DHS uses to calculate their risk assessment, which in turn determines the amount of grant funding received by Tennessee. These data calls also determine Special Event Assessment Ratings (SEAR);

FY 17/18 Highlights Continued

- Conducted two cybersecurity vulnerability operations – one with the United States Coast Guard which focused on critical infrastructure in the Port of Memphis, the other with a large private sector company in Nashville;
- Developed the Tennessee schools physical security standards and assessment program for the TN Department of Education as a part of the Governor’s School Safety Working Group and supervised the assessment of 1,800 schools;
- Initiated the development of an app to allow school students, staff, and faculty to anonymously report suspicious activity;
- Conducted the annual Homeland Security District Conference at Paris Landing State Park. Over 120 state, local, federal, and private sector partners attended to obtain updates on threats to Tennessee, cybersecurity, mutual aid, grant programs, and other topics;
- Hosted an annual cybersecurity conference at Middle Tennessee State University, with over 400 attendees from industry, education, and government, that addressed cybersecurity challenges by sharing the latest information, strategies, best practices, and a practical application workshop;
- Hosted the annual First Responders Recognition and the Three Stars of Tennessee Award ceremonies at the Governor’s Residence on September 12, 2018.

Driver Services

The Driver Services Division is responsible for the issuance of driver licenses, processing handgun carry permit applications, and voter registration in addition to handling many other services. The division is continuously working on ways to provide the best possible customer service experience. In addition to the 44 service centers located throughout the state, the division has 50 partners that include county clerks, municipal government entities and its first public-private partnership. The division offers e-commerce services through its website for the convenience of its customers as well as having 37 self-service kiosks strategically located throughout the state.

The division is also responsible for coordinating the cancellation, revocation, and suspension actions against driving privileges as a result of crashes, moving violations, weapons violations, child support violations, and failure to appear in court. The division is also responsible for the reinstatement of driving privileges.

Lori Bullard serves as the Assistant Commissioner of the Driver Services Division.



FY 17/18 Highlights

- The Division expanded its partnerships with county and municipal governments;
- Implemented a 90-day Onboarding Training Program for all newly hired employees;
- Established a Mentorship program for all new state Commercial Driver License Examiners;
- Brought online the State to State (S2) process to meet requirements for the REAL ID Act of 2005;
- Established its first non-government partnership with AAA Automotive Club in Williamson County;
- Expanded the Motor Voter registration process to the Self Service Kiosks and E-Services through the department's online Internet portal;
- Began issuance of the new under 21 vertical driver license credential for applicants under 21 years of age;
- Hired temporary staff to assist with serving the citizens in the Middle Tennessee area;

FY 17/18 Highlights Continued

- Restructured the Cooperative Driving Training Program (CDTP) which now operates as the Driver Testing and Training Program (DTTP);
- Participated in Restoration Saturday to assist eligible individuals with qualifying for the reinstatement of their Tennessee driver license;
- The Commercial Driver License Division and the Driver Training & Testing Program implemented a new customer communication management system called Zendesk;
- The Commercial Driver License Division reduced the customer scheduled wait time for Commercial Driver License testing from 37 days to two days.

Tennessee Highway Safety Office

The THSO works with law enforcement officials, judicial personnel, and community advocates to coordinate activities and initiatives relating to the human behavioral aspects of highway safety. Its mission is to develop, execute, and evaluate programs designed to reduce the number of fatalities, injuries, and economic losses resulting from traffic crashes on our roadways. The THSO works closely with NHTSA to implement programs focusing on occupant protection, impaired driving, speed enforcement, pedestrian, bicycle, motorcycle, teen driver, and senior driver safety, and crash data collection and analysis. Programs administered by this office are 100% federally funded.

Vic Donoho serves as the Director of the Tennessee Highway Safety Office.

FY 17/18 Highlights

- Hosted the 30th Annual Tennessee Lifesavers Conference as well as the 50th anniversary of the establishment of the THSO, August 23-25, 2017, with over 750 registered attendees;
- Awarded 393 federal grants in FY18, representing 353 different Tennessee partners;
- Engaged in a media grant with Tennessee Technological University (TTU) to purchase media on behalf of the THSO for NHTSA campaign buys. The move from Enviromedia, a media firm based in Austin, Texas, projected a savings of approximately \$700,000.00;
- Advancements in the growth of Students Against Destructive Decisions (SADD) student numbers/chapters in Tennessee;
- Tennessee Teen Institute (TTI), in collaboration with the Jackson Area Council on Alcoholism and Drug Dependency (JACOA), saw the largest attendance in its history, with over 500 students. TTI is now the largest one-week teen safety camp statewide;
- A statewide Occupant Protection (OP) Coordinator was appointed, and a new Occupant Protection Task Force was created. The task force created the first ever OP statewide strategic plan;
- In July, Tennessee joined Alabama, Florida, Georgia, and South Carolina for Operation Southern Shield to increase speed enforcement across the Southeast. The regional mobilization took place from July 17 to July 23. During Operation Southern Shield, the THSO increased speed-related messaging to promote awareness and education;
- Governor Bill Haslam signed a proclamation declaring October 10 as Put the Brakes on Fatalities Day;
- The THSO was one of four states awarded a drowsy driving grant from the Governors Highway Safety Association and The National Road Safety Foundation. The THSO partnered with two organizations already engaging the public about the importance of safe driving: SADD Tennessee and TN Trucking Foundation. The drowsy driving prevention campaign reaches two key target populations—young drivers and commercial vehicle drivers;
- Created and implemented the “Safe on Seventy” (SOS) enforcement campaign to address serious injury and traffic fatalities on US Highway 70 which travels throughout the entire state of Tennessee. Local agencies along with the Tennessee Highway Patrol increased enforcement efforts during the targeted days and times. This resulted in 54 arrests to include impaired driving, felony arrests, and fugitive apprehensions. Additionally, approximately 2,084 citations were issued. This campaign received extensive earned media coverage;

Tennessee Highway Safety Office

FY 17/18 Highlights Continued

- The National Highway Traffic Safety Administration (NHTSA) is currently implementing an Electronic Data Transfer (EDT) Pilot Project with several States (including TN) to transfer State crash data into a central database which will be hosted by NHTSA. The THSO is assisting in this effort with the TITAN Business Unit of the TDOSHS taking the lead;
- The THSO offered and completed 73 training courses in the State Fiscal Year of 2017-18. This is an average of almost 1.5 courses per week. There were 1,424 students participating in these courses with 1,422 passing. The average attendance was 19.5 students for each course. The average attendance for the year was 80.9%, which exceeded our FFY18 goal of 80%. This is up from the previous year of 70.6% and 69.8% from the year before last;
- The THSO launched its second Distracted Driving Bus Tour in October 2017, resulting in 905 traffic citations issued statewide. The THSO launched its third bus tour in April 2018, resulting in 1,816 citations issued statewide;
- The safety belt usage rate rose to 88.77%. This is the second highest in history and represents a 1/4% increase.

Communications

The TDOSHS strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments by maintaining a policy of open communication. This is done through the Communications Division which serves as the primary point of contact for the agency for media relations and community outreach activities. The division develops and disseminates news releases, media advisories, reports, and social networking updates.

The division ensures compliance with all laws pertaining to public records. The division maintains the integrity of the TDOSHS's investigations and actions by safeguarding the safety, evidence, and/or the rights of suspects, defendants, and other citizens. The division leads the TDOSHS's public awareness efforts for many statewide law enforcement initiatives including coordination and cooperation with other state departments and agencies.

Megan Buell serves as Director of the Communications Division.



Criminal Investigations Division

The Criminal Investigations Division's (CID) primary mission is to provide investigative support to the uniform division of the Tennessee Highway Patrol and other divisions of the department. In addition, CID is the state investigative agency responsible for investigating crimes related to Auto Theft, Odometer Fraud, Identity Theft, and Insurance Fraud.

CID provides investigative assistance to local, state, and federal partners upon request. CID has members assigned to federal task forces on a full-time basis; including DEA, FBI-Joint Terrorism Task Force, and FBI-Cyber Crimes. Members of CID also participate in the United States Secret Service-Electronic Crimes Task Force and Financial Crimes Task Force on a part-time basis.

Roy Brown serves as Captain of the Criminal Investigations Division.

Facilities Management

Facilities Management is responsible for statewide building maintenance and facilitates projects while ensuring a safe and healthy workplace for department employees.

Emily Carter serves as the Facilities Administrator.

Administrative Divisions

Fiscal Services

Fiscal Services is responsible for preparing the annual budget, maintaining, processing, and accounting for all expenditures and revenue, and department payroll.

Sonya Hadley serves as Director of Fiscal Services.

Human Resources

Human Resources provides service and support to the divisions of the department in all processes impacting the staffing of the department as well as providing strategic support for the organization.

Kerri Balthrop serves as Director of Human Resources.

Information Technology Services

Information Technology Services for TDOSHS are provided by the Law, Safety, and Correction Domain of Strategic Technology Solutions (STS) in the TN Department of Finance and Administration. This dedicated team is responsible for the TDOSHS technology system and platform design, installation, maintenance, providing business and project management solutions, and security and operations.

Tim Sundell serves as the Executive IT Director with the TN Department of Finance and Administration.

Inspectional Services Bureau

The Inspectional Services Bureau (ISB) is responsible for documenting compliments and investigating complaints against employees and also processes all employee disciplinary actions. The Inspectional Services Bureau ensures that the Organization's employees maintain the highest standards of integrity, ethical performance, and professional standards.

Chris Ray serves as Captain of the Inspectional Services Bureau.

Internal Audit Division

The Internal Audit Division is responsible for providing independent consulting services designed to add value and improve TDOSHS operations. The mission of the division is to enhance and protect organizational value by providing risk-based and objective assurance, advice, and insight. The division helps TDOSHS accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management, and control processes.

Russell Shoup serves as Director of the Internal Audit Division.

Legal Services

Legal Services functions in an advisory capacity to all other divisions of the TDOSHS and stays informed of changes in state and federal laws. The division works in conjunction with the Attorney General's Office in all appealed asset forfeiture cases and any claims filed against the TDOSHS or its employees. The division includes the Commissioner's legislative liaisons who serve as the TDOSHS point persons with the Tennessee General Assembly. In 2019, the division will start handling appealed asset forfeiture cases in the chancery courts.

The asset forfeiture program is an integral part of the state's asset forfeiture enforcement of the Tennessee Drug Control Act, DUI enforcement, license revocation, and altered vehicle identification seizures. The program provides training to law enforcement officers on case preparation and statutory and other legal changes including case law involving asset forfeiture.

Driver improvement evaluates the driving records of Tennesseans based on crashes and/or convictions of traffic violations to identify and rehabilitate high-risk drivers. They conduct hearings concerning points, medical/mental conditions, financial responsibility, other driver license issues, and monitor defensive driving schools across the state.

Roger Hutto serves as the Deputy Commissioner/General Counsel of Legal Services.

Research, Planning, and Development

Research, Planning, and Development (RPD) assists in creating and providing policies and procedures to all TDOSHS employees. They administer programs including the ignition interlock device and digital in-car camera initiative. RPD ensures the department is in compliance with standards promulgated by CALEA and TLEA. They are also responsible for the management of the TDOSHS's grants, forms, and publications working with the department's legislative liaisons on various laws and initiatives.

Doug Taylor serves as Captain of Research, Planning, and Development.

Talent Management

Talent Management is responsible for developing leaders, administering training, and helping employees improve their skills and expertise to contribute to the overall success of the TDOSHS.



Administrative Divisions

Tennessee Advanced Communications Network

The Tennessee Advanced Communications Network (TACN) is comprised of four divisions, P-25 (statewide radio system), THP Dispatch, Statewide Interoperability Coordinator (SWIC), and Public-Safety Broadband Planning.

The P-25 radio section provides support for the statewide radio system, TN Highway Patrol, other state agencies, as well as local agencies.

THP Dispatch operates out of four consolidated centers, located in Jackson, Nashville, Knoxville, and Chattanooga. They communicate with the public and other state and local agencies and coordinate THP response to calls for service.

The SWIC provides statewide coordination between state and local entities concerning interoperable communications needs, as well as serving as the point of contact works with emergency response leaders across all levels of government to implement a statewide strategic vision for interoperability.

The Broadband Planning Group serves as the single point of contact for the Governor's office concerning the build-out of the National Public Safety Broadband Network (NPSBN).

Arnold Hooper serves as the Wireless Communications Director for TACN.

Training

The Training Center is committed to providing a unique educational experience for the Members of the TDOSHS. Using traditional teaching techniques as well as innovative technology, we continue to see a sizeable increase in the amount of personnel utilizing our services. The Training Center is continuing to develop courses that are pertinent to the basic application of fundamental practices within law enforcement and advanced courses that will give members the opportunity to specialize in certain areas to meet the goals and mission of the agency. Through the development and offering of new leadership courses that challenge each supervisor to transition their mindset from supervisor to leadership with an emphasis on mentoring, the Training Center continues to encourage personal and professional growth.

Captain Wesley Stafford serves as the Director of the Training Center.

FY 17/18 Highlights

- The Communications Division has a total of six Facebook pages, 12 Twitter accounts, and four Instagram accounts. The department reaches over 57,000 followers on Twitter, 125,500 followers on Facebook, nearly 4,600 on Instagram, nearly 2,000 people on YouTube and nearly 300 on Flickr. Overall, with all the social media followers combined, we reach over 187,500 people and continue to grow;
- The Communications Division created and produced the newest form of internal and external communications - Safety Segment;
- The Communications Division won an AAMVA award for the Mannequin Challenge;
- The Communications Division conducted a traffic safety campaign and driver services campaign for the 2018 Winter Olympics with WSMV. This garnered huge viewership;
- The Communications Division planned and launched the TeamTN campaign;
- The Communications Division created and produced an Organ and Tissue Donation video;
- THSO and THP planned a successful "Operation Incognito" bus tour media campaign;
- The Communications Division created and produced a "Super Bowl" video with the command staff that received over 500,000 views;
- The Communications Division created Go Animate video (how to apply for your CDL) for Commercial Driver License Division;
- The Communications Division created and produced an ATV safety video;
- The Communications Division created a School Bus safety video;
- The Communications Division successfully launched the new Vertical Identification legislation;
- The Communications Division created a March Madness Kiosk campaign with Channel 5;
- Operational audits were performed by Internal Audit on three driver services centers, eight cooperative driver training programs, one THP District office, one THP evidence room, the TN Highway Safety Office, the Ignition Interlock program, and State payment card functions. Additionally, operational audits were performed for 35 commercial driver licenses agencies, and 32 co-score/covert audits were performed on third-party commercial driver licenses examiners;
- In 2017, a total of 7,614 attended training courses at the training center and in 2018, a total of 11,719 attended training courses at the training center;
- Cadet classes 617, 118, 618, and 1218 graduated a combined total of 161 Troopers;
- In 2017 and 2018, hosted the Northwestern University School of Police Staff and Command 10 week program;
- In 2018, the Training Center offered 81 classes to commissioned and non-commissioned employees and hosted 30 meetings or special events, such as promotions/ceremonies, and graduation open houses;
- In 2018, the Training Center provided training to 153 outside agencies representing 22 states;
- The Training Staff attended 27 additional training programs combined to maintain and increase their personal and professional development;
- The Training Division provided tours and interactive events for the West Virginia State Police, Vol State, Coffee County High School, Tennessee Tech ladies soccer team, and Montgomery County Sheriff's Office explorers program, LaVergne High School Criminal Justice Club, United States Marines Corps, THP Young Explorers Program, and the Governor's Fellows program;

Administrative Divisions

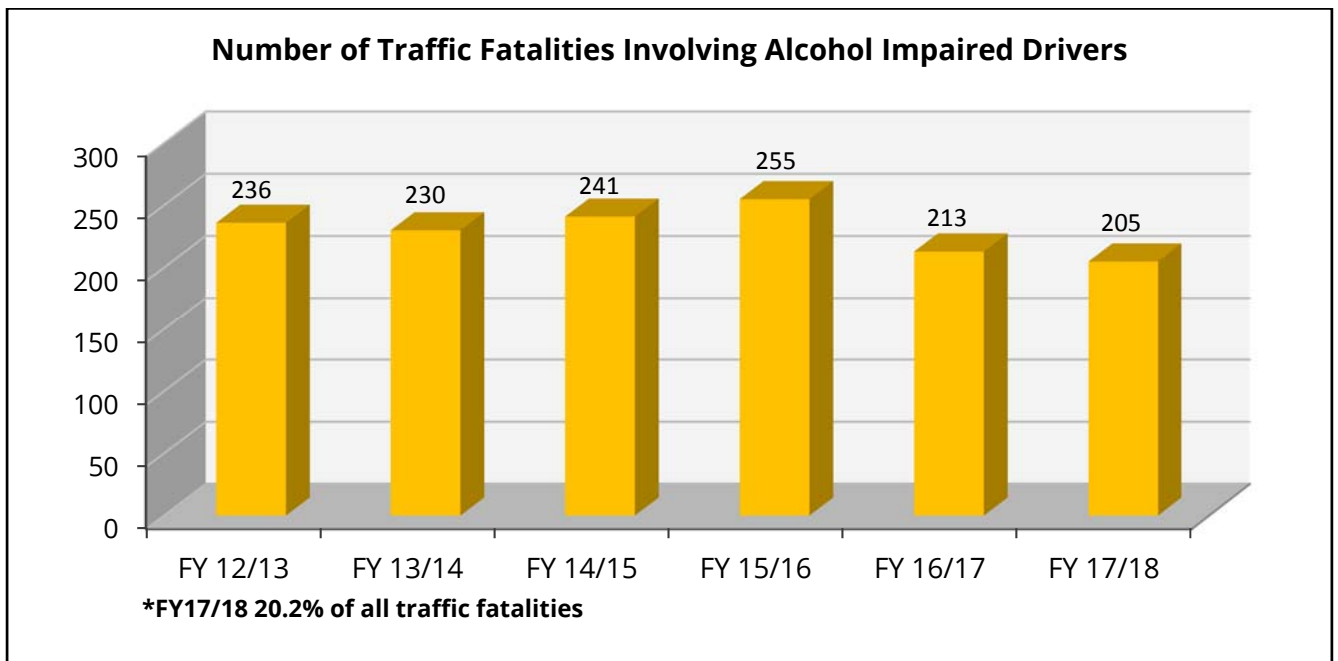
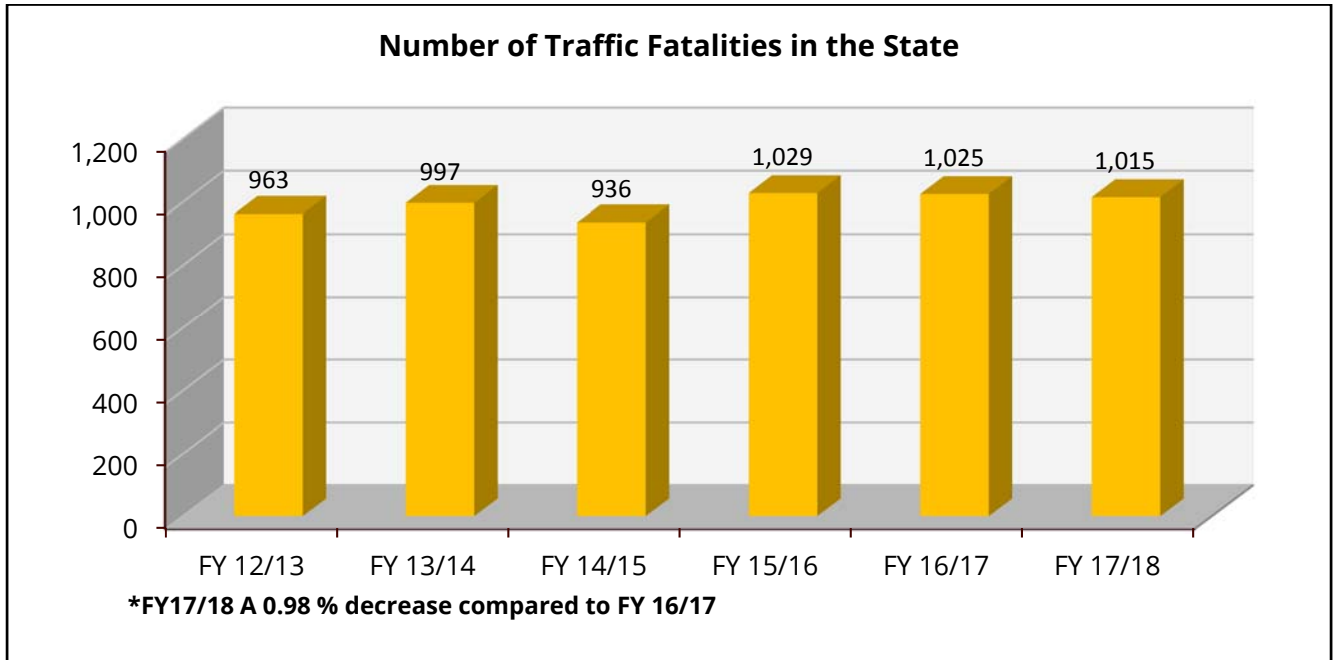
FY 17/18 Highlights Continued

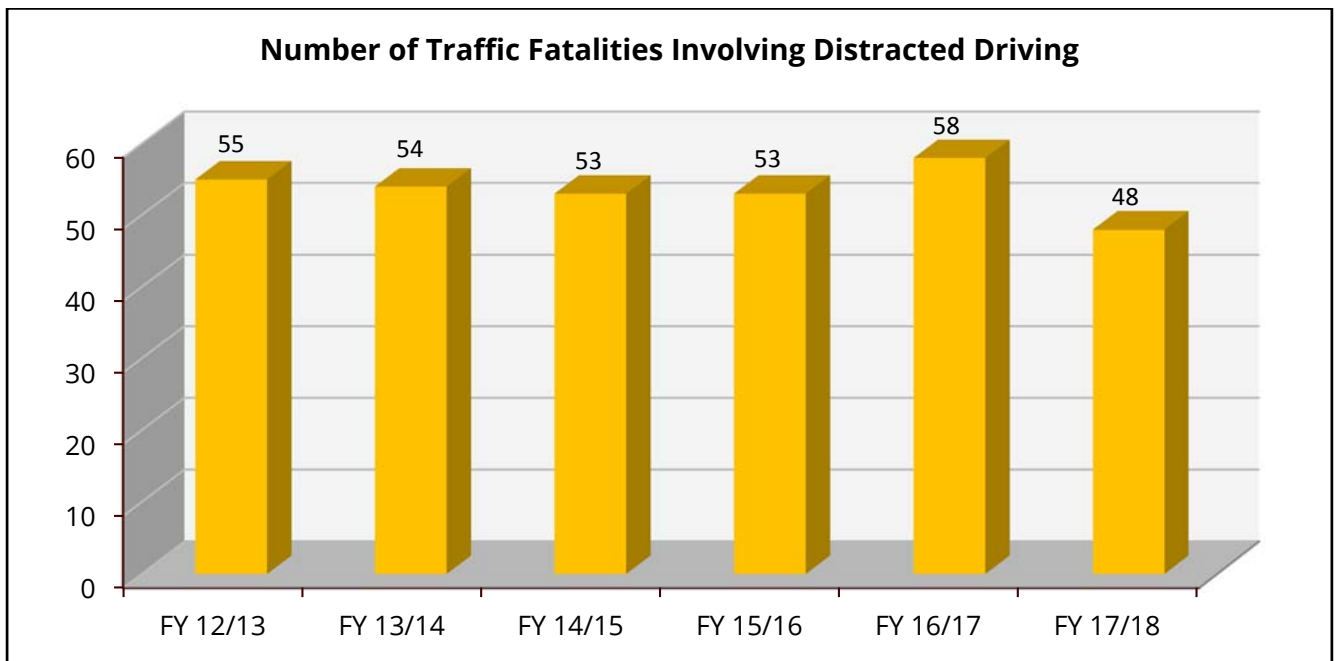
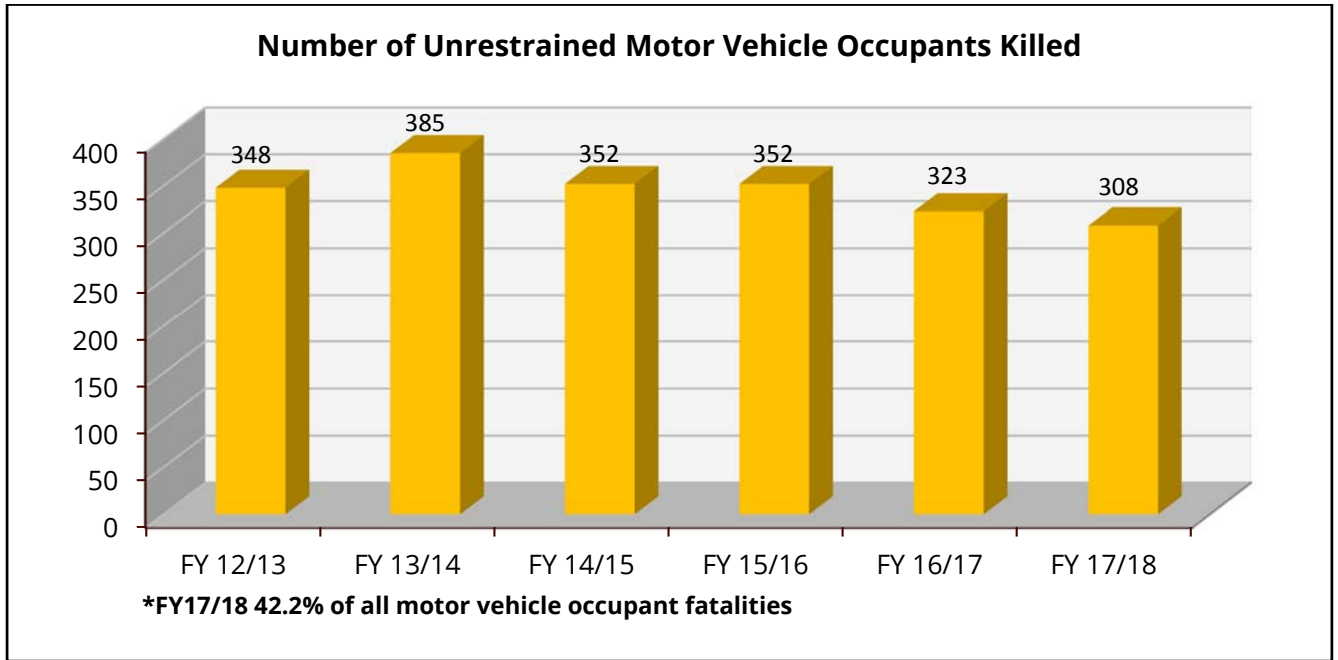
- Internal Audit created, performed, and/or reviewed 29 risk assessments that covered every operational area within the TDOSHS;
- Human Resources completed the hiring processes for Trooper Cadet Classes 0118 and 0718 to fill the most number of authorized position vacancies ever authorized within the past two decades;
- Human Resources implemented the Governor's initiative of Alternative Work Solutions (AWS) allowing for qualified positions to conduct job functions outside of the office setting in August 2018;
- Human Resources implemented a significant compensation enhancement for the THP Dispatchers in July 2018. This included a based entry increase of 15%, a 10% shift differential, and permanent shift assignments;
- The Human Resources Division began the optimization of the TN Department of Human Resources Strategic HR Service Delivery in September 2018. This will transfer the transactional operations to DOHR permitting the agency's HR Division to focus additional efforts toward Strategic Direction and Planning, as well as, Operational Oversight and Implementation;
- The Human Resources Division partnered with the TN Department of Human Resources to delivery specialized workshops for managers and supervisor regarding EEOC/ADA, as well as, town hall meetings for all employees to provide information on all HR programs;
- Inspectional Services Bureau administrative cases for unsatisfactory job performance in Driver Services increased by 51.52% from the previous fiscal year;
- Citizen complaint cases decreased by 9.1% from the previous fiscal year;
- Overall Information Only (IO) cases decreased by 12% from the previous fiscal year;
- Information Only (IO) cases with Driver Services decreased by 4 % from the previous fiscal year;
- The Criminal Investigations Division opened 378 criminal cases during FY17-18, which resulted in 737 felony arrests;
- CID responded to requests for investigative assistance from other divisions within the department and local, state, and federal partners resulting in 791 assist cases;
- During FY17-18, CID recovered 139 stolen vehicles;
- CID conducted 359 background investigations during FY17-18;
- As part of their regulatory function, CID conducted 17 audits of salvage yards across the state to ensure proper record keeping as required by title 55, chapter 5 of the Tennessee Code Annotated;
- Information Technology completed software enhancements to the Lawbase system and the Inventory Control System, facilitated an upgrade to THP's Evidence Control System, and assisted with the analysis and testing of wireless router technology for THP vehicles;
- Talent Management completed the TDOSHS's third Commissioner's Leadership Academy and conducted the third Professional Development Conference for administrative staff;
- Talent Management deployed TDOSHS's 360° feedback process giving leaders feedback on their performance from all levels of management.

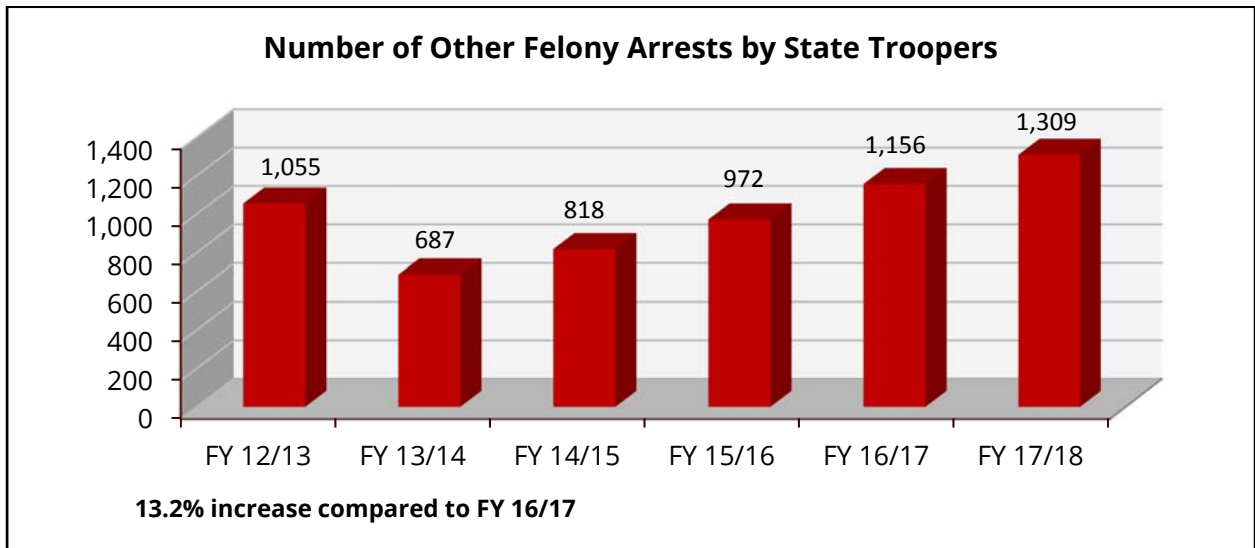
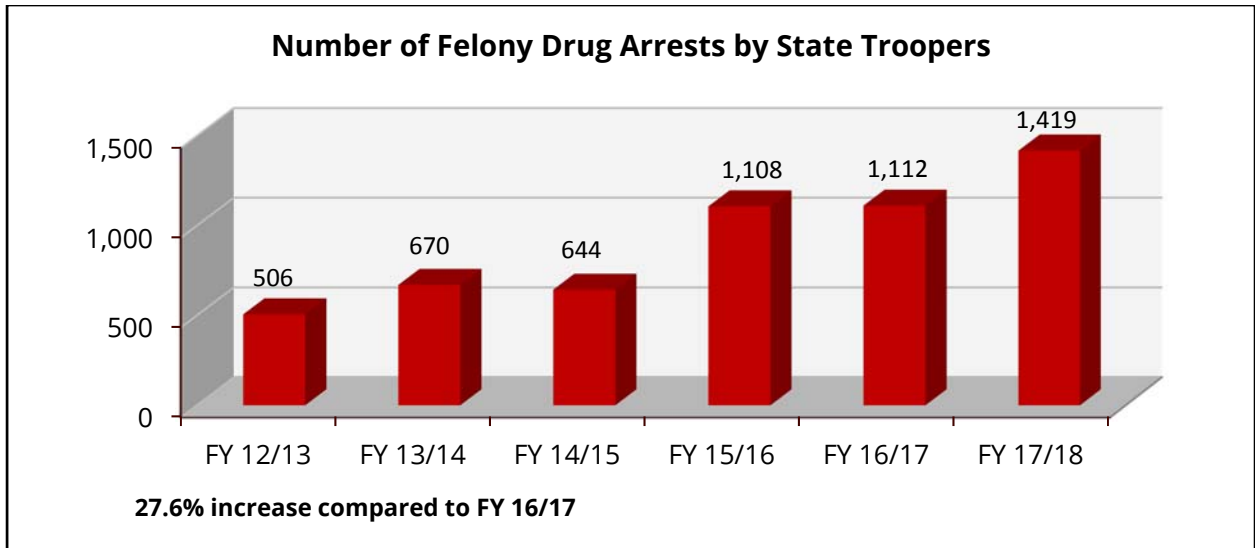
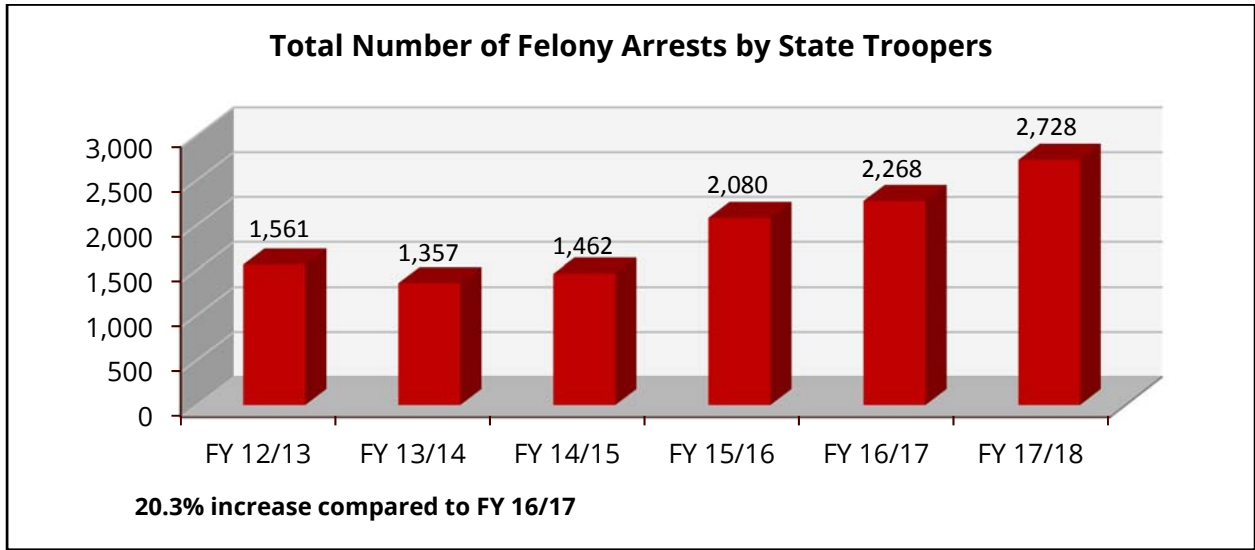
FY 2017/2018 Annual Report

Statistical Information









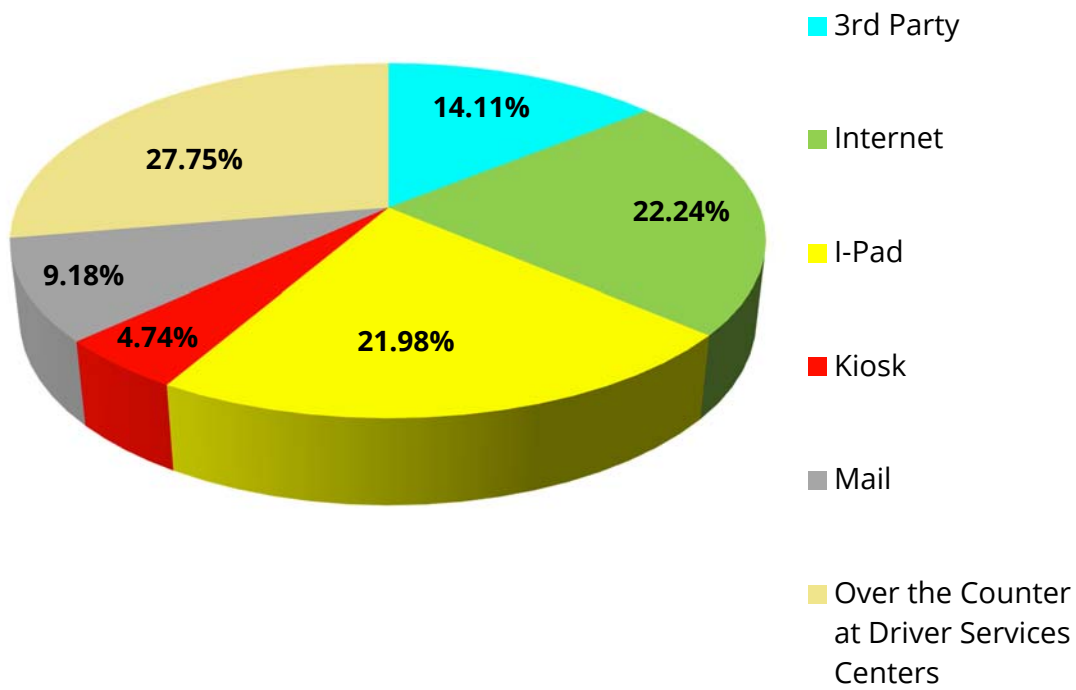


Major Federal Homeland Security Grant Funding Received by Tennessee

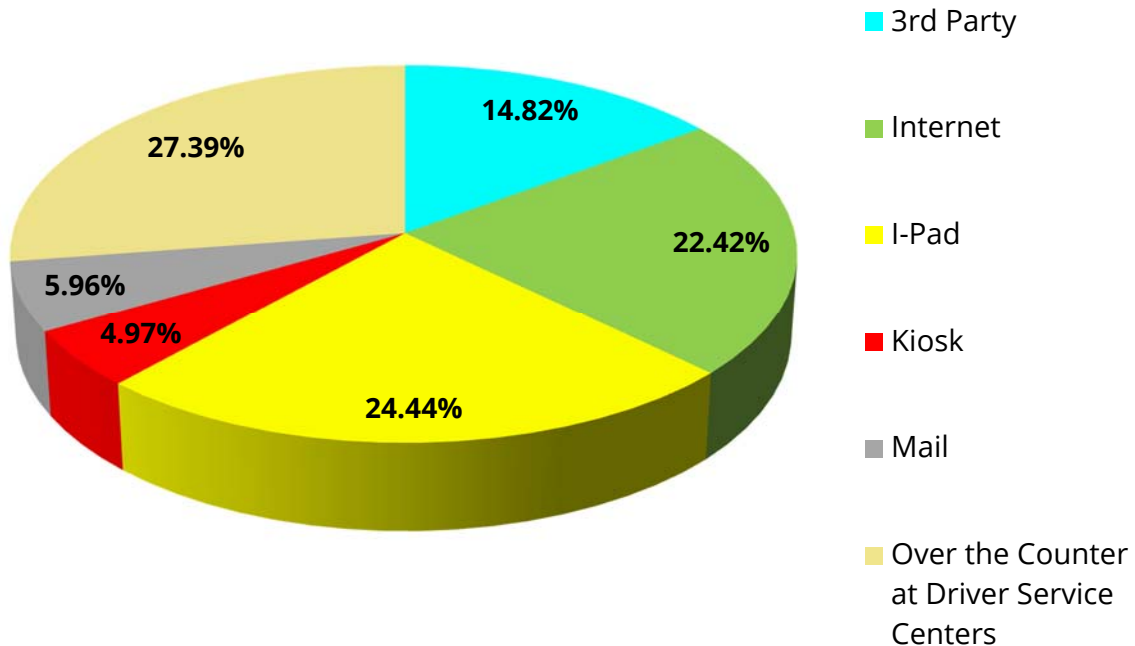
Year	State	Memphis UASI*	Nashville UASI*	Non-Profit Security
2004	\$42,111,000.00	\$10,008,079.00	\$0.00	\$0.00
2005	\$28,070,941.00	\$0.00	\$0.00	\$0.00
2006	\$8,260,000.00	\$4,200,000.00	\$0.00	\$0.00
2007	\$14,140,000.00	\$4,590,000.00	\$0.00	\$0.00
2008	\$12,880,000.00	\$4,452,500.00	\$1,783,500.00	\$0.00
2009	\$11,844,500.00	\$4,166,500.00	\$2,836,900.00	\$0.00
2010	\$11,036,637.00	\$1,110,503.00	\$757,545.00	\$0.00
2011	\$5,518,319.00	\$0.00	\$0.00	\$0.00
2012	\$2,801,316.00	\$0.00	\$0.00	\$0.00
2013	\$3,459,364.00	\$0.00	\$0.00	\$0.00
2014	\$3,978,000.00	\$0.00	\$0.00	\$0.00
2015	\$3,978,000.00	\$0.00	\$0.00	\$0.00
2016	\$3,978,000.00	\$0.00	\$0.00	\$0.00
2017	\$3,962,000.00	\$0.00	\$0.00	\$0.00
2018	\$3,980,000.00	\$0.00	\$0.00	\$200,000.00
Total	\$200,056,077.00	\$34,599,277.00	\$5,377,945.00	\$200,000.00

*Urban Areas Security Initiative (UASI)

Percentage of Renewal and Replacement Transactions Handled by Various Channels (FY 16/17)



Percentage of Renewal and Replacement Transactions Handled by Various Channels (FY 17/18)

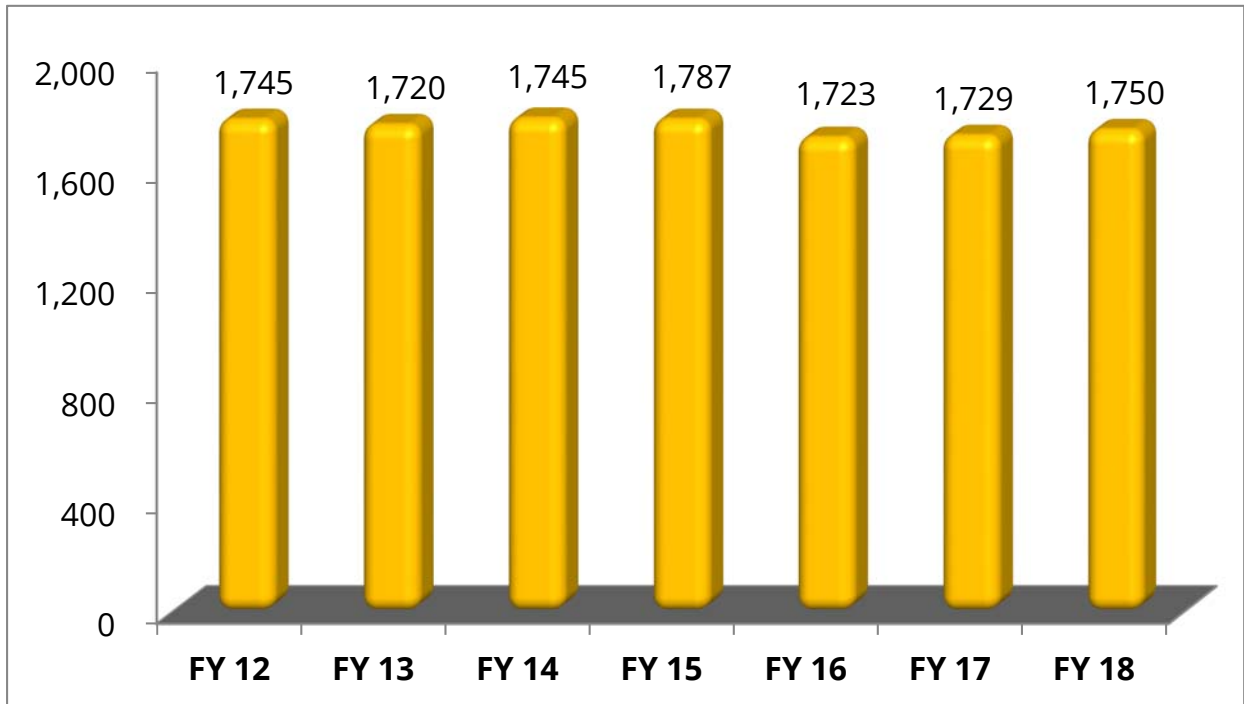


Tennessee recognizes that traffic crashes are preventable. Approximately 94% of crashes are behavior related. The THSO and its partners are committed to reducing the number of fatalities, injuries, and economic losses resulting from these crashes. National, state, and county-level crash data, along with other information are utilized to ensure that projects are data-driven. From problem identification, to project selection, to program evaluation, a precise effort is pursued. We strive for higher standards as planners, implementers, and evaluators with an emphasis on accountability, as we continue our strategy for allocating federal highway funds to state and local agencies.

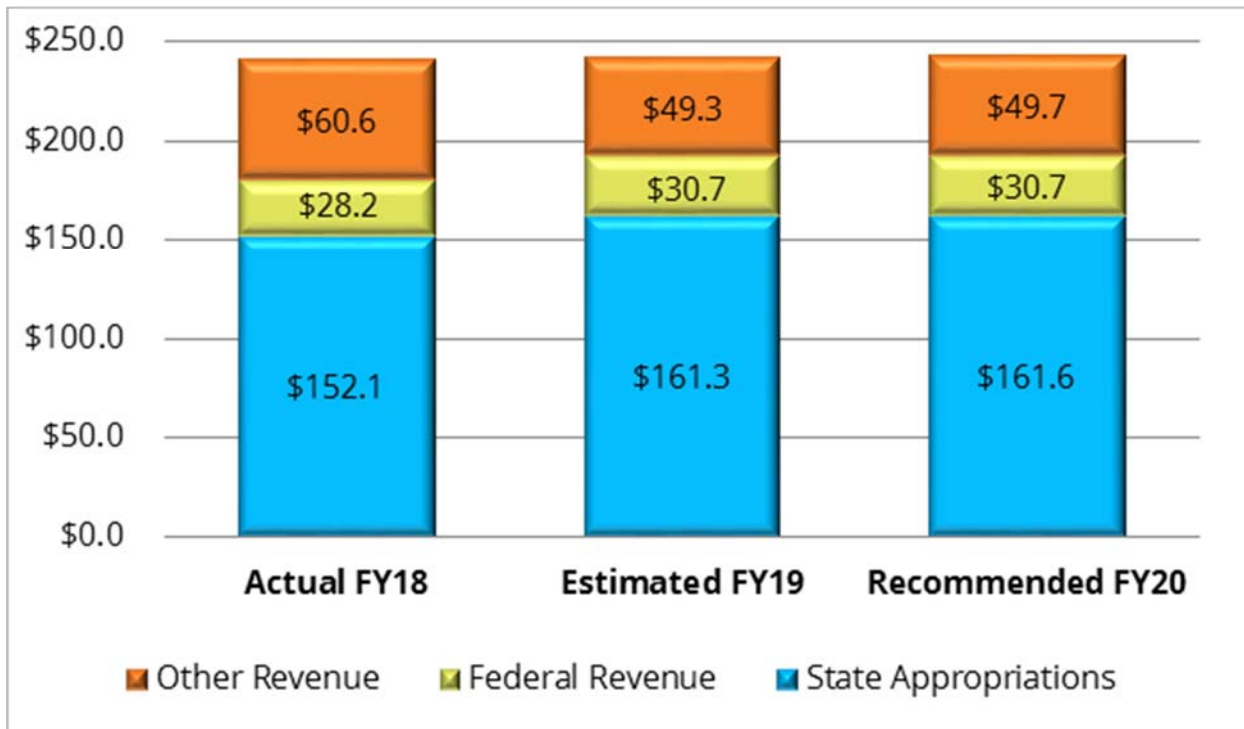
The specific highway safety problems that grantees choose to address must be data-driven. Consequently, grantees are required to identify an intervention focus that represents a statistically demonstrable category of a heightened traffic safety problem. To assist agencies in this effort, they can request comparative analyses of various crash categories that are available through the Tennessee Integrated Traffic Analysis Network (TITAN) maintained by the department. Since it is important to determine the cause of injuries or fatal crashes, grantees are encouraged to carefully review the crash data and examine problems within their community to unmask the root causes for over-representation in the data-defined problem area. Performance goals, both short and long-term, evolve from the problem identification process. Identified emphasis areas are selected from this process and reviewed to assure that they are consistent with the guidelines and emphasis areas established by the U.S. Department of Transportation, National Highway Traffic Safety Administration.

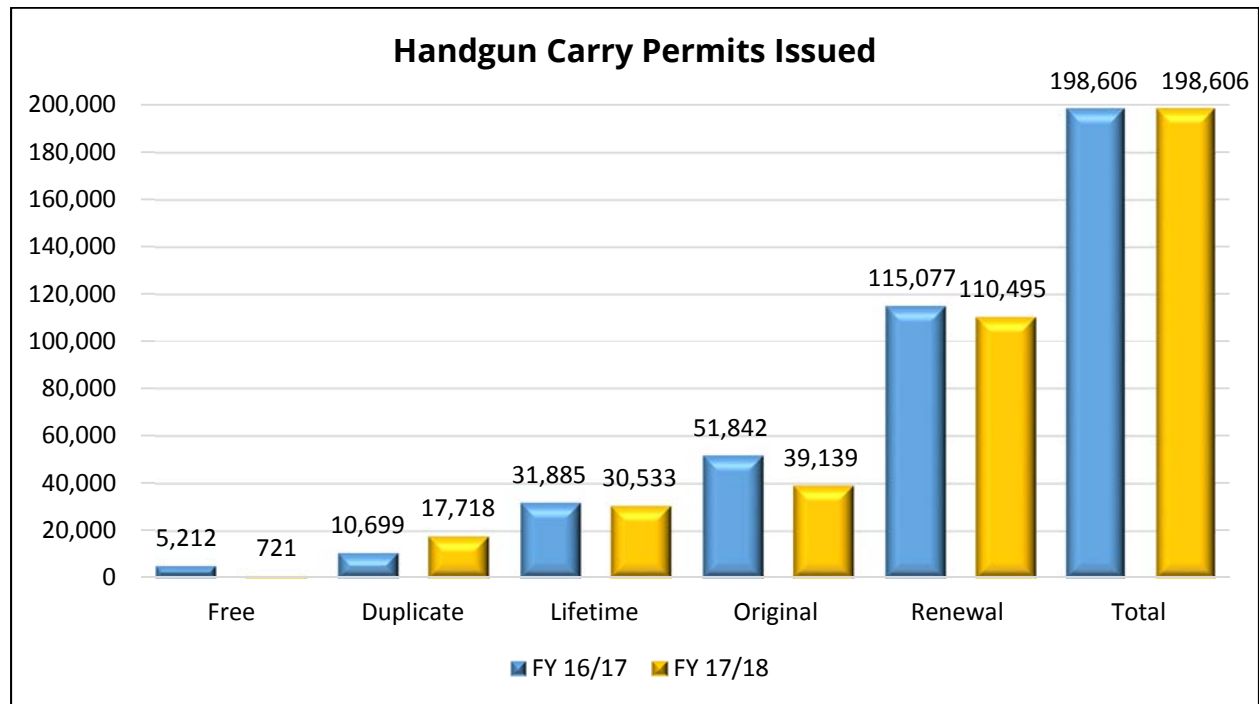
Year	Number of Grants	Total Funding
FY 2012	401	\$17,906,355.84
FY 2013	405	\$18,337,263.47
FY 2014	440	\$23,826,725.94
FY 2015	459	\$24,237,918.41
FY 2016	433	\$20,381,874.56
FY 2017	409	\$19,656,301.16
FY 2018	393	\$20,944,397.19

Change in Positions



Appropriations and Revenues





Handgun Permits Issued by Gender and Age FY 17/18			
Age	Female	Male	Total
18-20	7	136	143
21-25	3,631	8,531	12,162
26-30	5,064	9,662	14,726
31-35	5,365	10,557	15,922
36-40	5,743	11,146	16,889
41-45	6,166	11,943	15,109
46-50	7,266	14,211	21,477
51-55	7,478	14,631	22,109
56-60	6,958	14,056	21,014
61-65	5,956	13,484	19,440
66-70	4,347	12,774	17,121
71-75	2,298	8,892	11,190
76+	1,285	7,019	8,304
Total	61,564	137,042	198,606

Statistical Information

Legal Services

Tenn. Code Ann. § 40-33-216 requires the reporting of asset forfeiture information based on the calendar year. The annual report covers a state fiscal year. Numbers will vary due to the time period being reported.

Seizure Cases	Calendar Year 2017 (Jan. 01, 2017 - Dec. 31, 2017)	State Fiscal Year 17/18 (July 01, 2017 - June 30, 2018)
Total Number of Cases Opened*	8,429	7,398
Total Number of Cases Closed	9,134	7,968
Total Number of Cases that Resulted in Forfeiture**	7,984	6,745
Cases Resulting in Forfeiture Because No Petition For A Hearing Was Filed***	5,948	5,002
Total Currency Seized	\$19,175,840.03	\$16,992,802.12
Total Currency Forfeited****	\$17,794,612.97	\$17,270,808.09

*Total number of cases opened is the number of cases entered into the case management system. A case may be opened during the period being reported, but may not be closed until a later year.

**Cases resulting in forfeiture may have been opened prior to the period being reported, but closed during the period being reported.

***Of the total number of cases, this number resulted in forfeiture because no petition for a hearing was filed; the remaining cases of the total number of cases resulted in forfeiture through a contested case order (Administrative Law Judge Order) or Settlement Order (settlement between the parties).

****The currency forfeited includes money from cases opened prior to the period being reported but closed during the period being reported.

TOTAL Seizures by Vehicle Subtype						
Type of Vehicle	Calendar Year 2017 (Jan. 01, 2017 - Dec. 31, 2017)			State Fiscal Year 17/18 (July 01, 2017 - June 30, 2018)		
	Quantity Seized 2017	Quantity Forfeited 2017	Quantity Returned 2017	Quantity Seized 17/17	Quantity Forfeited 17/18	Quantity Returned 17/18
Aircraft	0	0	0	1	1	0
Boats	6	4	0	8	4	3
Campers/Motorhomes	9	6	3	4	2	1
Motorcycles	126	63	26	108	65	29
Passenger Cars/Sedans	3,045	1,586	819	2,497	1,538	801
Recreational Vehicles/ATVs	64	33	14	50	28	17
Tractor Trailer	6	4	2	6	4	2
Trucks/SUVs/Vans	1,738	906	442	1,512	904	498

TOTAL Seizures by Property Subtype						
Type of Property	Calendar Year 2017 (Jan. 01, 2017 - Dec. 31, 2017)			State Fiscal Year 17/18 (July 01, 2017 - June 30, 2018)		
	Quantity Seized 2017	Quantity Forfeited 2017	Quantity Returned 2017	Quantity Seized 17/18	Quantity Forfeited 17/18	Quantity Returned 17/18
Bank Accounts/Investment Accounts/Stocks/Prepaid Credit/Debit Cards/Cashiers' Checks/Money Orders/Gift Cards	80	69	0	57	54	2
Building Materials (drywall, lumber, etc.) and Tools	481	388	2	388	262	15
Camping/Hunting/Fishing/Recreational/ Sports Equipment	74	55	4	85	54	11
Communication Devices (cell phones, mobile phones, pagers, etc.)	475	88	6	370	109	259
Clothes/Furs/Purses/Hand bags/Wallets	577	432	97	610	592	3
Collections/Collectibles	100	22	12	475	208	14
Computer/Hardware/Software and Recordings - Audio/Visual (CDs/DVDs) and Radios/TVs/VCRs/Cameras	625	401	39	406	301	70
Documents/Personal or Business (affidavits, applications, certificates, pawn shop slips, patents, blueprints, bids/proposals, U.S. mail; no identity documents)	39	31	1	97	90	2
Drones/Remote Control Vehicles	7	6	0	6	4	1
Firearm Accessories	148	119	19	191	118	19
Firearms	505	370	52	597	489	45

TOTAL Seizures by Property Subtype (continued)						
Type of Property (continued)	Calendar Year 2017 (Jan. 01, 2017 - Dec. 31, 2017)			State Fiscal Year 17/18 (July 01, 2017 - June 30, 2018)		
	Quantity Seized 2017	Quantity Forfeited 2017	Quantity Returned 2017	Quantity Seized 17/18	Quantity Forfeited 17/18	Quantity Returned 17/18
Gambling Equipment	27	27	0	0	0	0
Household Goods/Appliances	133	98	6	403	383	8
Jewelry/Precious Metals	114	59	27	113	88	18
Lawn/Farm/Construction Equipment	232	145	25	187	164	7
Motorized Transportation Parts/Accessories (aircraft, vehicle, watercraft parts/accessories)	80	38	13	59	46	11
Musical Instruments	33	31	0	20	6	0
Office Equipment/Safes/Digital Scales	37	8	1	51	38	0
Trailers	37	20	4	34	23	7
Weapons (other than firearms)	14	11	0	14	9	0

DRIVER IMPROVEMENT

Hearing Officer Activity FY 17/18		
District	Hearings Scheduled	Hearings Conducted
1	261	196
2	293	247
3	572	477
4	343	259
5	320	268
Total	1,729	1,447

Total Suspended for Frequent Traffic Violations (points) in FY17/18: 11,171

Medical and DL Re-Examination Referrals FY 17/18			
Medicals	Number	Re-Examinations	Number
Medical referrals on drivers received from officers, citizens, physicians, etc.	1,795	DL re-examination referrals received from officers, citizens, physicians, etc.	378
Incoming medical reports received from drivers or their physicians	1,625	DL suspended for failure to appear for DL re-examination	130
Incoming medical reports approved by Driver Improvement - DL remains valid	610	Passed DL re-examination - DL remains valid	122
Incoming medical reports approved by Driver Improvement subject to passing DL re-examination	202	Passed DL re-examination after failing prior DL re-examination - DL reinstated	61
Incoming medical reports disapproved - DL suspended	629	DL re-examination failed - DL suspended	64



Prepared by:

Tennessee Department of Safety and Homeland Security
Research, Planning, and Development Division



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